### Australian Public Service

# Employee Census **2022** 9 May –10 June



# Highlights Report **FWOROCE**



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# RESPONSES: 801 of 877

| RESPONSE RATE: |
|----------------|
| 91%            |



### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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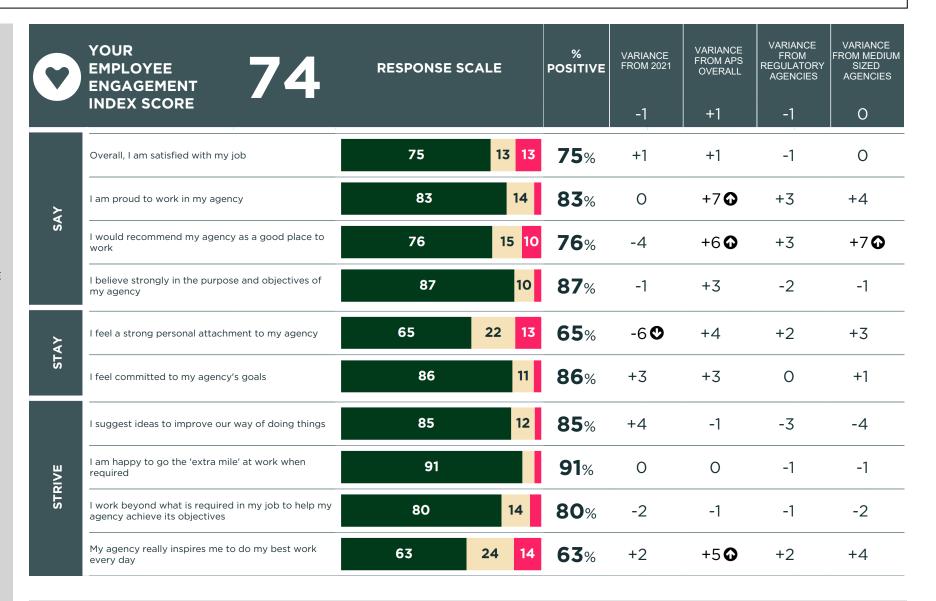
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# **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT IS MORE
THAN SIMPLY JOB
SATISFACTION OR
COMMITMENT TO AN
ORGANISATION. IT IS
THE EXTENT TO
WHICH EMPLOYEES
ARE MOTIVATED,
INSPIRED AND
ENABLED TO IMPROVE
AN ORGANISATION'S
OUTCOMES.



**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



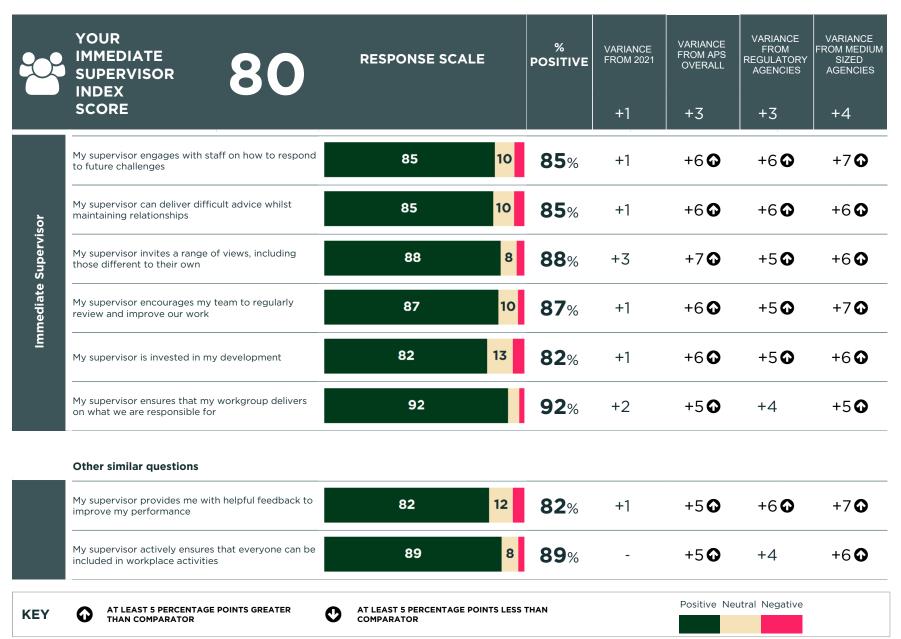
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### **LEADERSHIP - IMMEDIATE SUPERVISOR**



# IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.



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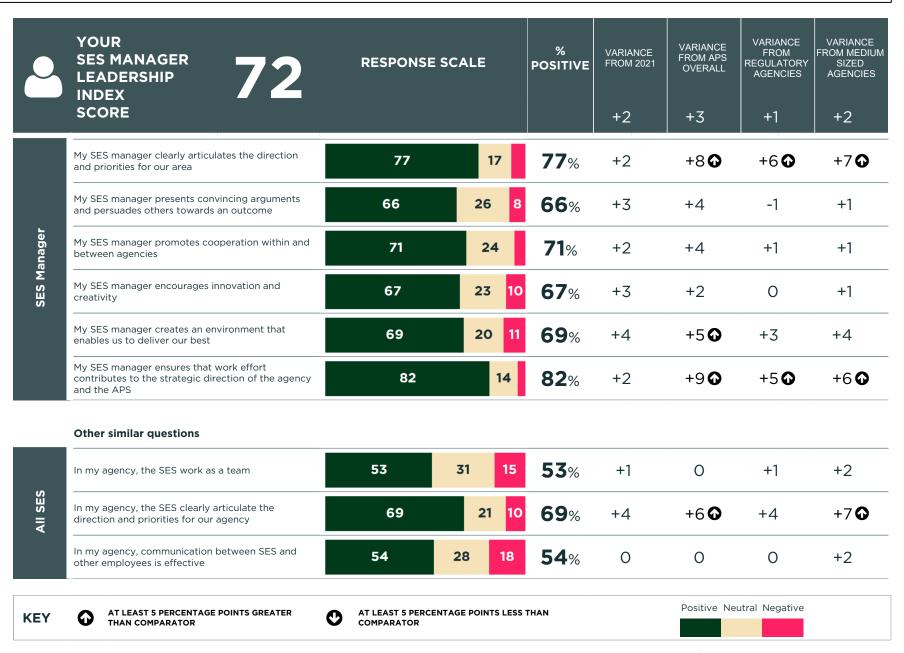
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### **LEADERSHIP - SES MANAGER**



#### SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.



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### **COMMUNICATION AND CHANGE**



#### COMMUNICATION

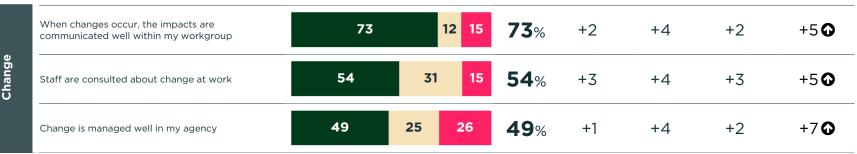
THE
COMMUNICATION
SCORE MEASURES
COMMUNICATION
AT THE INDIVIDUAL,
GROUP AND
AGENCY LEVEL.

| <b>P</b>      | YOUR COMMUNICATION 72 INDEX SCORE                    | RESPONSE SCALE | %<br>POSITIVE | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL<br>+3 | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES<br>+3 |
|---------------|--|----------------|---------------|-----------------------|---------------------------------------|--|--|
| tion          | My supervisor communicates effectively               | 87             | 87%           | 0                     | +60                                   | +5♠  | +6   |
| Communication | My SES manager communicates effectively              | 74 17 9        | <b>74</b> %   | +1                    | +5 <b>♠</b>                           | +2   | +4   |
| Com           | Internal communication within my agency is effective | 65 20 15       | <b>65</b> %   | -5♥                   | +7 <b>0</b>                           | +4   | +9 <b>0</b>  |

#### **CHANGE**

EFFECTIVE
COMMUNICATION IS
AN IMPORTANT
PART OF ANY
CHANGE PROCESS.
NOTE THESE
QUESTIONS DO NOT
CONTRIBUTE TO
THE ABOVE INDEX
SCORE.

