

## 1 2019-20 FY

### RfAs (broken down by industry & location)

1a Number of RfAs received related to underpayments

### Investigations (broken down by industry & location)

1b Number of investigations completed in relation to underpayments

1c Number of businesses labelled 'non-compliant' from closed investigations

1d Number of self-reported companies that have had investigations closed

### Recoveries (broken down by industry & location)

1e \$ value that Australians have been re-paid

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs

1f between the employer and the employee)

1g \$ value of infringement notice penalties paid

## 2 2020-21 FY

### RfAs (broken down by industry & location)

2a Number of RfAs received related to underpayments

### Investigations (broken down by industry & location)

2b Number of investigations completed in relation to underpayments

2c Number of businesses labelled 'non-compliant' from closed investigations

2d Number of self-reported companies that have had investigations closed

### Recoveries (broken down by industry & location)

2e \$ value that Australians have been re-paid

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs

2f between the employer and the employee)

2g \$ value of infringement notice penalties paid

## 3 2021-22 FY

### RfAs (broken down by industry & location)

3a Number of RfAs received related to underpayments

### Investigations (broken down by industry & location)

3b Number of investigations completed in relation to underpayments

3c Number of businesses labelled 'non-compliant' from closed investigations

3d Number of self-reported companies that have had investigations closed

### Recoveries (broken down by industry & location)

3e \$ value that Australians have been re-paid

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs

3f between the employer and the employee)

3g \$ value of infringement notice penalties paid

## 4 2022-23 FY

### RfAs (broken down by industry & location)

4a Number of RfAs received related to underpayments

### Investigations (broken down by industry & location)

4b Number of investigations completed in relation to underpayments

4c Number of businesses labelled 'non-compliant' from closed investigations

4d Number of self-reported companies that have had investigations closed

### Recoveries (broken down by industry & location)

4e \$ value that Australians have been re-paid

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs

4f between the employer and the employee)

4g \$ value of infringement notice penalties paid

## 5 2023-24 FY

### RfAs (broken down by industry & location)

5a Number of RfAs received related to underpayments

### Investigations (broken down by industry & location)

5b Number of investigations completed in relation to underpayments

5c Number of businesses labelled 'non-compliant' from closed investigations

5d Number of self-reported companies that have had investigations closed

### Recoveries (broken down by industry & location)

5e \$ value that Australians have been re-paid

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs

5f between the employer and the employee)

5g \$ value of infringement notice penalties paid

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2019-20 FY

## Number of RfAs received related to underpayments

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	32	552	22	521	135	48	671	239	2,220
Administrative and Support Services	5	367	11	262	35	7	374	98	1,159
Agriculture, Forestry and Fishing		72	4	101	24	17	75	18	311
Arts and Recreation Services	2	59	4	41	11	4	65	8	194
Construction	23	640	14	397	100	29	681	152	2,036
Education and Training	6	82	2	59	14	1	110	24	298
Electricity, Gas, Water and Waste Services		12		16	3	1	26	8	66
Financial and Insurance Services		137		74	23	1	105	41	381
Health Care and Social Assistance	12	303	7	211	45	8	269	66	921
Information Media and Telecommunications	3	39		20			30	2	94
Manufacturing	8	225	7	170	41	15	279	70	815
Mining		18	1	28	3	1	4	20	75
Other Services	11	293	10	237	40	15	233	84	923
Professional, Scientific and Technical Services	11	298	6	176	36	10	245	70	852
Public Administration and Safety	17	90	9	37	5	5	93	23	279
Rental, Hiring and Real Estate Services	8	165	2	139	23	8	243	48	636
Retail Trade	16	423	16	281	73	9	391	82	1,291
Transport, Postal and Warehousing	4	241	13	198	41	14	216	54	781
Wholesale Trade	3	222	6	96	31	6	221	44	629
<b>Grand Total</b>	<b>161</b>	<b>4,238</b>	<b>134</b>	<b>3,064</b>	<b>683</b>	<b>199</b>	<b>4,331</b>	<b>1,151</b>	<b>13,961</b>

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2019-20 FY

## Number of investigations completed in relation to underpayments

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	9	151	6	132	21	31	266	25	641
Administrative and Support Services	2	26	2	39	7	1	36	16	129
Agriculture, Forestry and Fishing		11	3	27	7	1	10	6	65
Arts and Recreation Services		2	1	2			5		10
Construction	3	16	1	14	6	1	47	6	94
Education and Training		4	1	5	1	1	12		24
Electricity, Gas, Water and Waste Services		11		9			10	7	37
Financial and Insurance Services	1	25		19	1		23	6	75
Health Care and Social Assistance		4		2			3		9
Manufacturing		29		8	3	3	34	8	85
Mining								2	2
Other Services	2	15		10	4	3	25	3	62
Professional, Scientific and Technical Services	1	9	1	11	2	2	14	4	44
Public Administration and Safety	1	9	1	16			6	2	35
Rental, Hiring and Real Estate Services		6	1	8	2		20	3	40
Retail Trade	4	50	4	31	4	11	71	4	179
Transport, Postal and Warehousing		15		14	2	1	14	2	48
Wholesale Trade	1	21	1	6	3		13	2	47
<b>Grand Total</b>	<b>24</b>	<b>404</b>	<b>22</b>	<b>353</b>	<b>63</b>	<b>55</b>	<b>609</b>	<b>96</b>	<b>1,626</b>

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**2019-20 FY**

Number of businesses labelled 'non-compliant' from closed investigations

Row Labels	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	5	76	6	64	10	17	193	9	380
Administrative and Support Services	1	9	1	7	3		12	3	36
Agriculture, Forestry and Fishing		6	1	8	7	1	10	4	37
Arts and Recreation Services		1		1			2		4
Construction	1	2	1	5	1		14	3	27
Education and Training		3	1	3			3		10
Financial and Insurance Services		5		5			6		16
Health Care and Social Assistance		10		6	1		6	3	26
Information Media and Telecommunications		1		1			1		3
Manufacturing		17		5	1	1	14	3	41
Mining								1	1
Other Services	2	4		6	1	2	8	3	26
Professional, Scientific and Technical Services		4	1	6	1	2	7	2	23
Public Administration and Safety	1	6	1	10			2		20
Rental, Hiring and Real Estate Services		3	1	1	2		8		15
Retail Trade	1	26	3	15	2	11	40	3	101
Transport, Postal and Warehousing		8		5	1	1	6	1	22
Wholesale Trade	1	7	1	2	2		5		18
<b>Grand Total</b>	<b>12</b>	<b>188</b>	<b>17</b>	<b>150</b>	<b>32</b>	<b>35</b>	<b>337</b>	<b>35</b>	<b>806</b>

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2019-20 FY

## Number of self-reported companies that have had investigations closed

ANZSIC division	NSW	NT	QLD	VIC	WA	Grand Total
Education and Training		1				1
Electricity, Gas, Water and Waste Services					1	1
Health Care and Social Assistance					1	1
Manufacturing	1			1		2
Other Services					1	1
Professional, Scientific and Technical Services	3					3
Public Administration and Safety			1	1	1	3
Retail Trade	2				1	3
Wholesale Trade	1				1	2
<b>Grand Total</b>	<b>8</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>6</b>	<b>19</b>

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2019-20 FY

\$ value that Australians have been re-paid

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	346,460	1,747,359	42,136	875,364	212,908	381,594	10,881,414	200,490	14,687,724
Administrative and Support Services	2,105	632,297	4,408	320,375	98,067	8,522	1,036,337	220,229	2,322,339
Agriculture, Forestry and Fishing		53,364	2,357	104,544	58,208	18,488	133,279	21,065	391,305
Arts and Recreation Services	1,272	58,005	19,470	28,161	8,057	1,100	45,182	6,180	167,427
Construction	46,143	652,740	22,311	338,083	130,524	10,552	964,300	237,456	2,402,109
Education and Training	182	1,151,976	2,600	158,208	16,785		132,883	32,351	1,494,986
Electricity, Gas, Water and Waste Services		47,602		55,323		320	639,680	1,360	744,285
Financial and Insurance Services		328,857		101,117	21,963		243,129	96,286	791,352
Health Care and Social Assistance	2,669	6,885,388	3,152	358,519	27,295	3,167	332,117	13,232,941	20,845,249
Information Media and Telecommunications		250,416		19,507			18,940	3,050	291,913
Manufacturing	1,530	10,050,456	7,499	156,837	39,922	20,417	617,691	46,277	10,940,629
Mining		25,855		15,011	1,400		26,689	666,212	735,167
Other Services	5,825	304,350	1,693	257,214	44,622	15,875	289,322	119,884	1,038,785
Professional, Scientific and Technical Services	4,164	1,239,774	6,549	339,555	112,500	16,751	453,545	60,550	2,233,390
Public Administration and Safety	164,369	12,129,758	21,500	206,365		17,196	231,382	21,320	12,791,889
Rental, Hiring and Real Estate Services	15,215	249,775	10,385	100,162	34,102	911	413,798	69,191	893,539
Retail Trade	15,369	970,873	73,175	482,231	76,287	13,673	739,206	140,710	2,511,523
Transport, Postal and Warehousing	4,996	696,848	6,652	253,626	36,099	55,310	393,188	48,896	1,495,615
Wholesale Trade	40,275	577,807	12,800	30,074,187	40,861	2,992	304,823	177,622	31,231,367
Grand Total	650,574	38,053,500	236,687	34,244,390	959,599	566,869	17,896,904	15,402,070	108,010,594

