

Our purpose

Our purpose is to promote harmonious, productive, cooperative and compliant workplace relations in Australia.

Our functions

Our functions outline the responsibilities we have as set by the Fair Work Act 2009 to achieve our purpose:

- Provide education, assistance, advice and guidance to employers, employees, outworkers, outworker entities and organisations.
- Promote and monitor compliance with workplace laws.
- Inquire into and investigate breaches of the Fair Work Act.
- Take appropriate enforcement action.
- Perform our statutory functions efficiently, effectively, economically and ethically.

Download a copy of the [FWO Purpose \(PDF 84.9KB\)](https://www.fairwork.gov.au/ArticleDocuments/725/fwo-purpose.pdf.aspx) (<https://www.fairwork.gov.au/ArticleDocuments/725/fwo-purpose.pdf.aspx>) .

You can find more information about our role, and the work we do, on the [Our role page \(www.fairwork.gov.au/about-us/our-role/default\)](http://www.fairwork.gov.au/about-us/our-role/default) .

Supporting documents

We have a number of policies, guides and plans which support how we work towards achieving our purpose and functions:

- Our [priorities \(www.fairwork.gov.au/about-us/our-purpose/our-priorities\)](http://www.fairwork.gov.au/about-us/our-purpose/our-priorities) outline the key industries and issues we will focus on in the next financial year
- Our [Compliance and Enforcement Policy \(DOCX 1.7MB\)](https://www.fairwork.gov.au/ArticleDocuments/725/compliance-and-enforcement-policy.docx.aspx) (<https://www.fairwork.gov.au/ArticleDocuments/725/compliance-and-enforcement-policy.docx.aspx>) (PDF 1.9MB) (<https://www.fairwork.gov.au/ArticleDocuments/725/compliance-and-enforcement-policy.pdf.aspx>) summarises the services we offer to support compliance with workplace laws
- Our [Corporate Plan \(www.fairwork.gov.au/about-us/our-purpose/corporate-plan\)](http://www.fairwork.gov.au/about-us/our-purpose/corporate-plan) maps our strategic direction.

Additional supporting policies that inform the work we do are available on [Our policies page \(www.fairwork.gov.au/about-us/our-policies/our-policies\)](http://www.fairwork.gov.au/about-us/our-policies/our-policies) .

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94