

Compliance Partnerships

A Compliance Partnership is a collaborative relationship between us and businesses that want to publicly demonstrate their commitment to creating compliant and productive workplaces.

We work with businesses who value their reputation and want to keep a positive relationship with their employees, their customers and the Australian community. Through a Compliance Partnership with us, businesses can ensure their systems and processes are working effectively to build a culture of compliance.

How do they work?

Compliance Partnerships are formalised through Proactive Compliance Deeds (PCD) which are tailored to the business. PCDs are documents, signed by both us and the business, that outline the steps the Fair Work Ombudsman (FWO) and the business will take to make sure they're compliant with workplace laws. They usually continue for a 2-3 year period and offer:

- better communication between the employer and its employee through better systems for dealing with workplace issues
- streamlined and cooperative relationships between us and the employer
- public demonstration of an employers commitment to:
 - being an employer of choice
 - ethical and lawful corporate behaviour.

In Compliance Partnerships, the business and FWO agree to work together to make sure its employees receive the correct pay and entitlements. This might include:

- resolving workplace issues directly with its employees
- self-auditing of pay and record-keeping
- reviewing and monitoring supply chain and franchise relationships
- providing appropriate workplace relations training for key staff
- resolving technical workplace issues as they arise.

We usually publish PCDs on our website. Read more examples from our published [List of Proactive Compliance Deeds \(www.fairwork.gov.au/about-us/our-role/enforcing-the-legislation/compliance-partnerships/list-of-proactive-compliance-deeds\)](http://www.fairwork.gov.au/about-us/our-role/enforcing-the-legislation/compliance-partnerships/list-of-proactive-compliance-deeds) .

What to do next

- Contact us to talk about entering into a Proactive Compliance Partnership:

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- Check out our [Templates and guides \(www.fairwork.gov.au/how-we-will-help/templates-and-guides/default\)](http://www.fairwork.gov.au/how-we-will-help/templates-and-guides/default) to help employers achieve best practice in the workplace
- Find out more about [How we will help \(www.fairwork.gov.au/How-we-will-help/default\)](http://www.fairwork.gov.au/How-we-will-help/default)

You might also be interested in

- Information [About us \(www.fairwork.gov.au/About-us/default\)](http://www.fairwork.gov.au/About-us/default)
- An overview of [Pay \(www.fairwork.gov.au/Pay/default\)](http://www.fairwork.gov.au/Pay/default)
- An overview of [Employee entitlements \(www.fairwork.gov.au/Employee-entitlements/default\)](http://www.fairwork.gov.au/Employee-entitlements/default)

Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.