

What we do

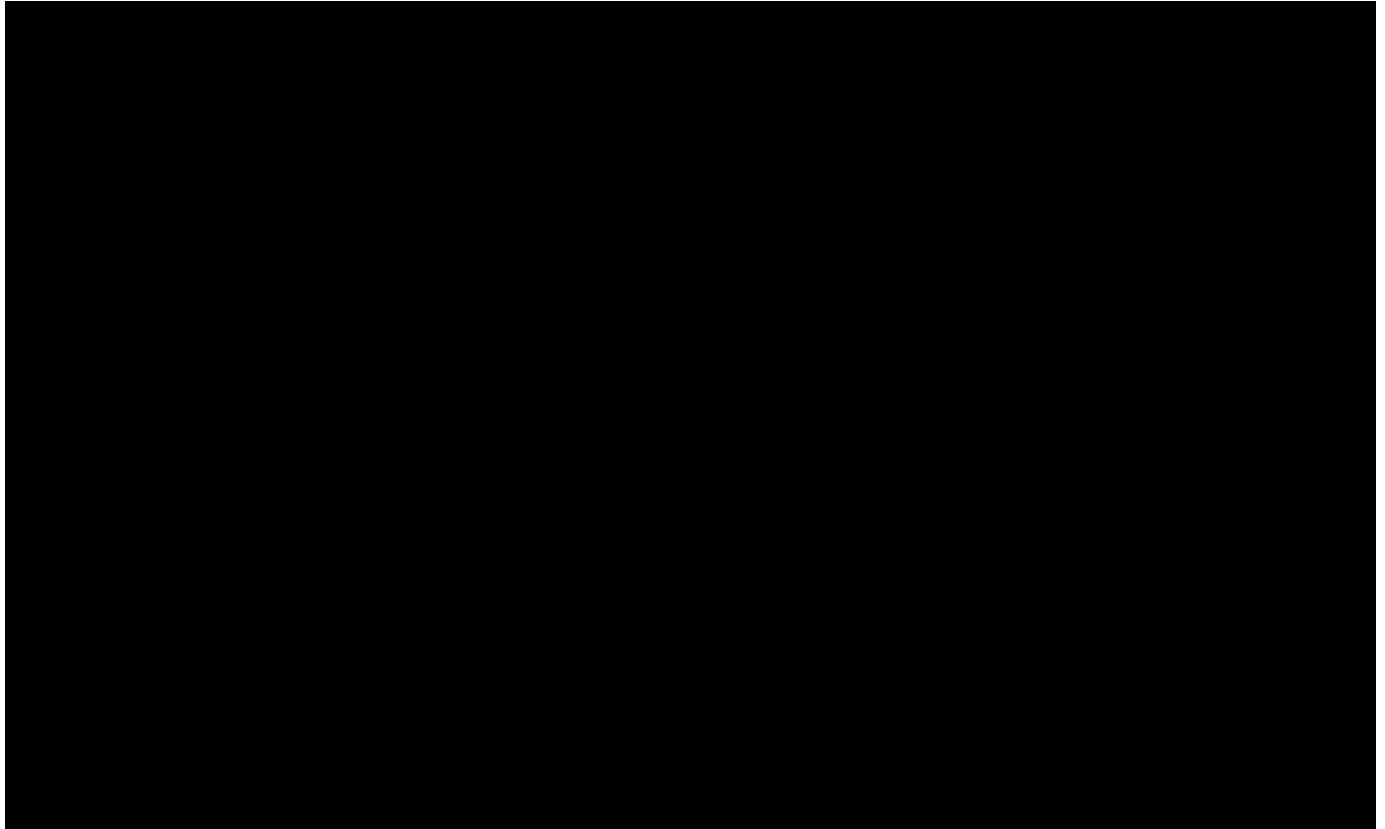
The Fair Work Ombudsman regulates Australia's workplace laws.

Our services are free to all employees and employers.

We:

- give information about Australia's workplace laws
- help employees and employers learn about their rights and obligations
- assess and investigate whether workplace laws are being followed
- enforce workplace laws if they are not being followed.

Employers must make sure they know what laws apply to their business and are expected to comply with workplace laws. Watch our short video to find out more.



The Fair Work Ombudsman employs Fair Work Inspectors to promote and monitor compliance with workplace laws. Fair Work Inspectors have certain powers to perform their role. These include the power to:

- enter workplaces
- inspect work and interview people
- ask for records.

Read more about the [powers of Fair Work Inspectors \(DOCX 22.6KB\)](https://www.fairwork.gov.au/ArticleDocuments/817/english-powers-of-fair-work-inspectors.docx.aspx) ([https://www.fairwork.gov.au/ArticleDocuments/817/english-powers-of-fair-work-inspectors.docx.aspx](https://www.fairwork.gov.au/ArticleDocuments/817/english-powers-of-fair-work-inspectors.pdf.aspx)) (PDF 90.1KB) (<https://www.fairwork.gov.au/ArticleDocuments/817/english-powers-of-fair-work-inspectors.pdf.aspx>).

The Fair Work Ombudsman is here to help you. An employee cannot get in trouble for contacting the Fair Work Ombudsman to ask for information about their pay or other entitlements. Watch our short video to find out more.



We value your feedback and complaints

Your feedback helps us improve our services. The [Feedback and Complaints Policy \(DOCX 54.5KB\)](http://www.fairwork.gov.au/ArticleDocuments/817/English-Feedback-and-Complaints.docx.aspx) ([www.fairwork.gov.au/ArticleDocuments/817/English-Feedback-and-Complaints.docx.aspx](http://www.fairwork.gov.au/ArticleDocuments/817/English-Feedback-and-Complaints.pdf.aspx)) ([PDF 302.9KB](http://www.fairwork.gov.au/ArticleDocuments/817/English-Feedback-and-Complaints.pdf.aspx)) (www.fairwork.gov.au/ArticleDocuments/817/English-Feedback-and-Complaints.pdf.aspx) explains how we manage customer feedback and complaints.

You can give us your feedback about our services by completing our [Feedback form](http://www.fairwork.gov.au/contact-us/online-enquiries/feedback#provide-feedback-or-request-a-review) (www.fairwork.gov.au/contact-us/online-enquiries/feedback#provide-feedback-or-request-a-review).

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.