

Our role and purpose

Our purpose is to promote harmonious, productive, cooperative and compliant workplace relations in Australia.

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Our functions

Our functions outline the responsibilities we have as set by the Fair Work Act 2009 to achieve our purpose:

- provide education, assistance, advice and guidance to employers, employees, outworkers, outworker entities and organisations
- promote and monitor compliance with workplace laws
- inquire into and investigate breaches of the Fair Work Act
- take appropriate enforcement action
- perform our statutory functions efficiently, effectively, economically and ethically.

Download a copy of the [FWO Purpose \(PDF 84.9KB\)](http://www.fairwork.gov.au/ArticleDocuments/725/fwo-purpose.pdf.aspx) (www.fairwork.gov.au/ArticleDocuments/725/fwo-purpose.pdf.aspx) .

Supporting documents

We have a number of policies, guides and plans which support how we work towards achieving our purpose and functions:

- Our [priorities \(www.fairwork.gov.au/about-us/our-role-and-purpose/our-priorities/default\)](http://www.fairwork.gov.au/about-us/our-role-and-purpose/our-priorities/default) outline the key industries and issues we will focus on in the next financial year
- Our [Compliance and Enforcement Policy \(DOCX 1.2MB\)](http://www.fairwork.gov.au/ArticleDocuments/725/compliance-and-enforcement-policy.docx.aspx) (www.fairwork.gov.au/ArticleDocuments/725/compliance-and-enforcement-policy.docx.aspx) (PDF 695.6KB) (www.fairwork.gov.au/ArticleDocuments/725/compliance-and-enforcement-policy.pdf.aspx) summarises the services we offer to support compliance with workplace laws
- Our [Corporate Plan \(www.fairwork.gov.au/about-us/our-role-and-purpose/our-priorities/corporate-plan\)](http://www.fairwork.gov.au/about-us/our-role-and-purpose/our-priorities/corporate-plan) maps our strategic direction.

Additional supporting policies that inform the work we do are available on [Our policies \(www.fairwork.gov.au/about-us/accountability/our-policies\)](http://www.fairwork.gov.au/about-us/accountability/our-policies) page.

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Contact us

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Call through the National Relay Service (NRS):
For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94
Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94