#### Other similar questions



KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

|  | RESPONSE S | CALE  | %<br>POSITIVE | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|------------|-------|---------------|-----------------------|---------------------------------|--|--|
| My job gives me opportunities to utilise my skills   | 83         | 8 9   | 83%           | -3                    | +4                              | 0  | +1   |
| I have a choice in deciding how I do my work   | 66         | 22 12 | 66%           | +4                    | +2                              | -4   | -5♥  |
| Where appropriate, I am able to take part in decisions that affect my job  | 73         | 15 12 | <b>73</b> %   | +3                    | +3                              | 0  | 0  |
| I am clear what my duties and responsibilities are   | 88         | 10    | 88%           | +3                    | +7 <b>0</b>                     | +6 <b>♦</b>                                | +60  |
| I am satisfied with the recognition I receive for doing a good job   | 71         | 16 13 | <b>71</b> %   | +3                    | +4                              | +2   | +3   |
| I am fairly remunerated (e.g. salary, superannuation) for the work that I do                                       | 60         | 16 24 | 60%           | -5♥                   | 0                               | -2   | 0  |
| I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits) | 86         | 7     | 86%           | 0                     | +10 🐼                           | +4   | +80  |
| I am satisfied with the stability and security of my job   | 88         | 8     | 88%           | -1                    | +7 <b>0</b>                     | +5 <b>♦</b>                                | +90  |
| I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration | 88         |       | 88%           | +3                    | +10 🐼                           | +4   | +6•  |

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



Australian Government

# **WORKPLACE CONDITIONS**

|  | RESPONSE SCALE | %<br>POSITIVE | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|----------------|---------------|-----------------------|---------------------------------|--|--|
| I feel a strong personal attachment to the APS   | 66 25 9        | 66%           | -3                    | +4                              | +4   | +7 <b></b>                                   |
| I understand how my role contributes to achieving an outcome for the Australian public | 92             | 92%           | +1                    | 0                               | 0  | 0  |
| I believe strongly in the purpose and objectives of the APS                            | 88 9           | 88%           | +2                    | +3                              | +2   | +4   |
|  | RESPONSE SCALE | %             | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
| What best describes your current workload?   |                |               |                       |                                 |  |  |
| Well above capacity - too much work  |                | 26%           | +1                    | +3                              | -1   | -2   |
| Slightly above capacity - lots of work to do   |                | <b>39</b> %   | -2                    | -2                              | -2   | -2   |
| At capacity – about the right amount of work to do                                     |                | <b>31</b> %   | +1                    | +2                              | +5 <b>☆</b>                                | +6 <b></b>                                   |
| Slightly below capacity - available for more work                                      |                | <b>3</b> %    | -1                    | -2                              | -2   | -2   |
| Well below capacity - not enough work  |                | 1%            | +1                    | 0                               | 0  | 0  |

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative COMPARATOR

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# **INCLUSION AND FLEXIBLE WORKING**

|   | RESPONSE SCALE                               | %<br>POSITIVE | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|---|--|---------------|-----------------------|---------------------------------|--|--|
| My agency supports and actively promotes an inclusive workplace culture                         | 85 10  | <b>85</b> %   | 0                     | +6 <b></b>                      | +5♠  | +7 <b>0</b>                                  |
| My supervisor actively ensures that everyone can be included in workplace activities            | 89 8   | 89%           | -                     | +5♠                             | +4   | +6 <b>0</b>                                  |
| I receive the respect I deserve from my colleagues at work                                      | 84 13  | 84%           | -2                    | +3                              | +2   | +3   |
|   | RESPONSE SCALE                               | %             | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
| Do you currently access any of the following flexible working arrangements? [Multiple Response] |  |               |                       |                                 |  |  |
| Part time   |  | <b>22</b> %   | 0                     | +80                             | +8🚱  | +10 🐼  |
| Flexible hours of work  |  | 28%           | -2                    | +1                              | 0  | 0  |
| Compressed work week  |  | <b>4</b> %    | -1                    | +2                              | 0  | +2   |
| Job sharing   |  | 0%            | 0                     | 0                               | 0  | 0  |
| Working away from the office/working from home  |  | <b>76</b> %   | -2                    | +21                             | 0  | <b>+9</b>                                    |
| None of the above   |  | 9%            | -1                    | -18 👁                           | -3   | -11 👁  |
|   | AST 5 PERCENTAGE POINTS LESS THAN<br>PARATOR |               | Posit                 | tive Neutral Ne                 | gative                                     |  |

