

East Coast Retail, Hair & Beauty Campaign

The Fair Work Ombudsman is conducting a campaign focusing on businesses in the retail and hair and beauty industries across Queensland, New South Wales and Victoria.

We consider that both industries in these areas would benefit from a compliance and education campaign for several reasons, including:

- low compliance rates identified in our National Hair and Beauty Campaign 2012-2013
- the fact that both industries are significant employers, particularly of young workers
- the need to address issues that have been noted in both industries, such as unpaid work trials.

What are we going to do?

During this campaign, Fair Work Inspectors are engaging with up to 1600 businesses from these industries across the three states.

Fair Work Inspectors are contacting employers and requesting a sample of employee time and wages records for assessment against the Fair Work Act and Fair Work Regulations 2009, and the applicable award or agreement.


Fair Work Inspectors are checking that employers are meeting their obligations, including in relation to:

- minimum wages
- penalty rates and overtime
- overtime rates
- pay slips and record-keeping.

Once the campaign is completed, a report detailing the findings of the campaign will be published on the [campaigns report page](http://www.fairwork.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports) (www.fairwork.gov.au/how-we-will-help/helping-the-community/campaigns/campaign-reports).

For more information on this campaign please contact campaigns@fwo.gov.au.

What to do next

- Get educated at our [Online Learning Centre](http://fairwork.cls.janison.com/Auth/Login?ReturnUrl=/) (<http://fairwork.cls.janison.com/Auth/Login?ReturnUrl=/>) 
- Learn what happens during a campaign from our [Campaigns page](http://www.fairwork.gov.au/how-we-will-help/helping-the-community/campaigns) (www.fairwork.gov.au/how-we-will-help/helping-the-community/campaigns)

Help for small business

- Find tools, resources and information you might need on our [Small business page](http://www.fairwork.gov.au/find-help-for/small-business) (www.fairwork.gov.au/find-help-for/small-business).

You might also be interested in

- [Minimum wages](http://www.fairwork.gov.au/pay/minimum-wages/default) (www.fairwork.gov.au/pay/minimum-wages/default)
- [Penalty rates and allowances](http://www.fairwork.gov.au/pay/penalty-rates-and-allowances/default) (www.fairwork.gov.au/pay/penalty-rates-and-allowances/default)
- [Pay slips and record-keeping](http://www.fairwork.gov.au/pay/pay-slips-and-record-keeping/default) (www.fairwork.gov.au/pay/pay-slips-and-record-keeping/default)
- Other [Employee entitlements](http://www.fairwork.gov.au/employee-entitlements/default) (www.fairwork.gov.au/employee-entitlements/default)

Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.