

## JB HI-FI joins growing list of FWO partners

9 April 2015

The JB HI-FI Group has entered into a new partnership with the Fair Work Ombudsman in an effort to improve workplace practices across its 171 stores.

The company has made workplace compliance a high priority by signing a three-year Proactive Compliance Deed (PCD) with the Fair Work Ombudsman.

JB HI-FI, which has a 6000-strong workforce throughout Australia, first participated in the Fair Work Ombudsman's former National Employer Program in 2010-11.

Acting Fair Work Ombudsman Michael Campbell commended the company for signing up to a PCD, saying the Deeds facilitate better communication between employers and employees, as well as strengthening the relationship with his Agency.

As part of the Deed, JB HI-FI will:

- undertake an extensive review of its current systems and processes, with a particular focus on policies and procedures for part-time workers
- self-audit employment records to ensure employees are receiving their full entitlements. These audits will look at wages, loadings, allowances and penalty rates across all employment types
- nominate a dedicated staff member to deal with requests for assistance from its staff which are referred by the Fair Work Ombudsman
- introduce workplace relations training for managers and ensure all employees are aware of their rights and entitlements.

A full report will be provided to the Fair Work Ombudsman at yearly intervals until the conclusion of the Deed, highlighting the number of requests for assistance received and resolved, the average time taken to resolve the issues and their outcomes.

Mr Campbell says the Agency is working hard to build a culture of compliance with workplace laws in Australia with the objective of supporting compliant, productive and inclusive workplaces.

Other national companies to have signed PCDs include McDonalds, Domino's, Red Rooster, Spotless, Bread Top, Asset Industries, Hays Specialist Recruitment, Australian Fast Foods, United Trolley Collections and Retail Zoo.

Employers and employees seeking advice or assistance can visit the website at [www.fairwork.gov.au](http://www.fairwork.gov.au) or contact the Fair Work Infoline on 13 13 94. A free interpreter service is available by calling 13 14 50.

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### Download:

- [JB HI-FI Group Pty Ltd Proactive Compliance Deed \(DOCX 142.9KB\)](http://www.fairwork.gov.au/ArticleDocuments/762/jb-hi-fi-group-pty-ltd-proactive-compliance-deed.docx.aspx) ([www.fairwork.gov.au/ArticleDocuments/762/jb-hi-fi-group-pty-ltd-proactive-compliance-deed.docx.aspx](http://www.fairwork.gov.au/ArticleDocuments/762/jb-hi-fi-group-pty-ltd-proactive-compliance-deed.docx.aspx)) (PDF 2.9MB) ([www.fairwork.gov.au/ArticleDocuments/762/jb-hi-fi-group-pty-ltd-proactive-compliance-deed.pdf.aspx](http://www.fairwork.gov.au/ArticleDocuments/762/jb-hi-fi-group-pty-ltd-proactive-compliance-deed.pdf.aspx))

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

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Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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