

## State & territory campaigns

Learn about the state and territory campaigns we're running to educate employers and employees about their rights and responsibilities at work.

We work closely with industry and employer associations to get our messages out.

### What to expect if we contact you

If you are selected for an audit we will write to you to request a sample of your records for audit. Alternatively, you may be contacted by phone by a Fair Work Inspector in the first instance.

You will need to provide samples of time and wages records for your staff and a corresponding payslip for the same recent pay period. If you have any junior staff, apprentices, trainees, or workers on a visa, you should discuss these with the Fair Work Inspector (Inspector) and will need to include records for these employees in the record sample.

If the Inspector assesses your business as non-compliant with the relevant award, agreement or with Fair Work Act 2009 or Fair Work Regulations 2009, they will explain these obligations in detail and ask you to show evidence you have rectified any issues.

Inspectors will also provide you with information and resources to assist you in achieving ongoing compliance with workplace obligations.

At the completion of the campaign, a public report on our findings will be published on the [Campaign reports \(https://www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports\)](https://www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports) page.

If you would like more information on this campaign, please contact us at [campaigns@fwo.gov.au](mailto:campaigns@fwo.gov.au) (<mailto:campaigns@fwo.gov.au>).

### Current campaigns

Our current state and territory campaigns are:

- [NSW - New England & North West Regional Campaign 2018](#)
- [SA - South East Regional Campaign 2017](#)
- [NSW - Sydney - South West Campaign 2017](#)
- [VIC - Ballarat Regional Response Activity](#)

#### NSW - New England & North West Regional Campaign 2018

As part of the New England and North West Campaign, the Fair Work Ombudsman will be conducting audits of over 200 businesses in the New England and North West region of New South Wales.

We selected this region for an education and compliance campaign due to several factors including the number of requests for assistance received from employees in the region, and other factors such as local access to information about workplace rights and obligations.

We will also provide employers with information and resources to assist them in achieving ongoing compliance with their workplace obligations.

Audits will be conducted across various industry sectors, including prominent local industries such as Agriculture, Retail, Hospitality and Manufacturing.

At the completion of the campaign, a public report on our findings will be published on the campaigns report page.

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#### SA - South East Regional Campaign 2017

The FWO has commenced a campaign in the South East region of South Australia. The campaign will promote awareness of and compliance with Australia's workplace laws.

The FWO selected the South East region based on an analysis of a range of data, including requests for assistance received by the FWO from employees in the region.

During the campaign the FWO will contact over 200 businesses in the region to request time and wages records for assessment. Fair Work Inspectors will assess compliance with minimum wages, overtime, penalty rates, allowances, record-keeping and pay slip obligations in accordance with the Fair Work Act 2009 and the Fair Work Regulations 2009. Where any non-compliance is identified, Fair Work Inspectors will work with employers to ensure these are rectified.

Fair Work Inspectors will also provide information on the range of tools and resources freely available from the FWO to assist employers with their workplace obligations.

At the completion of the campaign, a public report on our findings will be published on the [Campaign reports \(www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports\)](http://www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports) page.

If you would like more information on this campaign, please contact us at [campaigns@fwo.gov.au \(mailto:campaigns@fwo.gov.au\)](mailto:campaigns@fwo.gov.au) .

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## **NSW - Sydney - South West Campaign 2017**

The FWO is currently conducting an education and compliance campaign in the Sydney – South West region of New South Wales.

During the campaign we are contacting over 200 businesses throughout the area to:

- assess compliance with minimum wages, overtime, penalty rates, allowances, record-keeping and pay slip obligations in accordance with the Fair Work Act 2009 and the Fair Work Regulations 2009; and
- provide employers with information on the range of tools and resources available from the FWO to assist them with their workplace obligations.

The FWO selected the Sydney – South West region based on analysis of FWO data, socio economic factors, and the FWO's continuing focus on assisting vulnerable segments of the workforce.

At the completion of the campaign, a public report on our findings will be published on the [campaigns report page \(www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports\)](http://www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports) .

If you would like more information on this campaign, please contact us at [campaigns@fwo.gov.au \(mailto:campaigns@fwo.gov.au\)](mailto:campaigns@fwo.gov.au)

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## **VIC - Ballarat Regional Response Activity**

The FWO is currently conducting an education and compliance campaign in the regional Victorian town of Ballarat.

Fair Work Inspectors are engaging with over 150 local businesses. They are speaking with employers about their workplace obligations, and reviewing time and wages records to ensure that employees are receiving their lawful minimum entitlements.

Fair Work Inspectors are working with employers to help ensure that any errors are rectified, and providing employers with information and resources to help make compliance easier.

As the region is a hub for tertiary learning with two university campuses located nearby, the campaign is also an opportunity for Fair Work Inspectors to check that vulnerable employees - including international students, visa holders and young workers - are receiving their correct entitlements.

At the completion of the campaign, a public report on our findings will be published on the [campaigns report page \(www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports\)](http://www.fair-work.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports) .

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### **What to do next**

- Download the [Self-audit checklist \(PDF 417.4KB\) \(www.fairwork.gov.au/ArticleDocuments/715/Self-audit-checklist.pdf.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/715/Self-audit-checklist.pdf.aspx) to get ready
- Get educated at our [Online learning centre \(https://www.fairwork.gov.au/how-we-will-help/online-training/online-learning-centre/default\)](https://www.fairwork.gov.au/how-we-will-help/online-training/online-learning-centre/default)
- Email us for copies of past campaign reports at: [campaigns@fwo.gov.au \(mailto:campaigns@fwo.gov.au\)](mailto:campaigns@fwo.gov.au)

### **Help for small business**

- Find tools, resources and information you might need on our [Small business page \(www.fairwork.gov.au/Find-help-for/Small-business/default\)](http://www.fairwork.gov.au/Find-help-for/Small-business/default) .

## You might also be interested in

- [National campaigns \(www.fairwork.gov.au/How-we-will-help/Helping-the-community/Campaigns/National-campaigns/default\)](http://www.fairwork.gov.au/How-we-will-help/Helping-the-community/Campaigns/National-campaigns/default)
- [Pay \(www.fairwork.gov.au/Pay/default\)](http://www.fairwork.gov.au/Pay/default)
- [Leave \(www.fairwork.gov.au/Leave/default\)](http://www.fairwork.gov.au/Leave/default)
- [Employee entitlements \(www.fairwork.gov.au/Employee-entitlements/default\)](http://www.fairwork.gov.au/Employee-entitlements/default)

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.