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2019-20 FY

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs between the employer and the employee)

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	85	776	198	739	60	176	2,142	111	4,287
Administrative and Support Services	2	155	3	190	14	1	293	200	858
Agriculture, Forestry and Fishing		53	14	115	24	12	107	118	443
Arts and Recreation Services	1	19	1	17	4	1	24	1	68
Construction	13	230	7	141	44	8	246	64	753
Education and Training	1	1,596	1	84	7		69	6	1,764
Electricity, Gas, Water and Waste Services		7		7		1	63	1	79
Financial and Insurance Services		64		29	8		49	13	163
Health Care and Social Assistance	2	325	3	104	13	4	107	1,470	2,028
Information Media and Telecommunications		11		8			7	2	28
Manufacturing	2	1,835	5	111	22	14	158	22	2,169
Mining		6		4	1		3	52	66
Other Services	3	116	2	100	13	19	122	36	411
Professional, Scientific and Technical Services	2	380	2	61	21	3	89	24	582
Public Administration and Safety	6	1,864	2	113		2	33	9	2,029
Rental, Hiring and Real Estate Services	4	82	2	45	14	2	156	21	326
Retail Trade	5	202	12	177	26	7	243	51	723
Transport, Postal and Warehousing	3	297	4	92	12	6	66	28	508
Wholesale Trade	22	238	2	3,302	10	2	78	15	3,669
<b>Grand Total</b>	<b>151</b>	<b>8,256</b>	<b>258</b>	<b>5,439</b>	<b>293</b>	<b>258</b>	<b>4,055</b>	<b>2,244</b>	<b>20,954</b>

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2019-20 FY

## \$ value of infringement notice penalties paid

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	14,490	86,090	2,100	42,630	2,310	20,160	205,380	1,470	374,630
Administrative and Support Services		12,300		3,360	4,200		2,100		21,960
Agriculture, Forestry and Fishing			420	6,300	13,440		2,100		22,260
Construction	2,100	1,680		630			2,940		7,350
Financial and Insurance Services		2,100		2,100					4,200
Health Care and Social Assistance		1,200		420			6,300		7,920
Manufacturing		9,570		630			2,310		12,510
Other Services		15,330		19,008	840	420	7,560	1,050	44,208
Professional, Scientific and Technical Services		210					2,310		2,520
Public Administration and Safety		4,830		2,520					7,350
Rental, Hiring and Real Estate Services		0		280			4,200		4,480
Retail Trade		15,540		7,560	3,150	5,400	41,580		73,230
Transport, Postal and Warehousing		14,700			420	420	2,100		17,640
Wholesale Trade		8,400		840			2,100		11,340
<b>Grand Total</b>	<b>16,590</b>	<b>171,950</b>	<b>2,520</b>	<b>86,278</b>	<b>24,360</b>	<b>26,400</b>	<b>280,980</b>	<b>2,520</b>	<b>611,598</b>

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2020-21 FY

## Number of RfAs received related to underpayments

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	34	740	15	573	130	38	715	246	2,491
Administrative and Support Services	11	479	10	295	56	8	404	101	1,364
Agriculture, Forestry and Fishing		75	13	97	17	22	88	30	342
Arts and Recreation Services	6	61	6	46	7	3	80	12	221
Construction	30	734	20	446	115	24	563	158	2,090
Education and Training	5	77	1	70	12	3	74	16	258
Electricity, Gas, Water and Waste Services	1	23		18	3	1	44	8	98
Financial and Insurance Services	1	125	7	52	30	2	120	34	371
Health Care and Social Assistance	20	433	9	308	48	17	353	97	1,285
Information Media and Telecommunications		54		12		2	31	2	101
Manufacturing	4	244	3	144	42	8	221	72	738
Mining		12	1	23	2		5	29	72
Other Services	11	317	11	259	46	22	269	78	1,013
Professional, Scientific and Technical Services	17	290	5	213	44	7	279	74	929
Public Administration and Safety	15	98	3	43	11	2	84	41	297
Rental, Hiring and Real Estate Services	8	187	2	160	18	8	158	64	605
Retail Trade	13	364	11	284	64	7	430	102	1,275
Transport, Postal and Warehousing	3	260	8	255	42	12	229	52	861
Wholesale Trade	10	202	5	115	51	8	185	37	613
<b>Grand Total</b>	<b>189</b>	<b>4,775</b>	<b>130</b>	<b>3,413</b>	<b>738</b>	<b>194</b>	<b>4,332</b>	<b>1,253</b>	<b>15,024</b>

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2020-21 FY

## Number of investigations completed in relation to underpayments

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	3	208	4	191	32	28	269	70	805
Administrative and Support Services	1	101	5	75	17	1	78	20	298
Agriculture, Forestry and Fishing		18	10	24	3	6	14	7	82
Arts and Recreation Services		15		12			13		40
Construction	2	81	1	62	13	4	112	23	298
Education and Training	1	21		21	1		13	4	61
Electricity, Gas, Water and Waste Services		2		1			6	2	11
Financial and Insurance Services		26	1	12	5	1	30	2	77
Health Care and Social Assistance	2	75	1	48	4	3	60	16	209
Information Media and Telecommunications		26		1		1	7		35
Manufacturing	2	36		36	9	3	56	21	163
Mining		1		2	2			5	10
Other Services	2	81	2	58	11	2	54	12	222
Professional, Scientific and Technical Services	6	54	1	31	6	1	40	6	145
Public Administration and Safety	4	30	1	27	1	1	28	9	101
Rental, Hiring and Real Estate Services	3	28		19	5	2	41	7	105
Retail Trade	5	84	8	70	16	2	118	19	322
Transport, Postal and Warehousing	1	59	1	50	5	3	32	10	161
Wholesale Trade	1	41		17	8	1	29	5	102
<b>Grand Total</b>	<b>33</b>	<b>987</b>	<b>35</b>	<b>757</b>	<b>138</b>	<b>59</b>	<b>1,000</b>	<b>238</b>	<b>3,247</b>

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2020-21 FY

## Number of businesses labelled 'non-compliant' from closed investigations

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	1	104	1	88	18	21	149	40	422
Administrative and Support Services	1	37	1	22	4		39	7	111
Agriculture, Forestry and Fishing		6	4	12	3	3	11	1	40
Arts and Recreation Services		12		8			6		26
Construction		49		37	11	2	61	10	170
Education and Training	1	10		7			4	2	24
Electricity, Gas, Water and Waste Services		1					3		4
Financial and Insurance Services		13		4	1	1	9		28
Health Care and Social Assistance		41	1	20	1	2	28	6	99
Information Media and Telecommunications		3		1			1		5
Manufacturing		21		19	5	2	18	11	76
Mining				1	1			3	5
Other Services	2	38	2	26	8	1	29	7	113
Professional, Scientific and Technical Services	1	23	1	15	3	1	21	5	70
Public Administration and Safety	2	9	1	15			13	3	43
Rental, Hiring and Real Estate Services	2	15		11	3	2	18	3	54
Retail Trade	1	48	4	29	6	1	56	8	153
Transport, Postal and Warehousing		27	1	22	4	2	9	3	68
Wholesale Trade	1	16		6	6		18	4	51
<b>Grand Total</b>	<b>12</b>	<b>473</b>	<b>16</b>	<b>343</b>	<b>74</b>	<b>38</b>	<b>493</b>	<b>113</b>	<b>1,562</b>

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2020-21 FY

## Number of self-reported companies that have had investigations closed

ANZSIC division	ACT	NSW	NT	QLD	SA	VIC	WA	Grand Total
Administrative and Support Services			2		1	1	1	5
Construction			1					1
Education and Training			1				2	3
Electricity, Gas, Water and Waste Services						1		1
Financial and Insurance Services					1			1
Health Care and Social Assistance			4		2	2	4	13
Manufacturing			1			1		2
Mining						3		3
Other Services			1		1		1	3
Professional, Scientific and Technical Services			1	1		1		3
Public Administration and Safety		2						2
Rental, Hiring and Real Estate Services							1	1
Retail Trade			1				1	2
Transport, Postal and Warehousing			1					1
<b>Grand Total</b>	<b>2</b>	<b>13</b>	<b>1</b>	<b>5</b>	<b>9</b>	<b>8</b>	<b>3</b>	<b>41</b>

