

## Shiftworkers

A shiftworker is an employee who works shifts and gets an extra payment for working shift hours.

An award, enterprise agreement or other registered agreement ([www.fairwork.gov.au/Dictionary.aspx?TermID=2034](http://www.fairwork.gov.au/Dictionary.aspx?TermID=2034)) can have a specific definition of what a shiftworker is, and what type of shifts they can work.

Find information about shiftworkers in your award by selecting from the list below.

Based on what you've told us, it looks like you're covered by the Real Estate Industry Award [MA000106].

The Real Estate Award doesn't have specific provisions for shiftworkers.

For information on penalty rates, go to Penalty rates and allowances ([www.fairwork.gov.au/pay/penalty-rates-and-allowances/default](http://www.fairwork.gov.au/pay/penalty-rates-and-allowances/default)).

To find out more about who this award applies to, go to the Real Estate Award summary ([www.fairwork.gov.au/awards-and-agreements/awards/award-summary/ma000106-summary](http://www.fairwork.gov.au/awards-and-agreements/awards/award-summary/ma000106-summary)).

### Tools and resources

- Find an agreement - Fair Work Commission (<https://www.fwc.gov.au/awards-and-agreements/agreements>) 

### Related information

- Penalty rates and allowances ([www.fairwork.gov.au/pay/penalty-rates-and-allowances/default](http://www.fairwork.gov.au/pay/penalty-rates-and-allowances/default))
- Annual leave ([www.fairwork.gov.au/leave/annual-leave/default](http://www.fairwork.gov.au/leave/annual-leave/default))

### Help for small business

Find tools, resources and information you might need in our Small business showcase ([www.fairwork.gov.au/small-business-showcase/default](http://www.fairwork.gov.au/small-business-showcase/default)).

### Think a mistake might have been made?

Mistakes can happen. The best way to fix them usually starts with talking.

Check out our Fixing a workplace problem ([www.fairwork.gov.au/workplace-problems/fixing-a-workplace-problem/default](http://www.fairwork.gov.au/workplace-problems/fixing-a-workplace-problem/default)) section for practical advice on:

- figuring out if a mistake has been made
- talking to your employer or employee about fixing it
- getting help from us if you can't resolve it.

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### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.