

s.22 Irrelevant Information

From: s.22 Irrelevant information
Sent: Friday, 31 July 2020 5:27 PM
To: s.22 Irrelevant Information
Cc:
Subject: Progress report AFP entitlement underpayments [DLM=For-Official-Use-Only]
Attachments: Letter - A-CFO to FWO_20200731.pdf; Monthly Reporting to Fair Work Ombudsman - July 2020.pdf

For-Official-Use-Only

Afternoon s.22

I have been advised by s.22 you are now in charge of this matter.

Please find attached the progress report encompassing May and June 2020 activity.

Should you require any further information please contact me.

regards

s.22 Irrelevant information

ACTING CHIEF FINANCIAL OFFICER
CHIEF FINANCIAL OFFICER PORTFOLIO

s.22 Irrelevant information

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31 July 2020

s.22 Irrelevant Information

Director – General Protections
GPO Box 9887, Hobart TAS 7001
Level 5, 2-4 Kirksway Place, Battery Point TAS 7004
By email: s.22 Irrelevant Information

Dear s.22 Irrelevant Information,

The report on progress of the superannuation rectification project s.22 Irrelevant Information for May and June is attached. This outlines the progress with reviews and corrective action undertaken.

Should you require further detail on the content provided or additional content please contact me on S.22 Irrelevant

Yours sincerely

S.22 Irrelevant information

Acting Chief Finance Officer

Reporting to Fair Work Ombudsman – July 2020

Superannuation

Status update

The position of the superannuation project as the end of June 2020:

| Category | Quantity | Percentage of Population |
|------------------------------|----------|--------------------------|
| Reviews completed | 4,563 | 49% |
| Quality assurance completed | 660 | 7% |
| Provided to CSC | 237 | 3% |
| No change required to record | 69 | 1% |

The number of potentially affected members at the commencement of the project was 9,302. The stages identified above reflect the progression of records through the process. During May and June 2,532 reviews were undertaken and 123 quality assurances. The CSC have received 237 reviews for consideration and 69 members were advised of no change to their superannuation record.

CSC have advised this is a busy time of year for them as they produce the annual certificates for fund members.

The additional resources recently engaged on the project have resulted in a significant increase in reviews however highlights a bottle neck with the quality assurance process. Resourcing opportunities for this part of the process are being considered.

Communication

Members

The most recent communication provided to potentially affected members was emailed on June 5 2020. This provided further clarification of the impacts on progress of the changes to work practices required in response to COVID-19.

Members were advised the project team increased in numbers with around 40% of reviews completed with the focus now on the quality assurance process however the 31 December timeframe remains achievable.

We encouraged members not to reach into CSC for advice on progress as they are not in a position to assist and any redirection of effort from their part will only slow down their work on the rectification.

Member engagement of late has been associated with information to assist in determining any superannuation cash out under the COVID opportunities **s.22 Irrelevant Information**

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From: S.22 Irrelevant information
Sent: Tuesday, 15 September 2020 12:37 PM
To: s.22 Irrelevant Information
Cc:
Subject: RE: Progress report AFP entitlement underpayments [DLM=For-Official-Use-Only]
Attachments: Letter - A-CFO to FWO_20200915.pdf; Monthly Reporting to Fair Work Ombudsman - September 2020 (July and August).pdf

For Official Use Only

Gentlemen
Attached is the update on our projects through July and August 2020.
I will seek to provide them monthly going forward.
Should you require any further information please contact me.
regards

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ACTING CHIEF FINANCIAL OFFICER
CHIEF FINANCIAL OFFICER PORTFOLIO

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From: S.22
Sent: Friday, 31 July 2020 5:27 PM
To: s.22 Irrelevant Information
Cc: s.22 Irrelevant Information
Subject: Progress report AFP entitlement underpayments [DLM=For-Official-Use-Only]

For-Official-Use-Only

Afternoon S.22 Irrelevant
I have been advised by S.22 Irrelevant you are now in charge of this matter.
Please find attached the progress report encompassing May and June 2020 activity.
Should you require any further information please contact me.
regards

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Released by the Fair Work Ombudsman
under the
Freedom of Information Act

15 September 2020

s.22 Irrelevant Information

Director – General Protections
GPO Box 9887, Hobart TAS 7001
Level 5, 2-4 Kirksway Place, Battery Point TAS 7004
By email: **s.22 Irrelevant Information**

Dear **s.22 Irrelevant Information**

The report on progress of the superannuation rectification project **s.22 Irrelevant Information** for July and August is attached. This outlines the progress with reviews and corrective action undertaken.

Should you require further detail on the content provided or additional content please contact me on **S.22 Irrelevant**

Yours sincerely

S.22 Irrelevant information

Acting Chief Finance Officer

Reporting to Fair Work Ombudsman – September 2020

Superannuation

Status update

The position of the superannuation project as the end of August 2020:

| Category | Quantity | Percentage of Population |
|------------------------------|----------|--------------------------|
| Reviews completed | 7,536 | 81% |
| Quality assurance completed | 892 | 9% |
| Provided to CSC | 406 | 4% |
| No change required to record | 69 | 1% |

The number of potentially affected members at the commencement of the project was 9,302. The stages identified above reflect the progression of records through the process. During July and August 2,973 reviews were undertaken and 232 quality assurances. Over the course of the project the CSC have received 406 reviews for consideration and 69 members were advised of no change to their superannuation record.