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2020-21 FY

\$ value that Australians have been re-paid

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	7,090	1,676,887	16,638	1,006,331	137,800	257,829	1,274,795	354,162	4,731,531
Administrative and Support Services	2,243	12,418,324	3,901	301,721	52,622	769	550,235	52,388	13,382,204
Agriculture, Forestry and Fishing		49,485	17,216	121,357	15,322	30,898	211,766	20,501	466,545
Arts and Recreation Services	3,120	136,207	89	27,400	16,620	2,003	125,919	3,139	314,495
Construction	23,970	825,842	8,687	528,551	85,580	23,397	834,122	215,334	2,545,482
Education and Training	315	799,994		86,548			2,696,401	49,633	3,632,891
Electricity, Gas, Water and Waste Services	3,990	21,832		2,851,285		3,741	20,749	24,636,723	27,538,319
Financial and Insurance Services		162,878	4,623	5,812,497	11,483	4,700	212,628	22,231	6,231,040
Health Care and Social Assistance	10,697	16,617,381	19,024	637,970	46,345	12,199	1,817,151	81,903	19,242,670
Information Media and Telecommunications	245,359	42,817		14,430			45,973		348,579
Manufacturing	1,011	582,462		250,893	27,485	27,769	1,498,415	311,936	2,699,970
Mining		7,826		630,163	124,254		2,000	100,869	865,112
Other Services	4,724	3,977,973	12,274	299,837	86,281	91,812	326,127	110,574	4,909,603
Professional, Scientific and Technical Services	1,214	20,364,959	392,500	128,538	220,637	11,538	350,956	134,901	21,605,241
Public Administration and Safety	3,599	251,061	218	488,881	3,610		365,533	27,219	1,140,121
Rental, Hiring and Real Estate Services	10,182	364,990	38,894	147,909	44,723	4,200	181,675	145,409	937,982
Retail Trade	23,345	5,059,835	42,755	362,370	130,171	69,412	673,834	128,094	6,489,816
Transport, Postal and Warehousing	19,160	651,686		417,595	23,807	47,505	238,804	33,426	1,431,983
Wholesale Trade	2,020	395,729	750	23,862,379	56,835	9,778	926,281	67,756	25,321,527
Grand Total	362,037	64,408,168	557,571	37,976,654	1,083,573	597,548	12,353,361	26,496,199	143,835,111

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2020-21 FY

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs between the employer and the employee)

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	10	671	8	554	59	89	812	117	2,320
Administrative and Support Services	3	2,717	5	549	46	1	163	27	3,511
Agriculture, Forestry and Fishing		18	11	37	7	5	28	6	112
Arts and Recreation Services	3	27	1	11	3	1	24	2	72
Construction	9	267	7	145	37	9	218	57	749
Education and Training	1	75		17			469	6	568
Electricity, Gas, Water and Waste Services	1	7		80		1	7	2,274	2,370
Financial and Insurance Services		32	2	5,465	10	1	48	10	5,568
Health Care and Social Assistance	4	9,276	21	283	14	4	554	33	10,189
Information Media and Telecommunications	88	26		2			10		126
Manufacturing	1	379		92	13	5	769	99	1,358
Mining		5		210	31		1	8	255
Other Services	4	10,362	3	82	24	12	102	29	10,618
Professional, Scientific and Technical Services	2	4,763	58	56	48	3	119	28	5,077
Public Administration and Safety	4	88	1	165	4		955	67	1,284
Rental, Hiring and Real Estate Services	5	62	3	41	7	4	55	61	238
Retail Trade	7	2,875	5	120	24	2	152	27	3,212
Transport, Postal and Warehousing	2	291		78	16	8	59	17	471
Wholesale Trade	2	73	1	18,632	101	4	104	13	18,930
<b>Grand Total</b>	<b>146</b>	<b>32,014</b>	<b>126</b>	<b>26,619</b>	<b>444</b>	<b>149</b>	<b>4,649</b>	<b>2,881</b>	<b>67,028</b>

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2020-21 FY

**\$ value of infringement notice penalties paid**

<b>ANZSIC division</b>	<b>ACT</b>	<b>NSW</b>	<b>NT</b>	<b>QLD</b>	<b>SA</b>	<b>TAS</b>	<b>VIC</b>	<b>WA</b>	<b>Grand Total</b>
Accommodation and Food Services		36,222		53,020	13,238	8,104	37,150	10,212	157,946
Administrative and Support Services		9,732			5,694		7,304	420	23,150
Agriculture, Forestry and Fishing		1,050		5,976	6,300		4,750		18,076
Arts and Recreation Services		7,164		2,100					9,264
Construction		9,726		11,508	1,086		2,220	100	24,640
Education and Training			4,662			420			5,082
Electricity, Gas, Water and Waste Services							222		222
Financial and Insurance Services		2,442		2,640			6,740		11,822
Health Care and Social Assistance		1,488		666		840	210	2,988	23,952
Information Media and Telecommunications		220							220
Manufacturing		654		1,098			440		2,192
Other Services		16,913		5,093	11,226		1,986	924	36,142
Professional, Scientific and Technical Services			2,220				1,926		4,146
Public Administration and Safety		222		210			11,604		12,036
Rental, Hiring and Real Estate Services		2,442		2,172			5,326		9,940
Retail Trade		30,836	2,100	20,604	888		20,564	3,100	78,092
Transport, Postal and Warehousing		4,320		28,710	2,462		1,440		36,932
Wholesale Trade		11,310		3,432	2,100		4,410	2,100	23,352
<b>Grand Total</b>		<b>134,741</b>	<b>8,982</b>	<b>137,229</b>	<b>60,754</b>	<b>9,364</b>	<b>106,292</b>	<b>19,844</b>	<b>477,206</b>

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2021-22 FY

## Number of RfAs received related to underpayments

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	29	628	21	579	147	47	642	199	2,292
Administrative and Support Services	9	517	12	257	43	14	350	92	1,294
Agriculture, Forestry and Fishing		65	9	90	24	19	58	17	282
Arts and Recreation Services	2	43	1	66	8	2	63	15	200
Construction	28	599	13	441	109	32	602	139	1,963
Education and Training	5	88	3	62	12		69	28	267
Electricity, Gas, Water and Waste Services		33		16	6		30	10	95
Financial and Insurance Services	2	144	1	57	26	3	89	45	367
Health Care and Social Assistance	6	426	1	367	66	12	445	108	1,431
Information Media and Telecommunications		25		11	1	1	23	4	65
Manufacturing	12	205	4	165	40	15	218	79	738
Mining		10	4	19	3		7	40	83
Other Services	13	295	13	257	73	13	248	101	1,013
Professional, Scientific and Technical Services	13	298	8	192	31	10	212	59	823
Public Administration and Safety	18	78	6	57	31		103	34	327
Rental, Hiring and Real Estate Services	5	136	2	123	24	6	157	55	508
Retail Trade	14	282	8	268	66	13	428	103	1,182
Transport, Postal and Warehousing	8	266	9	215	50	10	211	58	827
Wholesale Trade	3	181	1	111	24	1	129	42	492
<b>Grand Total</b>	<b>167</b>	<b>4,319</b>	<b>116</b>	<b>3,353</b>	<b>784</b>	<b>198</b>	<b>4,084</b>	<b>1,228</b>	<b>14,249</b>

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2021-22 FY

## Number of investigations completed in relation to underpayments

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	4	245	33	280	59	32	254	72	979
Administrative and Support Services	3	132	3	79	19	8	109	19	372
Agriculture, Forestry and Fishing		24	5	28	8	6	22	7	100
Arts and Recreation Services		13		21	2	1	28	5	70
Construction	6	178	6	150	43	6	192	34	615
Education and Training	2	21	2	17	5		28	9	84
Electricity, Gas, Water and Waste Services		8		2	1		4	3	18
Financial and Insurance Services		19	4	19	9		32	6	89
Health Care and Social Assistance	2	99	2	85	16	5	107	21	337
Information Media and Telecommunications		17		2	1		6		26
Manufacturing	3	63	4	41	13	3	55	30	212
Mining		6	1	2	1		4	7	21
Other Services	5	94	4	82	18	5	75	22	305
Professional, Scientific and Technical Services	4	77	4	56	7	5	67	14	234
Public Administration and Safety		26	2	9	7	1	27	12	84
Rental, Hiring and Real Estate Services	3	32	1	58	6	3	42	17	162
Retail Trade	3	94	3	85	26	5	123	27	366
Transport, Postal and Warehousing	3	89	4	85	19	3	66	11	280
Wholesale Trade	1	57	1	31	7	1	56	7	161
<b>Grand Total</b>	<b>39</b>	<b>1,294</b>	<b>79</b>	<b>1,132</b>	<b>267</b>	<b>84</b>	<b>1,297</b>	<b>323</b>	<b>4,515</b>

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2021-22 FY

## Number of businesses labelled 'non-compliant' from closed investigations

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	2	137	26	165	36	19	142	47	574
Administrative and Support Services	1	57		36	13	6	50	10	173
Agriculture, Forestry and Fishing		12	3	15	4	2	14	4	54
Arts and Recreation Services		10		8	2		14	3	37
Construction	5	99	3	104	27	5	121	21	385
Education and Training	1	12	2	8	2		12	1	38
Electricity, Gas, Water and Waste Services		5		1	1		3	1	11
Financial and Insurance Services		9	1	9	7		16	4	46
Health Care and Social Assistance	2	54	1	40	10	2	49	13	171
Information Media and Telecommunications		9		1			3		13
Manufacturing	2	36	3	21	9	2	19	15	107
Mining		4	1	1	1		2	2	11
Other Services	3	56	2	42	14	4	38	14	173
Professional, Scientific and Technical Services	1	35	1	24	5	4	41	7	118
Public Administration and Safety		12	1	5	1	1	11	8	39
Rental, Hiring and Real Estate Services	2	18		20	4	3	19	10	76
Retail Trade	3	52	2	46	13	2	63	16	197
Transport, Postal and Warehousing	2	49	2	42	15	2	25	5	142
Wholesale Trade	1	32	1	16	6		27	6	89
<b>Grand Total</b>	<b>25</b>	<b>698</b>	<b>49</b>	<b>604</b>	<b>170</b>	<b>52</b>	<b>669</b>	<b>187</b>	<b>2,454</b>