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# **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

| $\bigcirc$ | YOUR ENABLING INNOVATION INDEX   | RESPONSE | SCALE | %<br>POSITIVE | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|------------|--|----------|-------|---------------|-----------------------|---------------------------------|--|--|
|            | SCORE  |          |       |               | 0                     | +1                              | 0  | +1   |
|            | I believe that one of my responsibilities is to continually look for new ways to improve the way we work | 81       | 13    | 81%           | -2                    | -1                              | -2   | -3   |
| innovation | My immediate supervisor encourages me to come up with new or better ways of doing things                 | 76       | 18    | <b>76</b> %   | -1                    | +3                              | +2   | +2   |
|            | People are recognised for coming up with new and innovative ways of working                              | 62       | 25 12 | <b>62</b> %   | -4                    | +2                              | +2   | +4   |
| Enabling   | My agency inspires me to come up with new or better ways of doing things                                 | 54       | 31 15 | <b>54</b> %   | +4                    | +1                              | 0  | 0  |
|            | My agency recognises and supports the notion that failure is a part of innovation                        | 43       | 37 19 | 43%           | +1                    | +4                              | +3   | +50  |

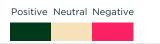
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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# **WELLBEING POLICIES AND SUPPORT**



#### **WELLBEING**

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.

| <b>4</b>    | YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE  | RESPONSE SCALE | %<br>POSITIVE | VARIANCE<br>FROM 2021<br>+1 | VARIANCE<br>FROM APS<br>OVERALL<br>+4 | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES<br>+2 | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES<br>+3 |
|-------------|--|----------------|---------------|-----------------------------|---------------------------------------|--|--|
| oort        | I am satisfied with the policies/practices in place to<br>help me manage my health and wellbeing | 70 19          | 12 70%        | -4                          | +5 <b>•</b>                           | +3   | +50  |
| and suppo   | My agency does a good job of communicating what it can offer me in terms of health and wellbeing | 74 18          | 8 74%         | +1                          | +10 🐼                                 | +5 <b>⊙</b>                                      | +10 🐼  |
| policies a  | My agency does a good job of promoting health and wellbeing                                      | 69 21          | 10 69%        | -1                          | +5 <b>0</b>                           | +1   | +5♠  |
| Wellbeing p | I think my agency cares about my health and wellbeing  | 70 17          | 13 70%        | +2                          | <b>+9</b>                             | +3   | +50  |
| Me          | I believe my immediate supervisor cares about my health and wellbeing                            | 90             | 7 90%         | +1                          | +50                                   | +3   | +4   |

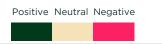
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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# **WELLBEING**

|  | RESPONSE SCALE | %           | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|----------------|-------------|-----------------------|---------------------------------|--|--|
| How often do you find your work stressful?         |                |             |                       |                                 |  |  |
| Always   |                | <b>6</b> %  | -3                    | +1                              | +1   | +1   |
| Often  |                | 25%         | -2                    | -1                              | -1   | -1   |
| Sometimes  |                | <b>51</b> % | +5 <b>♦</b>           | +1                              | +1   | +1   |
| Rarely   |                | <b>17</b> % | +1                    | -1                              | 0  | -1   |
| Never  |                | 1%          | 0                     | -1                              | -1   | -1   |
| To what extent is your work emotionally demanding? |                |             |                       |                                 |  |  |
| To a very large extent                             |                | 8%          | -5♥                   | +1                              | +1   | +1   |
| To a large extent                                  |                | 18%         | -3                    | -3                              | -1   | -2   |
| Somewhat   |                | 42%         | +6 <b>♦</b>           | +3                              | +3   | +4   |
| To a small extent                                  |                | 21%         | 0                     | -3                              | -4   | -3   |
| To a very small extent                             |                | 10%         | +2                    | +1                              | 0  | 0  |