The additional resources engaged on the project have resulted in a significant increase in reviews however highlights a bottle neck with the quality assurance process. Resourcing opportunities for this part of the process are being considered.

Communication

Members

There has been no communication with members since the June release mentioned in the July update.

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Unions (AFPA)

The acting COO and acting CFO met with the unions last month and the discussion included the superannuation project and its progress. The AFPA were pleased with the progress on the reviews and have brought to the attention of the project some members in vulnerable situations for more urgent consideration where possible.

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From: S.22 Irrelevant information
Sent: Wednesday, 7 October 2020 5:12 PM
To: s.22 Irrelevant Information
Subject: Progress report AFP entitlement underpayments [SEC=OFFICIAL]
Attachments: Letter - A-CFO to FWO_20201007.pdf; Monthly Reporting to Fair Work Ombudsman - October 2020 (September).pdf

OFFICIAL

Gentlemen
 Attached is the update on the projects for September.
 Should you require any further information please contact me.
 regards

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 ACTING CHIEF FINANCIAL OFFICER

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7 October 2020

s.22 Irrelevant Information

Director – General Protections
GPO Box 9887, Hobart TAS 7001
Level 5, 2-4 Kirksway Place, Battery Point TAS 7004
By email: s.22 Irrelevant Information

Dear s.22 Irrelevant Information

The report on progress of the superannuation rectification project s.22 Irrelevant Information for September is attached. This outlines the progress with reviews and corrective action undertaken.

Should you require further detail on the content provided or additional content please contact me on S.22 Irrelevant

Yours sincerely

S.22 Irrelevant information

Acting Chief Finance Officer

Reporting to Fair Work Ombudsman – October 2020

Superannuation

Status update

The position of the superannuation project as the end of September 2020:

| Category | Quantity | Percentage of Population |
|------------------------------|----------|--------------------------|
| Reviews completed | 7,900 | 85% |
| Quality assurance completed | 1,025 | 11% |
| Provided to CSC | 446 | 4% |
| No change required to record | 97 | 1% |

The number of potentially affected members at the commencement of the project was 9,302. The stages identified above reflect the progression of records through the process. During September 364 reviews were undertaken and 133 quality assurances, CSC have received 40 reviews for consideration and 28 members were advised of no change to their superannuation record.

Communication

Members

There has been no communication with members since the June release. s.22 Irrelevant Information

s.22 Irrelevant Information

Unions (AFPA)

The Commissioner, acting COO and acting CFO are scheduled to meeting with the unions later I the month.

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Communication

Members

No new contact over the reporting period.

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From: S.22 Irrelevant information
Sent: Thursday, 5 November 2020 10:58 AM
To: s.22 Irrelevant Information
Subject: Progress report AFP entitlement underpayments [SEC=OFFICIAL]
Attachments: Letter - A-CFO to FWO_20201105.pdf; Monthly Reporting to Fair Work Ombudsman - November 2020 (October).pdf

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Gentlemen

Attached is the update on the projects for October 2020.

Should you require any further information please contact me.

regards

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5 November 2020

s.22 Irrelevant Information

Director – General Protections
GPO Box 9887, Hobart TAS 7001
Level 5, 2-4 Kirksway Place, Battery Point TAS 7004
By email: s.22 Irrelevant Information

Dear s.22 Irrelevant Information

The report on progress of the superannuation rectification project s.22 Irrelevant Information for October is attached. This outlines the progress with reviews and corrective action undertaken.

Should you require further detail on the content provided or additional content please contact me on s.22 Irrelevant

Yours sincerely

S.22 Irrelevant information

Acting Chief Finance Officer

Reporting to Fair Work Ombudsman – November 2020

Superannuation

Status update

The position of the superannuation project as the end of October 2020:

| Category | Quantity | Percentage of Population |
|------------------------------|----------|--------------------------|
| Reviews completed | 8,152 | 88% |
| Quality assurance completed | 1,257 | 14% |
| Provided to CSC | 538 | 6% |
| No change required to record | 109 | 1% |

The number of potentially affected members at the commencement of the project was 9,302. The stages identified above reflect the progression of records through the process. During October 252 reviews were undertaken and 232 quality assurances, CSC have received 92 reviews for consideration and 12 members were advised of no change to their superannuation record.

The lower reviews in the last few months is predominately due to the redirection of resources to prepare the data of the member on compensation. These are complicated cases and need additional preparation steps. This process has now been completed.

Communication

Members

A project update was provided to members on the 27th of October. s.22 Irrelevant Information

[REDACTED]

s.22 Irrelevant Information

Unions (AFPA)

The Commissioner, acting COO and acting CFO met with the AFPA on the 14th of October. This meeting covered a range of issues though included discussion of superannuation.