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2021-22 FY

## Number of self-reported companies that have had investigations closed

Row Labels	ACT	NSW	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services						1		1
Administrative and Support Services			1	1				2
Agriculture, Forestry and Fishing							1	1
Education and Training			1		2		1	4
Electricity, Gas, Water and Waste Services					1		1	2
Financial and Insurance Services							1	1
Health Care and Social Assistance		2	3	3	1	1	2	13
Information Media and Telecommunications		1						1
Manufacturing			1	1			1	3
Other Services			1				1	3
Professional, Scientific and Technical Services		1	3	1				5
Public Administration and Safety		4						4
Retail Trade			1					1
Transport, Postal and Warehousing				2				2
Wholesale Trade			2					2
<b>Grand Total</b>	<b>8</b>	<b>13</b>	<b>8</b>	<b>4</b>	<b>2</b>	<b>8</b>	<b>2</b>	<b>45</b>

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2021-22 FY

\$ value that Australians have been re-paid

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	2,742,325	4,398,147	177,137	623,849	202,346	186,795	84,285,926	253,907	92,870,432
Administrative and Support Services	12,346	43,169,348	1,282	98,590	57,708	4,381	254,028	61,205	43,658,887
Agriculture, Forestry and Fishing		34,556	6,021	84,592	4,522	52,124	317,909	48,466	548,189
Arts and Recreation Services		88,002		30,155	76,454		2,178,493	11,059	2,384,162
Construction	45,452	632,860	70,120	500,066	132,953	18,630	680,298	96,906	2,177,285
Education and Training	3,250	19,568,985	12,145	2,451,616	637,899		82,634	13,091	22,769,621
Electricity, Gas, Water and Waste Services		12,766		11,897,252	663,931		28,936		12,602,886
Financial and Insurance Services		99,460,376	2,576	11,959,226	21,987		26,545,293	14,846	138,004,305
Health Care and Social Assistance	8,051	2,862,601	57,688	35,702,875	312,009	497,520	48,004,506	18,766,580	106,211,831
Information Media and Telecommunications		3,340,477		11,371			71,457	2,106	3,425,412
Manufacturing	1,464	593,559	9,852	466,124	79,344	64,412	286,413	198,914	1,700,081
Mining		7,260	19,234	8,803	3,756		16,955	224,748	280,756
Other Services	30,872	6,122,140	5,040	230,381	67,689	31,136	5,336,836	291,536	12,115,629
Professional, Scientific and Technical Services	9,593	2,962,657	4,278	330,935	285,172	10,460	20,007,207	38,213	23,648,516
Public Administration and Safety	4,794,012	98,887	7,192	90,770	35,535	11,438	32,127	284,345	5,354,307
Rental, Hiring and Real Estate Services	86,449	80,907	3,844	119,668	77,815	31,398	226,706	47,325	674,110
Retail Trade	22,903	9,444,348	12,672	15,225,694	128,116	12,930	25,559,526	108,951	50,515,141
Transport, Postal and Warehousing	229	260,524	4,469	6,299,308	62,326	11,959	128,586	92,436	6,859,836
Wholesale Trade	3,354	203,950		395,648	89,588		922,832	43,152	1,658,524
Grand Total	7,760,298	193,342,351	393,551	86,526,923	2,939,149	933,183	214,966,671	20,597,783	527,459,909

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2021-22 FY

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs between the employer and the employee)

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	728	592	336	517	145	132	11,182	70	13,702
Administrative and Support Services	3	12,780	2	89	42	6	217	48	13,187
Agriculture, Forestry and Fishing		15	4	34	4	13	186	5	261
Arts and Recreation Services		11		12	24		259	5	311
Construction	7	143	19	123	34	10	162	31	529
Education and Training	2	13,486	1	797	2,011		21	4	16,322
Electricity, Gas, Water and Waste Services		6		1,109	111		4		1,230
Financial and Insurance Services		93,144	1	3,708	7		42,443	5	139,308
Health Care and Social Assistance	3	589	35	26,703	300	311	7,747	2,924	38,612
Information Media and Telecommunications		2,409		3			7	1	2,420
Manufacturing	2	271	3	152	21	25	77	47	598
Mining		3	1	2	1		2	170	179
Other Services	12	10,097	2	71	24	4	3,506	176	13,892
Professional, Scientific and Technical Services	2	608	5	784	33	10	1,689	13	3,144
Public Administration and Safety	1,544	487	2	17	8	1	18	79	2,156
Rental, Hiring and Real Estate Services	4	24	2	71	10	22	40	14	187
Retail Trade	5	7,247	3	2,699	39	4	92,256	31	102,284
Transport, Postal and Warehousing	2	63	2	799	16	3	38	12	935
Wholesale Trade	2	49		34	4		671	7	767
<b>Grand Total</b>	<b>2,316</b>	<b>142,024</b>	<b>418</b>	<b>37,724</b>	<b>2,834</b>	<b>541</b>	<b>160,525</b>	<b>3,642</b>	<b>350,024</b>

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2021-22 FY

## \$ value of infringement notice penalties paid

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services		33,062	4,188	20,698	21,390	988	28,131	9,742	118,199
Administrative and Support Services		17,622	444	222	442	222	11,100	222	30,274
Agriculture, Forestry and Fishing		2,664		0		6,660	1,776	3,330	14,430
Arts and Recreation Services							444		444
Construction	442	10,971		1,998	3,043		7,714		24,168
Education and Training		222	0	0			2,220		2,442
Electricity, Gas, Water and Waste Services				2,220	2,220		0		4,440
Financial and Insurance Services		666					1,110		1,776
Health Care and Social Assistance		3,210		3,552	2,220		544	4,440	13,966
Information Media and Telecommunications		222							222
Manufacturing		644		0	6,660		4,218		11,522
Other Services		7,714		12,659	444		4,440	2,220	27,477
Professional, Scientific and Technical Services		6,010		722	420		1,110	220	8,482
Public Administration and Safety							888	3,108	3,996
Rental, Hiring and Real Estate Services		222		6,660			222	0	7,104
Retail Trade	222	25,122	0	11,540	2,100	220	20,489	222	59,915
Transport, Postal and Warehousing	444	4,574		13,986			1,564		20,568
Wholesale Trade		10,058		1,554	3,108		8,800	444	23,964
<b>Grand Total</b>	<b>1,108</b>	<b>122,983</b>	<b>4,632</b>	<b>75,811</b>	<b>42,047</b>	<b>8,090</b>	<b>94,770</b>	<b>23,948</b>	<b>373,389</b>

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2022-23 FY

## Number of RfAs received related to underpayments

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	29	637	11	493	114	30	580	187	2,081
Administrative and Support Services	14	376	2	243	42	11	312	85	1,085
Agriculture, Forestry and Fishing	1	82	4	56	15	20	48	18	244
Arts and Recreation Services		64	4	40	6	3	64	12	193
Construction	29	544	11	348	76	28	501	120	1,657
Education and Training	4	77	3	38	10	2	79	17	230
Electricity, Gas, Water and Waste Services	1	18	1	13	8		13	5	59
Financial and Insurance Services	2	93		44	10	3	70	20	242
Health Care and Social Assistance	5	349	9	255	52	8	322	94	1,094
Information Media and Telecommunications	1	21	1	10			29	3	65
Manufacturing	5	191	2	132	34	10	185	58	617
Mining		9		19	3	1	3	28	63
Other Services	14	274	8	207	43	8	224	52	830
Professional, Scientific and Technical Services	16	244	1	168	25	5	181	50	690
Public Administration and Safety	11	83	7	28	12	2	71	23	237
Rental, Hiring and Real Estate Services	7	126	10	112	15	3	120	31	424
Retail Trade	13	301	2	188	48	16	321	73	962
Transport, Postal and Warehousing	8	183	3	160	41	14	179	54	642
Wholesale Trade	5	146	3	96	22	5	100	26	403
<b>Grand Total</b>	<b>165</b>	<b>3,818</b>	<b>82</b>	<b>2,650</b>	<b>576</b>	<b>169</b>	<b>3,402</b>	<b>956</b>	<b>11,818</b>