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





# **WELLBEING**

|  | RESPONSE SCALE | %           | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|----------------|-------------|-----------------------|---------------------------------|--|--|
| I feel burned out by my work                   |                |             |                       |                                 |  |  |
| Strongly agree                                 |                | 11%         | 0                     | +3                              | +2   | +2   |
| Agree  |                | 23%         | -2                    | -2                              | -1   | -2   |
| Neither agree nor disagree                     |                | <b>28</b> % | 0                     | -4                              | -2   | -2   |
| Disagree                                       |                | <b>30</b> % | +1                    | +1                              | 0  | 0  |
| Strongly disagree                              |                | 9%          | +2                    | +2                              | 0  | +1   |
| In general, would you say that your health is: |                |             |                       |                                 |  |  |
| Excellent                                      |                | 8%          | -1                    | -2                              | -3   | -2   |
| Very good                                      |                | <b>36</b> % | -1                    | +1                              | -1   | 0  |
| Good   |                | <b>38</b> % | +2                    | 0                               | +2   | +1   |
| Fair   |                | 15%         | 0                     | 0                               | +1   | +1   |
| Poor   |                | 4%          | 0                     | +1                              | +1   | +1   |

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

9

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





# **PERFORMANCE**

|  | RESPONSE SCALE | %           | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|----------------|-------------|-----------------------|---------------------------------|--|--|
| In the last month, please rate your workgroup's overall performance                      |                |             |                       |                                 |  |  |
| Excellent  |                | 28%         | -3                    | 0                               | -1   | -1   |
| Very good  |                | 58%         | +3                    | +3                              | +3   | +3   |
| Average  |                | 12%         | 0                     | -2                              | -1   | -1   |
| Below average  |                | 2%          | 0                     | 0                               | 0  | 0  |
| Well below average   |                | 0%          | 0                     | 0                               | 0  | 0  |
| In the last month, please rate your agency's success in meeting its goals and objectives |                |             |                       |                                 |  |  |
| Excellent  |                | 18%         | -2                    | +2                              | 0  | +1   |
| Very good  |                | <b>62</b> % | 0                     | +7 <b>•</b>                     | +6♠  | +7 <b>•</b>                                  |
| Average  |                | <b>17</b> % | +3                    | -6♥                             | -3   | -5♥  |
| Below average  |                | 2%          | -1                    | -2                              | -2   | -2   |
| Well below average   |                | 1%          | 0                     | -1                              | -1   | -1   |

KEY



0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





# **PERFORMANCE**

|   | RESPONSE SCALE | %<br>POSITIVE | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|---|----------------|---------------|-----------------------|---------------------------------|--|--|
| My workgroup has the appropriate skills, capabilities and knowledge to perform well | 86 8           | 86%           | -2                    | +6 <b></b>                      | +4   | +4   |
| My workgroup has the tools and resources we need to perform well                    | 67 15 18       | <b>67</b> %   | -5♥                   | +5 <b>♠</b>                     | +10 🐼                                      | +90  |
| The people in my workgroup use time and resources efficiently                       | 82 11 7        | 82%           | 0                     | +4                              | +3   | +4   |
| My workgroup can readily adapt to new priorities and tasks                          | 87 9           | 87%           | -3                    | +2                              | +1   | +2   |
| The people in my workgroup cooperate to get the job done                            | 92             | 92%           | +1                    | +3                              | 0  | +2   |

