

Compliance monitoring campaign

The FWO uses its National Compliance Monitoring program to revisit businesses found to have been non-compliant with workplace laws in past campaigns.

We have completed two campaigns as part of this program.

For information on the results of the first campaign, read our [National Compliance Monitoring Campaign Report \(No.1\)](https://www.fairwork.gov.au/reports/national-compliance-monitoring-campaign-report) (www.fairwork.gov.au/reports/national-compliance-monitoring-campaign-report) (PDF 2MB) (<https://www.fairwork.gov.au/ArticleDocuments/714/national-compliance-monitoring-campaign-report.pdf.aspx>) .

For information on the results of the recently completed second campaign, read our [National Compliance Monitoring Campaign Report \(No.2\)](https://www.fairwork.gov.au/ArticleDocuments/714/national-compliance-monitoring-campaign-report-number-2.docx.aspx) (DOCX 167.3KB) (<https://www.fairwork.gov.au/ArticleDocuments/714/national-compliance-monitoring-campaign-report-number-2.docx.aspx>) (PDF 358.4KB) (<https://www.fairwork.gov.au/ArticleDocuments/714/national-compliance-monitoring-campaign-report-number-2.pdf.aspx>) .

The Fair Work Ombudsman is revisiting businesses that have previously been found to have contravened workplace laws in past campaigns.

Why monitor compliance?

By monitoring the compliance of businesses which have previously made errors, we get an insight into whether our initial engagement with them helped them with ongoing compliance. It also helps us to identify the reasons behind any errors that employers may still be making.

What are we going to do?

We are contacting employers and reviewing a sample of their time and wage records to check:

- minimum wages
- penalty rates and allowances
- overtime rates
- pay slips and record-keeping.

We want to understand the problems employers face when dealing with workplace laws. We want to help them deal with workplace issues. If we do find that they've made any errors, we'll work with them to make sure they understand how to correct these.

For more information on this campaign please contact campaigns@fwo.gov.au (<mailto:campaigns@fwo.gov.au>)

(<mailto:campaigns@fwo.gov.au>)

What to do next

- Download the [Self-audit checklist](http://www.fairwork.gov.au/ArticleDocuments/715/Self-audit-checklist.pdf.aspx) (PDF 417.4KB) (www.fairwork.gov.au/ArticleDocuments/715/Self-audit-checklist.pdf.aspx) to get ready
- Get educated at our [Online learning centre](http://www.fairwork.gov.au/how-we-will-help/online-training/online-learning-centre/default) (www.fairwork.gov.au/how-we-will-help/online-training/online-learning-centre/default)
- Learn what happens during a campaign from our [Campaigns page](http://www.fairwork.gov.au/how-we-will-help/helping-the-community/campaigns/default) (www.fairwork.gov.au/how-we-will-help/helping-the-community/campaigns/default)

Help for small business

- Find tools, resources and information you might need on our [Small business page](http://www.fairwork.gov.au/Find-help-for/Small-business/default) (www.fairwork.gov.au/Find-help-for/Small-business/default) .

You might also be interested in

- [Minimum wages \(www.fairwork.gov.au/pay/minimum-wages/default\)](http://www.fairwork.gov.au/pay/minimum-wages/default)
- [Penalty rates and allowances \(www.fairwork.gov.au/pay/penalty-rates-and-allowances/default\)](http://www.fairwork.gov.au/pay/penalty-rates-and-allowances/default)
- [Pay slips and record-keeping \(www.fairwork.gov.au/pay/pay-slips-and-record-keeping/default\)](http://www.fairwork.gov.au/pay/pay-slips-and-record-keeping/default)
- [Other Employee entitlements \(www.fairwork.gov.au/employee-entitlements/default\)](http://www.fairwork.gov.au/employee-entitlements/default)

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.