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2022-23 FY

## Number of investigations completed in relation to underpayments

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	9	221	6	167	35	10	245	57	750
Administrative and Support Services	2	86	3	77	10	5	76	18	277
Agriculture, Forestry and Fishing		19	2	28	9	9	17	10	94
Arts and Recreation Services	1	15	1	15	2		20	3	57
Construction	5	141	1	112	31	11	164	23	488
Education and Training	1	18		8	3	2	25	6	63
Electricity, Gas, Water and Waste Services		5		4	2		2		13
Financial and Insurance Services		18		9		1	21	5	54
Health Care and Social Assistance	3	86	3	55	16	3	64	16	246
Information Media and Telecommunications		2		3			5	1	11
Manufacturing	2	43	1	38	6	2	42	16	150
Mining		2		6			1	5	14
Other Services	2	74	2	59	10	3	60	16	226
Professional, Scientific and Technical Services	6	67	1	49	1	2	43	9	178
Public Administration and Safety	3	14	1	5	5		17	12	57
Rental, Hiring and Real Estate Services	2	23	2	27	5	2	42	12	115
Retail Trade	3	72	2	60	15	4	77	17	250
Transport, Postal and Warehousing	1	62	1	61	8	2	60	17	212
Wholesale Trade	4	34		22	7		26	8	101
<b>Grand Total</b>	<b>44</b>	<b>1,002</b>	<b>26</b>	<b>805</b>	<b>165</b>	<b>56</b>	<b>1,007</b>	<b>251</b>	<b>3,356</b>

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2022-23 FY

## Number of businesses labelled 'non-compliant' from closed investigations

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	6	143	6	108	26	7	180	37	513
Administrative and Support Services	2	39	2	42	6	3	43	11	148
Agriculture, Forestry and Fishing		14		15	5	4	8	5	51
Arts and Recreation Services	1	10		7			11		29
Construction	5	93	1	77	24	6	102	15	323
Education and Training	1	7		3	2	2	9	2	26
Electricity, Gas, Water and Waste Services		3		3	2				8
Financial and Insurance Services		14		6			10	3	33
Health Care and Social Assistance	2	46	3	31	10	1	36	10	139
Information Media and Telecommunications		1		2			3		6
Manufacturing	1	26	1	19	2	1	27	14	91
Mining				4			1	4	9
Other Services	1	53		38	8	2	44	13	159
Professional, Scientific and Technical Services	5	44	1	34		1	30	5	120
Public Administration and Safety	3	5	1	4	2		11	3	29
Rental, Hiring and Real Estate Services		11	1	16	2	2	25	9	66
Retail Trade	3	48	1	42	9	4	54	14	175
Transport, Postal and Warehousing		28	1	34	5	1	27	7	103
Wholesale Trade	1	26		14	4		18	4	67
<b>Grand Total</b>	<b>31</b>	<b>611</b>	<b>18</b>	<b>499</b>	<b>107</b>	<b>34</b>	<b>639</b>	<b>156</b>	<b>2,095</b>

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2022-23 FY

## Number of self-reported companies that have had investigations closed

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total	
Accommodation and Food Services			1		2		1		4	
Administrative and Support Services								1	1	
Agriculture, Forestry and Fishing							1		1	
Arts and Recreation Services						1			1	
Construction				1	1				2	
Education and Training			1		2			1	4	
Electricity, Gas, Water and Waste Services					1	1			3	
Financial and Insurance Services			1		1				2	
Health Care and Social Assistance		1	5		5	1	2	3	20	
Manufacturing			2						3	
Mining								1	1	
Other Services		1	2						3	
Professional, Scientific and Technical Services		1	2					2	5	
Public Administration and Safety		1	1		1			1	5	
Rental, Hiring and Real Estate Services			1						1	
Retail Trade			2		2				4	
Transport, Postal and Warehousing			1						1	
Grand Total	4	19	1	1	15	3	4	8	7	61

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2022-23 FY

\$ value that Australians have been re-paid

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA
Accommodation and Food Services	22,811	1,304,072	7,014	22,273,103	113,019	73,719	34,419,848	103,592
Administrative and Support Services	12,574	12,542,810	13,549	212,771	9,401	10,656	5,648,240	59,890
Agriculture, Forestry and Fishing		88,527	5,555	38,978	19,442	7,566	68,875	61,479
Arts and Recreation Services	3,969	19,628		48,317	24,317		53,679	
Construction	28,654	2,964,962	750	370,683	189,293	20,715	597,968	23,286
Education and Training	443	27,255,528		3,775,216	6,674	7,946,604	56,956,301	592,745
Electricity, Gas, Water and Waste Services		25,013		15,040,611	44,615		14,261	5,861
Financial and Insurance Services		32,985,935		27,307,986			44,093,060	31,823
Health Care and Social Assistance	252,523	9,215,270	10,848	1,489,517	368,970	33,327	9,757,199	573,660
Information Media and Telecommunications		4,002,895		25,247			4,409,697	15,472
Manufacturing	1,064	1,942,576		115,932	44,991	2,980	3,362,534	137,527
Mining		3,671		117,694			1,723	54,893
Other Services	13,862	886,101	2,549	163,450	22,509	3,884	235,162	41,406
Professional, Scientific and Technical Services	3,777	1,217,093	1,576	2,504,341	2,379	2,518	50,249,947	57,988
Public Administration and Safety	5,743,107	10,508,452		41,754	8,225		306,235	72,971
Rental, Hiring and Real Estate Services		6,038,898	1,556	114,670	46,936		195,843	18,384
Retail Trade	8,150	74,203,281	10,565	5,217,548	2,374,654	16,755	4,460,397	172,899
Transport, Postal and Warehousing		477,579	2,157	3,548,240	36,090	1,770	3,573,933	78,095
Wholesale Trade	9,846	186,994		328,063	8,019	22,972	112,691	25,975
<b>Grand Total</b>	<b>6,100,781</b>	<b>185,869,283</b>	<b>56,118</b>	<b>82,734,123</b>	<b>3,319,534</b>	<b>8,143,467</b>	<b>218,517,593</b>	<b>2,127,946</b>

Documents released by the Fair Work Ombudsman  
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2022-23 FY

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs between the employer and the employee)

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	8	532	12	2,441	21	12	5,361	58	8,445
Administrative and Support Services	2	13,348	59	251	12	3	3,535	35	17,245
Agriculture, Forestry and Fishing		14	3	42	6	5	35	28	133
Arts and Recreation Services	1	13		10	2		15		41
Construction	9	632	1	85	27	9	131	11	905
Education and Training	1	13,064		1,529	2	3,854	8,146	290	26,886
Electricity, Gas, Water and Waste Services		4		1,830	3		2	1	1,840
Financial and Insurance Services		7,070		16,082			45,357	5	68,514
Health Care and Social Assistance	71	14,888	4	1,170	357	14	2,646	58	19,208
Information Media and Telecommunications		1,658		3			1,837	1	3,499
Manufacturing	1	272		22	3	2	250	31	581
Mining		2		4			1	24	31
Other Services	2	375	1	48	9	3	49	11	498
Professional, Scientific and Technical Services	2	308	1	2,048	1	1	2,002	25	4,388
Public Administration and Safety	433	1,069		8	2		270	20	1,802
Rental, Hiring and Real Estate Services		2,745	2	51	3		28	7	2,836
Retail Trade	4	45,960	1	149	931	5	2,615	16	49,681
Transport, Postal and Warehousing		3,829	1	1,014	7	1	15,701	11	20,564
Wholesale Trade	3	26		89	4	1	33	6	162
<b>Grand Total</b>	<b>537</b>	<b>105,809</b>	<b>85</b>	<b>26,876</b>	<b>1,390</b>	<b>3,910</b>	<b>88,014</b>	<b>638</b>	<b>227,259</b>

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2022-23 FY

## \$ value of infringement notice penalties paid

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	8,880	105,470	4,440	61,294	5,772	222	62,512	1,110	249,700
Administrative and Support Services		5,328			8,880		20,702		34,910
Agriculture, Forestry and Fishing		17,849		5,984	24,434		33,646	4,440	86,353
Arts and Recreation Services		2,220		6,660					8,880
Construction	444	9,494		17,528	322	444	5,858		34,090
Education and Training		444							444
Financial and Insurance Services							8,880	444	9,324
Health Care and Social Assistance		2,886		777	5,550		3,108	4,440	16,761
Information Media and Telecommunications									
Manufacturing		4,642		2,220			6,060		12,922
Mining				222					222
Other Services		12,035		3,242	2,220		8,074	1,576	27,147
Professional, Scientific and Technical Services		6,660	6,660	1,444		444	5,288	4,440	24,936
Public Administration and Safety		1,819					2,750	420	4,989
Rental, Hiring and Real Estate Services		555		5,732			222	222	6,731
Retail Trade		4,662	222	4,864	4,660		9,647	15,560	39,615
Transport, Postal and Warehousing		8,436		2,664	444		3,242	222	15,008
Wholesale Trade		8,880		4,440	5,550		5,884	6,660	31,414
<b>Grand Total</b>	<b>9,324</b>	<b>191,380</b>	<b>11,322</b>	<b>117,071</b>	<b>57,832</b>	<b>1,110</b>	<b>175,873</b>	<b>39,534</b>	<b>603,446</b>