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

|   | RESPONSE SCALE                         | %                | VARIANCE<br>FROM 2021  | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUI<br>SIZED<br>AGENCIES |
|---|--|------------------|------------------------|---------------------------------|--|--|
| Which of the following statements best reflects your urrent position?   | current thoughts about working in your |                  |                        |                                 |  |  |
| I want to leave my position as soon as possible   |  | 9%               | -2                     | 0                               | 0  | 0  |
| I want to leave my position within the next 12 months   |  | 23%              | 0                      | 0                               | 0  | 0  |
| I want to stay working in my position for the next one to two years   |  | 40%              | +1                     | +3                              | -1   | +1   |
|   |  |                  |                        |                                 |  | _  |
| I want to stay working in my position for at least the next<br>three years  |  | 28%              | +1                     | -3                              | +2   | -1   |
|   | your current position?                 | 28%              | +1                     | -3                              | -2   | -1   |
| three years  What best describes your plans involved with leaving   | your current position?                 |                  |                        |                                 |  |  |
| What best describes your plans involved with leaving  | your current position?                 | 2%               | 0                      | -4                              | -2   | -2   |
| What best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency  | your current position?                 | 2%<br>34%        | O<br>-12 <b>♥</b>      | -4<br>-6 <b>♥</b>               | -2<br>+5 <b>⊙</b>                          | -2<br>+10 <b>①</b>                           |
| What best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency | your current position?                 | 2%<br>34%<br>26% | 0<br>-12 <b>♥</b><br>0 | -4<br>-6 <b>♥</b><br>+1         | -2<br>+5 <b>⊙</b><br>-8 <b>♡</b>           | -2<br>+10 <b>•</b>                           |

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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# **RETENTION**



**EMPLOYEES WERE** ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE FIVE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

|  | RESPONSE SCALE                      | %   | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|-------------------------------------|-----|-----------------------|---------------------------------|--|--|
| What is the primary reason behind your desire to leave responses): | e your current position? (5 highest |     |                       |                                 |  |  |
| I wish to pursue a promotion opportunity                           |                                     | 22% | -                     | -                               | -  | -  |
| I am expected to do more work than I reasonably can                |                                     | 11% | -                     | -                               | -  | -  |
| I am not satisfied with the work                                   |                                     | 10% | -                     | -                               | -  | -  |
| I am looking to further my skills in another area                  |                                     | 9%  | -                     | -                               | -  | -  |
| I can receive a higher salary elsewhere                            |                                     | 9%  | -                     | -                               | -  | -  |

**KEY** 



AT LEAST 5 PERCENT AT LEAST 5 PERCENTAGE POINTS GREATER



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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# **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

| DISCRIMINATION   | RESPONSE SCALE           | %   | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUM<br>SIZED<br>AGENCIES |
|--|--------------------------|-----|-----------------------|---------------------------------|--|--|
| During the last 12 months and in the course of y<br>discrimination on the basis of your background |                          |     |                       |                                 |  |  |
| Yes  |                          | 5%  | 0                     | -5♥                             | -3   | -4   |
| No   |                          | 95% | 0                     | +5 <b>♦</b>                     | +3   | +4   |
| Did this discrimination occur in your current age  | ency?                    |     |                       |                                 |  |  |
| Yes  |                          | 90% | -2                    | -1                              | -1   | +2   |
| No   |                          | 10% | +2                    | +1                              | +1   | -2   |
| Basis for the discrimination that you experience   | d (3 highest responses): |     |                       |                                 |  |  |
| Age  |                          | 29% | -                     | -                               | -  | -  |
| Disability (e.g. loss of hearing or sight, incomplete use limbs, or mental health issues)          | e of                     | 26% | -                     | -                               | -  | -  |
| Other  |                          | 24% | -                     | -                               | -  | -  |

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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# **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
OPTIONS WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

