

## Western Australia

Counter service and appointments at Fair Work Ombudsman offices

From Wednesday 18 March 2020, and until further notice, we will be stopping face to face service in our offices. This change follows recommendations to help contain the spread of coronavirus (also known as COVID-19).

Customers please contact us by:

- [Sending an online enquiry \(www.fairwork.gov.au/contact-us/online-enquiries\)](http://www.fairwork.gov.au/contact-us/online-enquiries)
- [Calling us \(www.fairwork.gov.au/contact-us/call-us\)](http://www.fairwork.gov.au/contact-us/call-us) .

We apologise for any service delays and inconvenience this may cause. We'll update this page when counter service at our offices resumes.

Learn more about workplace rights and obligations relating to coronavirus on [Coronavirus and Australian workplace laws \(www.fairwork.gov.au/about-us/news-and-media-releases/website-news/coronavirus-and-australian-workplace-laws\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/website-news/coronavirus-and-australian-workplace-laws) .

If you've submitted an [Online enquiry \(www.fairwork.gov.au/contact-us/online-enquiries/online-enquiries\)](http://www.fairwork.gov.au/contact-us/online-enquiries/online-enquiries) and we need to meet with you face to face at one of our offices in Western Australia, we will book in a time for you to come and see us at the relevant address below.

If you decide to visit us without an appointment, we may not be able to see you at your preferred time.

### Perth

Level 25  
140 St Georges Terrace  
Perth WA 6000

### Bunbury

Unit 34/35, Bonnefoi Boulevard  
Bunbury WA 6230

### You might also be interested in

- [Calling us \(www.fairwork.gov.au/contact-us/call-us/default\)](http://www.fairwork.gov.au/contact-us/call-us/default)

Page reference No: 5577

### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)  
Fair Work Infoline: 13 13 94  
Need language help?  
Contact the Translating and Interpreting Service (TIS) on 13 14 50  
Hearing & speech assistance  
Call through the National Relay Service (NRS):  
For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94  
Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94