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2023-24 FY

## Number of RfAs received related to underpayments

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	28	671	16	529	88	37	722	194	2,285
Administrative and Support Services	15	367	8	230	46	25	289	66	1,046
Agriculture, Forestry and Fishing	1	75	6	85	18	17	86	26	314
Arts and Recreation Services	2	53	1	62	16	6	63	18	221
Construction	28	620	11	449	101	44	637	151	2,041
Education and Training	7	86	5	50	10	2	88	15	263
Electricity, Gas, Water and Waste Services		13		17	8		18	10	66
Financial and Insurance Services	3	102		63	17	6	77	17	285
Health Care and Social Assistance	16	456	12	350	69	20	386	85	1,394
Information Media and Telecommunications	3	22		18		1	32	5	81
Manufacturing	5	203	7	160	51	22	227	58	733
Mining		9		17	3		6	33	68
Other Services	22	307	11	234	46	27	264	92	1,003
Professional, Scientific and Technical Services	13	297	4	177	27	7	243	78	846
Public Administration and Safety	14	74	4	37	16	1	74	30	250
Rental, Hiring and Real Estate Services	6	156	1	130	15	5	139	33	485
Retail Trade	18	335	8	254	69	19	329	69	1,101
Transport, Postal and Warehousing	6	200	8	179	40	15	186	47	681
Wholesale Trade	4	186	2	75	21	8	139	30	465
<b>Grand Total</b>	<b>191</b>	<b>4,232</b>	<b>104</b>	<b>3,116</b>	<b>661</b>	<b>262</b>	<b>4,005</b>	<b>1,057</b>	<b>13,628</b>

Documents released by the Fair Work Ombudsman  
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2023-24 FY

## Number of investigations completed in relation to underpayments

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	13	282	6	219	47	10	287	82	946
Administrative and Support Services	3	103	2	87	17	7	76	15	310
Agriculture, Forestry and Fishing	1	39	2	50	7	9	35	5	148
Arts and Recreation Services	1	13		17	1	2	15	4	53
Construction	7	175	3	106	32	16	202	29	570
Education and Training	2	25		12	3	1	29	3	75
Electricity, Gas, Water and Waste Services		3		10	4		3	3	23
Financial and Insurance Services		24		6	6	1	27	5	69
Health Care and Social Assistance	2	104	4	83	11	6	78	24	312
Information Media and Telecommunications	1	3	1	8			6	2	21
Manufacturing	5	60	3	31	11	4	63	15	192
Mining		2		4			2	5	13
Other Services	7	102	6	77	11	4	75	22	304
Professional, Scientific and Technical Services	3	72		46	3	2	55	8	189
Public Administration and Safety	5	25		8	2		20	5	65
Rental, Hiring and Real Estate Services	1	24		31	6	2	25	5	94
Retail Trade		90		65	17	3	86	28	289
Transport, Postal and Warehousing	1	42	4	44	11	2	50	3	157
Wholesale Trade	2	41	2	27	6	1	41	7	127
<b>Grand Total</b>	<b>54</b>	<b>1,229</b>	<b>33</b>	<b>931</b>	<b>195</b>	<b>70</b>	<b>1,175</b>	<b>270</b>	<b>3,957</b>

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2023-24 FY

## Number of businesses labelled 'non-compliant' from closed investigations

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	10	193	5	158	36	6	194	62	664
Administrative and Support Services	1	64	1	46	11	4	48	10	185
Agriculture, Forestry and Fishing		24	1	16	3	4	18	1	67
Arts and Recreation Services	1	8		8	1	1	9	3	31
Construction	6	116	2	69	22	11	146	21	393
Education and Training	1	16		5	1	1	11	2	37
Electricity, Gas, Water and Waste Services		3		5	2		2	2	14
Financial and Insurance Services		12		4	5	1	15	4	41
Health Care and Social Assistance	1	65		44	8	3	40	11	172
Information Media and Telecommunications	1	2	1	6			2	2	14
Manufacturing	3	36	1	18	6	2	39	7	112
Mining		1		1			1	2	5
Other Services	6	65	6	57	9	3	51	15	212
Professional, Scientific and Technical Services		44		29	3	2	36	4	118
Public Administration and Safety		11		5	2		12	2	32
Rental, Hiring and Real Estate Services	1	13		15	1		14	3	47
Retail Trade		47		46	10	1	55	17	176
Transport, Postal and Warehousing		20	4	29	5	2	30	2	92
Wholesale Trade	1	24		15	4	1	24	3	72
<b>Grand Total</b>	<b>32</b>	<b>764</b>	<b>21</b>	<b>576</b>	<b>129</b>	<b>42</b>	<b>747</b>	<b>173</b>	<b>2,484</b>

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2023-24 FY

## Number of self-reported companies that have had investigations closed

ANZSIC division	ACT	NSW	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services		1	1		1		1	4
Administrative and Support Services			1	1			2	4
Construction			2					2
Education and Training					2	2	2	7
Financial and Insurance Services			4			1	1	6
Health Care and Social Assistance			7	1	7		10	27
Information Media and Telecommunications							2	2
Manufacturing	1					1	1	4
Other Services			2		3		2	8
Professional, Scientific and Technical Services			4			3	1	9
Public Administration and Safety	1		3				2	6
Retail Trade			1		2		9	12
Transport, Postal and Warehousing			4		3			7
Wholesale Trade							2	2
<b>Grand Total</b>	<b>3</b>	<b>29</b>	<b>2</b>	<b>18</b>	<b>7</b>	<b>34</b>	<b>7</b>	<b>100</b>

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2023-24 FY

\$ value that Australians have been re-paid

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	59,853	1,544,781	19,306	921,114	119,147	42,126	14,660,016	544,761	17,911,104
Administrative and Support Services	27,982	4,754,352	6,052	174,162	61,582	19,620	247,915	25,511	5,317,176
Agriculture, Forestry and Fishing	6,671	295,517	2,280	62,454	209,436	12,854	666,329	13,994	1,269,534
Arts and Recreation Services	3,651	25,997		1,613,598	20,392	12,278	211,084	6,174	1,893,173
Construction	20,024	1,855,815	16,959	306,261	105,903	32,547	544,020	136,905	3,018,434
Education and Training	10,734	2,950,655	2,231	1,698,818	257,020	7,131,668	23,405,345	3,035,551	38,492,021
Electricity, Gas, Water and Waste Services		15,009,964		23,999,235	11,518		7,431	5,352	39,033,501
Financial and Insurance Services		28,093,247		1,508,439	28,369	95,018	12,756,751	445,438	42,927,262
Health Care and Social Assistance	217,688	4,594,167	99,188	38,205,475	22,165	7,140,525	12,183,776	11,318,871	73,781,855
Information Media and Telecommunications	6,116	1,263,592	1,303	15,504			409,657	30,940	1,727,113
Manufacturing	894,213	2,258,238	540	106,704	47,716	2,929	3,639,114	155,280	7,104,734
Mining		4,695					136,962,663	2,744,931	139,712,290
Other Services	680,428	375,134	14,881	754,466	8,203	25,050	858,039	451,035	3,167,234
Professional, Scientific and Technical Services	1,384	2,609,368		5,332,297	8,959	163,867	11,313,256	5,966,667	25,395,798
Public Administration and Safety	5,417,305	230,503		38,256	9,397		3,061,401	82,203	8,839,065
Rental, Hiring and Real Estate Services	10,728	68,930		53,138	18,950		94,001	55,869	301,615
Retail Trade		2,752,543	4,100	276,673	37,571	7,078	37,918,162	411,126	41,407,253
Transport, Postal and Warehousing	958	160,884	7,452	7,237,157	6,502,116	17,165	3,944,329	1,007	17,871,069
Wholesale Trade	2,110	138,942	3,371	68,101	8,450	97	2,593,828	31,254	2,846,151
Grand Total	7,359,843	68,987,324	177,663	82,371,852	7,476,895	14,702,823	265,477,115	25,462,869	472,016,385

Documents released by the Fair Work Ombudsman  
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2023-24 FY

Number of payments to employees (we can't determine distinct employees that are paid, the transaction occurs between the employer and the employee)

ANZSIC division	ACT	NSW	NT	Qld	SA	Tas	Vic	WA	Grand Total
Accommodation and Food Services	18	1,712	2	822	232	11	4,623	296	7,716
Administrative and Support Services	2	614	2	179	11	20	112	10	950
Agriculture, Forestry and Fishing	1	205	1	36	186	90	124	6	649
Arts and Recreation Services	1	8		311	3	1	454	3	781
Construction	5	494	2	69	23	11	133	26	763
Education and Training	2	3,300	1	2,310	204	1,085	11,339	726	18,967
Electricity, Gas, Water and Waste Services		607		2,045	4		2	2	2,660
Financial and Insurance Services		13,377		1,463	15	2	4,291	265	19,413
Health Care and Social Assistance	80	6,159	55	19,464	8	1,650	7,003	824	35,243
Information Media and Telecommunications	1	128	1	5			86	2	223
Manufacturing	119	1,465	1	23	8	1	1,623	12	3,252
Mining		1					18,550	1,300	19,851
Other Services	222	110	6	236	6	4	57	689	1,330
Professional, Scientific and Technical Services	1	5,939		1,175	2	2	1,321	1,285	9,725
Public Administration and Safety	838	160		4	2		1,362	91	2,457
Rental, Hiring and Real Estate Services	2	13		24	2		15	6	62
Retail Trade		4,860	1	84	10	3	19,315	23	24,296
Transport, Postal and Warehousing	1	234	4	405	3,443	2	1,163	1	5,253
Wholesale Trade	2	27	2	19	5	9	1,463	7	1,534
<b>Grand Total</b>	<b>1,295</b>	<b>39,413</b>	<b>78</b>	<b>28,674</b>	<b>4,164</b>	<b>2,891</b>	<b>73,036</b>	<b>5,574</b>	<b>155,125</b>