| HARASSMENT AND<br>BULLYING  | RESPONSE SCALE                             | %           | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANC<br>FROM MEDI<br>SIZED<br>AGENCIE |
|---|--|-------------|-----------------------|---------------------------------|--|--|
| During the last 12 months, have you been subjected to hoorkplace?   | arassment or bullying in your current      |             |                       |                                 |  |  |
| Yes   |  | 4%          | 0                     | -6♥                             | -4   | -4                                       |
| No  |  | 93%         | +1                    | +80                             | +50  | +7 <b></b>                               |
| Not sure  |  | <b>3</b> %  | -1                    | -2                              | -2   | -2                                       |
| ypes of harassment or bullying experienced (3 highest   | responses):                                |             |                       |                                 |  |  |
| Verbal abuse (e.g. offensive language, derogatory remarks,<br>shouting or screaming)  |  | 50%         | -                     | -                               | -  | -  |
| Interference with work tasks (e.g. withholding needed information, undermining or sabotage)   |  | <b>47</b> % | -                     | -                               | -  | -  |
| nappropriate and unfair application of work policies or rules<br>(e.g. performance management, access to leave, access to<br>earning and development) |  | <b>34</b> % | -                     | -                               | -  | -  |
| id you report the harassment or bullying?   |  |             |                       |                                 |  |  |
| reported the behaviour in accordance with my agency's policies and procedures   |  | <b>31</b> % | +70                   | -3                              | -5♥  | -1                                       |
| t was reported by someone else  |  | <b>3</b> %  | -5 <b>0</b>           | -4                              | -4   | -3                                       |
| did not report the behaviour  |  | 66%         | -2                    | +6•                             | <b>+9</b>                                  | +5 <b>6</b>                              |
| KEY   | AT LEAST 5 PERCENTAGE POIL THAN COMPARATOR | NTS GREATER |                       | AT LEAST 5                      | PERCENTAGE POIN                            | ITS LESS THA                             |

Australian Government

Australian Public Service Commission

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# **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

| CORRUPTION   | RESPONSE SCALE  | %             | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIUN<br>SIZED<br>AGENCIES |
|--|---|---------------|-----------------------|---------------------------------|--|--|
| Excluding behaviour reported to you as part of your d<br>witnessed another APS employee in your agency enga<br>may be serious enough to be viewed as corruption? |   |               |                       |                                 |  |  |
| Yes  |   | 1%            | 0                     | -2                              | -1   | -2   |
| No   |   | 95%           | 0                     | +4                              | +2   | +3   |
| Not sure   |   | <b>3</b> %    | -1                    | -1                              | 0  | -1   |
| Would prefer not to answer   |   | 1%            | 0                     | -1                              | -1   | -1   |
| Acting (or failing to act) in the presence of an undisclosed conflict of interest  |   | 20%           | -                     | -                               | -  | -  |
| Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to merit  |   | 90%           | -                     | -                               | -  | -  |
| Fraud, forgery or embezzlement   |   | 10%           | -                     | -                               | -  | -  |
| Did you report the potentially corrupt behaviour?  |   |               |                       |                                 |  |  |
| I reported the behaviour in accordance with my agency's policies and procedures  | The data for this question has been hic                           | den for anony | mity reasons.         |                                 |  |  |
| It was reported by someone else  | The data for this question has been hidden for anonymity reasons. |               |                       |                                 |  |  |
| I did not report the behaviour   | The data for this question has been hic                           | den for anony | mity reasons.         |                                 |  |  |
| KEY  | AT LEAST 5 PERCENTAGE PO<br>THAN COMPARATOR                       | INTS GREATER  |                       | AT LEAST 5<br>COMPARATO         | PERCENTAGE POIN<br>DR                      | ITS LESS THAN                                |

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Australian

Australian



# **DEMOGRAPHICS**

|   | RESPONSE SCALE | %   | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCE<br>FROM MEDIU<br>SIZED<br>AGENCIES |
|---|----------------|-----|-----------------------|---------------------------------|--|---|
| How do you describe your gender?  |                |     |                       |                                 |  |   |
| Man or male   |                | 33% | -3                    | -5 <b>O</b>                     | -5♥  | -5♥   |
| Woman or female   |                | 63% | +4                    | +4                              | +5♠  | +4  |
| Non-binary  |                | 0%  | 0                     | 0                               | 0  | 0   |
| I use a different term  |                | 0%  | 0                     | 0                               | 0  | 0   |
| Prefer not to say   |                | 4%  | -1                    | +1                              | +1   | +1  |
| Do you identify as an Australian Aboriginal and/or Torres Strait Islander p | erson?         |     |                       |                                 |  |   |
| Yes   |                | 1%  | 0                     | -2                              | 0  | -1  |
| No  |                | 99% | 0                     | +2                              | 0  | +1  |
| Do you have an ongoing disability?  |                |     |                       |                                 |  |   |
| Yes   |                | 8%  | +1                    | -2                              | 0  | 0   |
|   |                | _   |                       |                                 |  |   |

