

## How we help you

We help employers and employees understand and follow Australian workplace laws. We do this by:

- providing information and education
- providing tools, templates and guides
- helping you resolve workplace issues.

All our services are free.

We are not affiliated with, and do not endorse, any commercial providers of advisory or workplace relations services. Read our [full statement on Private firms and workplace advisory services \(www.fairwork.gov.au/about-us/our-role/corporate/private-firms-and-workplace-advisory-services\)](http://www.fairwork.gov.au/about-us/our-role/corporate/private-firms-and-workplace-advisory-services) for more information.

### Information about Australian workplace laws

Find information about Australian workplace laws on our website including:

- [Pay \(www.fairwork.gov.au/Pay/default\)](http://www.fairwork.gov.au/Pay/default)
- [Leave \(www.fairwork.gov.au/Leave/default\)](http://www.fairwork.gov.au/Leave/default)
- [Ending employment \(www.fairwork.gov.au/Ending-employment/default\)](http://www.fairwork.gov.au/Ending-employment/default)
- [Employee entitlements \(www.fairwork.gov.au/Employee-entitlements/default\)](http://www.fairwork.gov.au/Employee-entitlements/default)
- [Awards and agreements \(www.fairwork.gov.au/Awards-and-agreements/default\)](http://www.fairwork.gov.au/Awards-and-agreements/default)

If you can't find what you're looking for, you can [Contact us \(www.fairwork.gov.au/Contact-us/default\)](http://www.fairwork.gov.au/Contact-us/default).

### Education about workplace matters

We offer free short online courses for employers and employees on a range of topics including:

- having difficult conversations in the workplace
- hiring employees
- managing performance.

Get started at our [Online learning centre \(www.fairwork.gov.au/how-we-will-help/online-training/online-learning-centre/default\)](http://www.fairwork.gov.au/how-we-will-help/online-training/online-learning-centre/default).

### Tools, templates and guides

#### Tools and calculators

Use our:

- [Pay Calculator \(http://calculate.fairwork.gov.au/FindYourAward\)](http://calculate.fairwork.gov.au/FindYourAward) for employee pay rates
- [Leave Calculator \(http://calculate.fairwork.gov.au/Leave\)](http://calculate.fairwork.gov.au/Leave) for employee leave balances
- [Notice and Redundancy Calculator \(http://calculate.fairwork.gov.au/EndingEmployment\)](http://calculate.fairwork.gov.au/EndingEmployment) for employee entitlements when ending employment
- [Find my award \(www.fairwork.gov.au/awards-and-agreements/awards/find-my-award\)](http://www.fairwork.gov.au/awards-and-agreements/awards/find-my-award) to find the right award you're covered by
- [Hairstressing Assist \(www.fairwork.gov.au/ending-employment/notice-and-final-pay/hairstressing-assist\)](http://www.fairwork.gov.au/ending-employment/notice-and-final-pay/hairstressing-assist) tool if you're ending work in the hairstressing industry.

#### Templates and guides

Use our best practice guides and record-keeping templates to help meet workplace obligations:

- [Best practice guides \(www.fairwork.gov.au/how-we-will-help/templates---guides/best-practice-guides/default\)](http://www.fairwork.gov.au/how-we-will-help/templates---guides/best-practice-guides/default)
- [Pay slips and record-keeping templates \(www.fairwork.gov.au/Pay/pay-slips-and-record-keeping/default\)](http://www.fairwork.gov.au/Pay/pay-slips-and-record-keeping/default)
- [Fact sheets \(www.fairwork.gov.au/how-we-will-help/templates-and-guides/fact-sheets/default\)](http://www.fairwork.gov.au/how-we-will-help/templates-and-guides/fact-sheets/default)

### Help resolving workplace issues

We're here to give you the tools to resolve issues in the workplace quickly. Follow our step-by-step guide for [Help resolving work-](#)

[place issues \(www.fairwork.gov.au/How-we-will-help/How-we-help-you/Help-resolving-workplace-issues/default\)](http://www.fairwork.gov.au/How-we-will-help/How-we-help-you/Help-resolving-workplace-issues/default) .

If you're unable to resolve the issue at the workplace, request assistance from us. See our [Working with you to resolve workplace issues \(www.fairwork.gov.au/How-we-will-help/How-we-help-you/Help-resolving-workplace-issues/working-with-you-to-resolve-workplace-issues\)](http://www.fairwork.gov.au/How-we-will-help/How-we-help-you/Help-resolving-workplace-issues/working-with-you-to-resolve-workplace-issues) page to find out more.

### Help us keep workplaces fair - make an anonymous report

Concerned someone isn't following workplace laws but don't want to get involved directly? We want to hear from you. Report your concern anonymously and [Help us keep workplaces fair \(www.fairwork.gov.au/how-we-will-help/how-we-help-you/help-us-keep-workplaces-fair\)](http://www.fairwork.gov.au/how-we-will-help/how-we-help-you/help-us-keep-workplaces-fair) .

### Find help for:

- [Small business \(www.fairwork.gov.au/Find-help-for/Small-business/default\)](http://www.fairwork.gov.au/Find-help-for/Small-business/default)
- [Young workers and students \(www.fairwork.gov.au/Find-help-for/Young-workers-and-students/default\)](http://www.fairwork.gov.au/Find-help-for/Young-workers-and-students/default)
- [Apprentices and trainees \(www.fairwork.gov.au/Find-help-for/Apprentices-and-trainees/default\)](http://www.fairwork.gov.au/Find-help-for/Apprentices-and-trainees/default)
- [Parents and families \(www.fairwork.gov.au/find-help-for/parents-and-families\)](http://www.fairwork.gov.au/find-help-for/parents-and-families)
- [Visa holders and migrants \(www.fairwork.gov.au/find-help-for/visa-holders-migrants/visa-holders-and-migrants\)](http://www.fairwork.gov.au/find-help-for/visa-holders-migrants/visa-holders-and-migrants)
- [Independent contractors \(www.fairwork.gov.au/Find-help-for/independent-contractors\)](http://www.fairwork.gov.au/Find-help-for/independent-contractors)

Page reference No: 2329

### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)  
Fair Work Infoline: 13 13 94  
Need language help?  
Contact the Translating and Interpreting Service (TIS) on 13 14 50  
Hearing & speech assistance  
Call through the National Relay Service (NRS):  
For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94  
Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.