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2023-24 FY

## \$ value of infringement notice penalties paid

ANZSIC division	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Grand Total
Accommodation and Food Services	5,608	92,090		94,848	34,837	9,193	111,647	32,548	380,771
Administrative and Support Services		23,951		15,809	3,101		18,102	300	61,263
Agriculture, Forestry and Fishing		6,698		2,252		1,565	9,506	1,565	21,586
Arts and Recreation Services		626			275		313		1,214
Construction		7,983		1,304	2,444		6,701	3,495	21,927
Education and Training								313	313
Electricity, Gas, Water and Waste Services		275		313	9,390				9,978
Financial and Insurance Services		5,880		1,645	9,390		626		17,541
Health Care and Social Assistance		7,139		25,964	0		626	313	34,042
Manufacturing		6,439		2,115	2,750		420		11,724
Other Services	5,561	5,636	550	8,371	1,375		5,833		27,326
Professional, Scientific and Technical Services		7,696					1,565		9,261
Public Administration and Safety		5,663		400			4,695		10,758
Rental, Hiring and Real Estate Services	500	3,443		626			1,565		6,134
Retail Trade		21,175	626	7,558	7,065	626	24,682	6,752	68,484
Transport, Postal and Warehousing	444	14,176		11,818	222		6,050		32,710
Wholesale Trade		6,005		313		313	7,462		14,093
<b>Grand Total</b>	<b>12,113</b>	<b>214,875</b>	<b>1,176</b>	<b>173,336</b>	<b>70,849</b>	<b>11,697</b>	<b>199,793</b>	<b>45,286</b>	<b>729,124</b>

Documents released by the Fair Work Ombudsman  
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	2019-2020 FY
<b>Total litigations filed per financial year</b>	<b>54</b>
<i>Litigations commenced involving underpayments</i>	54
<b>Underpayment litigations commenced by industry</b>	
Accounting Services	1
Building Cleaning, Pest Control and Other Support Services	4
Building Construction	2
Cafes, Restaurants and Takeaway Food Services	28
Clothing Retail	1
Copper Ore Mining	1
Courier Pick-up and Delivery Services	1
Dental Services	1
Electrical Services	2
Fuel Retailing	1
Labour Supply Services	1
Laundry and Dry-Cleaning Services	1
Manufacturing	1
Other Specialised Food Retailing	1
Pubs, Taverns and Bars	3
Retail Trade	2
Road Transport	2
Taxi Service Operation	1
<b>Underpayment litigations by location</b>	
<i>Australian Capital Territory</i>	0
<i>New South Wales</i>	13
<i>Northern Territory</i>	1
<i>Queensland</i>	15
<i>South Australia</i>	3
<i>Tasmania</i>	1
<i>Victoria</i>	18
<i>Western Australia</i>	3

<b>Total decisions ordered per financial year</b>	<b>40</b>
<i>Decisions ordered involving underpayments</i>	37
<i>Total penalties ordered involving underpayments</i>	\$4,220,078.00
<b>Underpayment decisions by industry</b>	
Accommodation	1
Building and Other Industrial Cleaning Services	1
Building Construction	1
Cafes and Restaurants	13
Dental Services	2
Electrical Services	2
Fuel Retailing	2
Horticulture	1
Investigation and Security Services	1
Machinery and Equipment Manufacturing	1
Other Air and Space Transport	1
Other Residential Care Services	1
Printing and Printing Support Services	1
Plumbing Services	1
Scientific Research Services	5

Supermarket and Grocery Stores	1
Travel Agency and Tour Arrangement Services	1
Urban Bus Transport (Including Tramway)	1
<b>Underpayment decisions by location</b>	
<i>Australian Capital Territory</i>	0
<i>New South Wales</i>	17
<i>Northern Territory</i>	1
<i>Queensland</i>	6
<i>South Australia</i>	0
<i>Tasmania</i>	1
<i>Victoria</i>	11
<i>Western Australia</i>	1

Documents released by the Fair Work Ombudsman  
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	2020-2021 FY
<b>Total litigations filed per financial year</b>	<b>76</b>
<i>Litigations commenced involving underpayments</i>	74
<b>Underpayment litigations commenced by industry</b>	
Accommodation and Food Services	2
Accommodation for the Aged Operation	1
Airport Operations and Other Air Transport Support Services	2
Allied Health Services	1
Amusement and Other Recreation Activities	1
Aquaculture	1
Building and Other Industrial Cleaning Services	1
Building Construction	5
Cafes, Restaurants and Takeaway Food Services	24
Cake and Pastry Manufacturing (Factory based)	1
Cleaning Compound Manufacturing	2
Dairy Cattle Farming	1
Dental Services	1
Directory and Mailing List Publishing	1
Electrical Services	2
Food Retailing	3
Hairdressing and Beauty Services	7
Health and Fitness Centres and Gymnasia Operation	1
Health Care and Social Assistance	1
Insurance and Superannuation Fund	1
Investigation and Security Services	2
Machinery and Equipment Manufacturing	1
Manufacturing	1
Medical and Other Health Care Services	1
Other Administrative Services	1
Other Allied Health Services (Mainstream)	1
Other Personal Services	1
Other Store-Based Retailing	1
Real Estate Services	2
Retail Trade	1
Warehousing and Storage Services	1
Waste Remediation and Materials Recovery Services	1
Waste Treatment, Disposal and Remediation Services	1
<b>Underpayment litigations by location</b>	
<i>Australian Capital Territory</i>	2
<i>New South Wales</i>	20
<i>Northern Territory</i>	1
<i>Queensland</i>	17
<i>South Australia</i>	4
<i>Tasmania</i>	3
<i>Victoria</i>	20
<i>Western Australia</i>	7

<b>Total decisions ordered per financial year</b>	<b>41</b>
<i>Decisions ordered involving underpayments</i>	40
<i>Total penalties ordered involving underpayments</i>	\$2,839,201.00
<b>Underpayment decisions by industry</b>	
Accommodation and Food Services	1



Accounting Services	1
Building and Other Industrial Cleaning Services	1
Building Construction	4
Cafes and Restaurants	16
Child Care Services	1
Copper Ore Mining	1
Dental Services	2
Electrical Services	1
Food Retailing	2
Hairdressing and Beauty Services	1
Labour Supply Services	1
Laundry and Dry-Cleaning Services	1
Manufacturing	1
Private Households Employing Staff	1
Pubs, Taverns and Bars	1
Real Estate Services	1
Retail Trade	1
Road Transport	1
Toy and Game Retailing	1
<b>Underpayment decisions by location</b>	
<i>Australian Capital Territory</i>	0
<i>New South Wales</i>	7
<i>Northern Territory</i>	0
<i>Queensland</i>	13
<i>South Australia</i>	0
<i>Tasmania</i>	1
<i>Victoria</i>	15
<i>Western Australia</i>	4

	2021-2022 FY
<b>Total litigations filed per financial year</b>	<b>137</b>
<i>Litigations commenced involving underpayments</i>	136
<b>Underpayment litigations commenced by industry</b>	
Accommodation	1
Accommodation and Food Services	1
Amusement and Other Recreation Activities	1
Automotive Body, Paint and Interior Repair	1
Automotive Repair and Maintenance	3
Auxiliary Finance and Insurance Services	2
Banking	2
Building and Other Industrial Cleaning Services	6
Building Cleaning, Pest Control and Other Support Services	1
Building Completion Services	1
Building Construction	11
Business and Professional Association Services	1
Cafes, Restaurants and Takeaway Food Services	39
Carpentry Services	3
Central Banking	1
Child Care Services	1
Commission-Based Wholesaling	1
Computer System Design and Related Services	1
Electric Cable and Wire Manufacturing	1
Electrical and Electronic Goods Retailing	2
Electrical Services	1
Fabricated Metal Product Manufacturing	2
Food Retailing	3
Glazing Services	1
Hairdressing and Beauty Services	6
Health and Fitness Centres and Gymnasias Operation	1
Health Care and Social Assistance	1
Investigation and Security Services	1
Laundry and Dry-Cleaning Services	1
Legal Services	2
Metal Ore Mining	1
Mining	1
Motor Vehicle and Transport Equipment Rental and Hiring	1
Other	2
Other Electrical and Electronic Goods Wholesaling	1
Other Social Assistance Services	1
Other Store-Based Retailing	1
Other Telecommunications Services	1
Painting and Decorating Services	1
Physiotherapy Services	1
Plumbing Services	3
Pubs, Taverns and Bars	1
Real Estate Services	2
Retail Trade	1
Road Transport	12
Roofing Services	1
Scientific Research Services	1
Supermarket and Grocery Stores	3

Urban Bus Transport (Including Tramway)	1
Watch and Jewellery Retailing	1
<b>Underpayment litigations by location</b>	
<i>Australian Capital Territory</i>	0
<i>New South Wales</i>	39
<i>Northern Territory</i>	0
<i>Queensland</i>	34
<i>South Australia</i>	7
<i>Tasmania</i>	3
<i>Victoria</i>	47
<i>Western Australia</i>	6