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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**KEY** 

# **DEMOGRAPHICS**

|  | RESPONSE SCALE | %   | VARIANCE<br>FROM 2021 | VARIANCE<br>FROM APS<br>OVERALL | VARIANCE<br>FROM<br>REGULATORY<br>AGENCIES | VARIANCI<br>FROM MEDI<br>SIZED<br>AGENCIE |
|--|----------------|-----|-----------------------|---------------------------------|--|---|
| Do you have carer responsibilities?  |                |     |                       |                                 |  |   |
| Yes  |                | 45% | +4                    | +3                              | +3   | +4  |
| No   |                | 55% | -4                    | -3                              | -3   | -4  |
| Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, ntersex, Queer, Questioning and/or Asexual (LGBTIQA+)? |                |     |                       |                                 |  |   |
| Yes  |                | 10% | +1                    | +2                              | +1   | +1  |
| No   |                | 90% | -1                    | -2                              | -1   | -1  |
| n which country were you born?   |                |     |                       |                                 |  |   |
| Australia  |                | 81% | +2                    | +5♠                             | +4   | +6 🚱                                      |
| Other country  |                | 19% | -2                    | -5♥                             | -4   | -6♥                                       |
| Do you speak a language other than English at home?  |                |     |                       |                                 |  |   |
| No, English only   |                | 82% | 0                     | +2                              | 0  | +2  |
| Yes, other   |                | 18% | 0                     | -2                              | 0  | -2  |

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN

COMPARATOR

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**KEY** 

# TIME TO TAKE ACTION

| CELEBRATE   | Q INVESTIGATE FURTHER WITH OUR TEAMS  |   |
|---|---|---|
| What things do we do well?  | Are there any other opportunities coming out of the results that we want to explore further?            | Areas we need to focus of plans:              |
| THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT. | HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF? | WHAT ARE THE KEY THINGS WE NEED THERE BETTER? |
|   |   |   |

| <u>~</u>    | OPPORTUNITIES                        |
|-------------|--------------------------------------|
| Areas we ne | eed to focus on and turn into action |
|             |                                      |
|             |                                      |



#### **USE THIS PAGE TO START YOUR** LOCAL **ACTION PLANS**

**IDENTIFY AREAS TO** CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

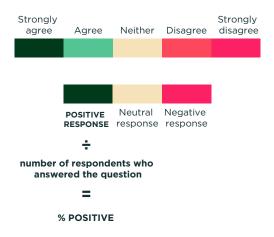
PRIORITISE 3 AREAS TO TAKE FORWARD

|   | PRIORITISE 3 AREAS<br>FOR ACTION | TIMESCALES | OWNER | RESOURCES<br>REQUIRED | TARGET/SUCCESS<br>MEASURE |
|---|----------------------------------|------------|-------|-----------------------|---------------------------|
| 1 |                                  |            |       |                       |                           |
| 2 |                                  |            |       |                       |                           |
| 3 |                                  |            |       |                       |                           |

### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

|                     | STRONGLY<br>AGREE | AGREE   | NEITHER | DISAGREE | STRONGLY<br>DISAGREE | TOTAL |  |
|---------------------|-------------------|---------|---------|----------|----------------------|-------|--|
| NUMBER OF RESPONSES | 151               | 166     | 176     | 96       | 24                   | 613   |  |
| PERCENTAGE          | 24.63%            | 27.08%  | 28.71%  | 15.66%   | 3.92%                | 100%  |  |
| ROUNDED PERCENTAGE  | 25%               | 27%     | 29%     | 16%      | 4%                   | 101%  |  |
| NUMBER OF POSITIVE  | 151 + 166 = 317   |         |         |          |                      |       |  |
| % POSITIVE          | 317 ÷ 613         | 5 = 52% |         |          |                      |       |  |

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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