

## 我们的工作

Fair Work Ombudsman (公平工作调查专员署) 监管澳洲工作场所法规的执行。

我们为所有雇员与雇主提供免费服务。

我们的工作包括：

- 提供有关澳洲工作场所法规的信息
- 帮助雇员与雇主了解他们的权利与义务
- 评估与调查工作场所法规是否得到遵守
- 在发现违法的情况下执行工作场所法规。

雇主必须确保自己了解适用于他们所经营的生意的各种法律并主动遵守相关的工作场所法规。请观看我们的短视频了解详情。

Fair Work督察员是Fair Work Ombudsman的雇员，其职责是促进与监督相关人员遵守工作场所法律法规。法律赋予Fair Work督察员规定权力，以便其履行职责。这些权力包括：

- 进入工作场所；
- 检查工作并与相关人员面谈；
- 要求相关人员出示工作场所记录。

详细了解Fair Work督察员的权力 (DOCX 27KB) (<https://www.fairwork.gov.au/ArticleDocuments/932/chinese-simplified-powers-of-fair-work-inspectors.docx.aspx>) (PDF 508.7KB) (<https://www.fairwork.gov.au/ArticleDocuments/932/chinese-simplified-powers-of-fair-work-inspectors.pdf.aspx>) 可阅读。

Fair Work Ombudsman能够帮助你。雇员不会因为联络Fair Work Ombudsman，查询了解他们的薪资标准以及应得的待遇而有麻烦。请观看我们的短视频了解详情。

## 我们重视你的反馈与投诉

你的反馈能够帮助我们提高服务质量。 [反馈与投诉政策 \(DOCX 53KB\)](http://www.fairwork.gov.au/ArticleDocuments/932/ChineseSimplified-Feedback-and-Complaints.docx.aspx) ([www.fairwork.gov.au/ArticleDocuments/932/ChineseSimplified-Feedback-and-Complaints.docx.aspx](http://www.fairwork.gov.au/ArticleDocuments/932/ChineseSimplified-Feedback-and-Complaints.docx.aspx)) ([PDF 238.4KB](http://www.fairwork.gov.au/ArticleDocuments/932/ChineseSimplified-Feedback-and-Complaints.pdf.aspx)) ([www.fairwork.gov.au/ArticleDocuments/932/ChineseSimplified-Feedback-and-Complaints.pdf.aspx](http://www.fairwork.gov.au/ArticleDocuments/932/ChineseSimplified-Feedback-and-Complaints.pdf.aspx)) ( [Feedback and Complaints Policy](#) ) 解释了我们如何管理客户的反馈与投诉。

如果对我们的服务有任何意见或建议，你可以填写[反馈表格](http://www.fairwork.gov.au/contact-us/online-enquiries/feedback#provide-feedback-or-request-a-review) ([www.fairwork.gov.au/contact-us/online-enquiries/feedback#provide-feedback-or-request-a-review](http://www.fairwork.gov.au/contact-us/online-enquiries/feedback#provide-feedback-or-request-a-review)) 提出。

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### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.