<b>Total decisions ordered per financial year</b>	<b>82</b>
<i>Decisions ordered involving underpayments</i>	82
<i>Total penalties ordered involving underpayments</i>	\$2,699,260.00
<b>Underpayment decisions by industry</b>	
Airport Operations and Other Air Transport Support Services	1
Amusement and Other Recreation Activities	1
Aquaculture	1
Building and Other Industrial Cleaning Services	2
Building Construction	4
Cafes and Restaurants	30
Carpentry Services	2
Cleaning Compound Manufacturing	1
Child Care Services	1
Dairy Cattle Farming	1
Directory and Mailing List Publishing	1
Electrical Services	2
Fabricated Metal Product Manufacturing	1
Food Retailing	1
Hairdressing and Beauty Services	6
Investigation and Security Services	2
Machinery and Equipment Manufacturing	1
Manufacturing	1
Medical and Other Health Care Services	1
Other	2
Other Administrative Services	1
Other Allied Health Services (Mainstream)	1
Other Store-Based Retailing	1
Physiotherapy Services	1
Plumbing Services	1
Pubs, Taverns and Bars	3
Real Estate Services	1
Retail Trade	2
Road Transport	5
Supermarket and Grocery Stores	2
Taxi Service Operation	1
Urban Bus Transport (Including Tramway)	1
<b>Underpayment decisions by location</b>	
<i>Australian Capital Territory</i>	1
<i>New South Wales</i>	21

<i>Northern Territory</i>	1
<i>Queensland</i>	24
<i>South Australia</i>	5
<i>Tasmania</i>	2
<i>Victoria</i>	25
<i>Western Australia</i>	3

Documents released by the Fair Work Ombudsman  
Under the Freedom of Information Act

	2022-2023 FY
<b>Total litigations filed per financial year</b>	<b>81</b>
<i>Litigations commenced involving underpayments</i>	75
<b>Underpayment litigations commenced by industry</b>	
Accommodation and Food Services	2
Automotive Repair and Maintenance	5
Banking	1
Bricklaying Services	1
Building and Other Industrial Cleaning Services	1
Building Construction	9
Cafes, Restaurants and Takeaway Food Services	15
Cake and Pastry Manufacturing (Factory based)	1
Computer System Design and Related Services	1
Dental Services	1
Diet and Weight Reduction Centre Operation	1
Electrical Services	2
Electronic (except Domestic Appliance) and Precision Equipment Repair and Maintenance	1
Employment Placement and Recruitment Services	1
Engineering Design and Engineering Consulting Services	2
Food Retailing	3
Furniture Retailing	1
Glass and Glass Product Manufacturing	1
Hairdressing and Beauty Services	2
Health Care and Social Assistance	1
Higher Education	1
Investigation and Security Services	1
Labour Supply Services	1
Landscape Construction Services	2
Legal Services	2
Management and Related Consulting Services	1
Newspaper, Periodical, Book and Directory Publishing	1
Other Crop Growing	1
Other Hardware Goods Wholesaling	1
Other Health Care Services	1
Other Motor Vehicle Parts Manufacturing	1
Other Store-Based Retailing	1
Other Waste Collection Services	1
Plumbing Services	1
Professional, Scientific and Technical Services	1
Road Transport	1
Social Assistance Services	1
Sport and Camping Equipment Retailing	1
Telecommunications Services	1
Vegetable Growing (Outdoors)	1
Warehousing and Storage Services	1
<b>Underpayment litigations by location</b>	
<i>Australian Capital Territory</i>	1
<i>New South Wales</i>	20
<i>Northern Territory</i>	1
<i>Queensland</i>	19

<i>South Australia</i>	3
<i>Tasmania</i>	1
<i>Victoria</i>	29
<i>Western Australia</i>	1

<b>Total decisions ordered per financial year</b>	<b>90</b>
<i>Decisions ordered involving underpayments</i>	<i>84</i>
<i>Total penalties ordered involving underpayments</i>	<i>\$2,841,462.00</i>
<b>Underpayment decisions by industry</b>	
Accommodation	1
Accommodation for the Aged Operation	1
Amusement and Other Recreation Activities	1
Automotive Body, Paint and Interior Repair	1
Automotive Repair and Maintenance	3
Auxiliary Finance and Insurance Services	2
Building and Other Industrial Cleaning Services	5
Building Cleaning, Pest Control and Other Support Services	1
Building Construction	11
Cafes and Restaurants	28
Cake and Pastry Manufacturing (Factory based)	1
Carpentry Services	1
Electric Cable and Wire Manufacturing	1
Electrical Services	1
Fabricated Metal Product Manufacturing	1
Food Retailing	2
Hairdressing and Beauty Services	5
Horticulture	1
Insurance and Superannuation Funds	1
Laundry and Dry-Cleaning Services	1
Mining	1
Motor Vehicle and Transport Equipment Rental and Hiring	1
Newspaper, Periodical, Book and Directory Publishing	1
Other Electrical and Electronic Goods Wholesaling	1
Other Specialised Food Retailing	1
Other Store-Based Retailing	1
Plumbing Services	2
Professional, Scientific and Technical Services	1
Real Estate Services	2
Road Transport	4
<b>Underpayment decisions by location</b>	
<i>Australian Capital Territory</i>	<i>0</i>
<i>New South Wales</i>	<i>19</i>
<i>Northern Territory</i>	<i>0</i>
<i>Queensland</i>	<i>18</i>
<i>South Australia</i>	<i>6</i>
<i>Tasmania</i>	<i>3</i>
<i>Victoria</i>	<i>30</i>
<i>Western Australia</i>	<i>8</i>

	2023-2024 FY
<b>Total litigations filed per financial year</b>	<b>64</b>
<i>Litigations commenced involving underpayments</i>	63
<b>Underpayment litigations commenced by industry</b>	
Adult, Community and Other Education	1
Agriculture	1
Ambulance Services	1
Automotive Repair and Maintenance	2
Building and Other Industrial Cleaning Services	1
Building Cleaning, Pest Control and Other Support Services	1
Building Construction	7
Building Installation Services	1
Cafes, Restaurants and Takeaway Food Services	10
Carpentry Services	1
Child Care Services	2
Clothing and Footwear Repair	1
Cut and Sewn Textile Product Manufacturing	1
Electrical and Electronic Goods Retailing	2
Electrical Services	2
Engineering Design and Engineering Consulting Services	1
Fabricated Metal Product Manufacturing	1
Finance	1
Financial Asset Broking Services	1
Food Retailing	1
Hairdressing and Beauty Services	3
Health Care and Social Assistance	1
Investigation and Security Services	2
Labour Supply Services	1
Medical and Other Health Care Services	1
Music and Other Sound Recording Activities	1
Other Automotive Repair and Maintenance	1
Other Store-Based Retailing	2
Other Waste Collection Services	1
Plumbing Services	2
Printing and Printing Support Services	1
Real Estate Services	1
Retail Trade	2
Road Transport	3
Social Assistance Services	1
Wooden Furniture and Upholstered Seat Manufacturing	1
<b>Underpayment litigations by location</b>	
<i>Australian Capital Territory</i>	0
<i>New South Wales</i>	23
<i>Northern Territory</i>	1
<i>Queensland</i>	6
<i>South Australia</i>	4
<i>Tasmania</i>	2
<i>Victoria</i>	23
<i>Western Australia</i>	4

<b>Total decisions ordered per financial year</b>	<b>79</b>
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<i>Decisions ordered involving underpayments</i>	63
<i>Total penalties ordered involving underpayments</i>	<i>\$19,708,217.00</i>
<b>Underpayment decisions by industry</b>	
Accommodation and Food Services	2
Automotive Repair and Maintenance	3
Banking	4
Building and Other Industrial Cleaning Services	2
Building Construction	6
Cafes and Restaurants	15
Cake and Pastry Manufacturing (Factory based)	1
Clubs (Hospitality)	1
Commission-Based Wholesaling	1
Computer System Design and Related Services	1
Dental Services	1
Electrical Services	1
Electronic (except Domestic Appliance) and Precision Equipment Repair and Maintenance	1
Employment Placement and Recruitment Services	1
Engineering Design and Engineering Consulting Services	1
Food Retailing	2
Hairdressing and Beauty Services	1
Health Care and Social Assistance	1
Horticulture	1
Investigation and Security Services	1
Landscape Construction Services	1
Legal Services	1
Metal Ore Mining	1
Other Allied Health Services (Mainstream)	1
Other Hardware Goods Wholesaling	1
Other Motor Vehicle Parts Manufacturing	1
Other Store-Based Retailing	1
Other Telecommunications Services	1
Other Waste Collection Services	1
Road Transport	1
Scientific Research Services	1
Social Assistance Services	1
Warehousing and Storage Services	1
Waste Treatment, Disposal and Remediation Services	1
Watch and Jewellery Retailing	1
Wooden Furniture and Upholstered Seat Manufacturing	1
<b>Underpayment decisions by location</b>	
<i>Australian Capital Territory</i>	1
<i>New South Wales</i>	22
<i>Northern Territory</i>	0
<i>Queensland</i>	13
<i>South Australia</i>	3
<i>Tasmania</i>	1
<i>Victoria</i>	22
<i>Western Australia</i>	1