

Spot audits for Darwin massage, nail salons

17 September 2014

Fair Work Ombudsman inspectors are this week doorknocking therapeutic massage centres and nail salons in Darwin to ensure employees are receiving their correct wages and entitlements.

Up to 20 businesses have been earmarked for random auditing.

Fair Work inspectors will be assessing compliance with minimum hourly rates, penalty rates and allowances.

Compliance with pay-slip and record-keeping obligations will also be monitored.

Detailed investigations will be undertaken if serious issues are identified.

Businesses received education packs last week to assist employers to review their workplace practices ahead of auditing.

They included a copy of the Health Professionals and Support Services Award 2010 for therapeutic massage businesses and the Hair and Beauty Industry Award 2010 for nail salons.

Pay guides and fact sheets on record-keeping and pay-slips were also distributed.

Fair Work Ombudsman Natalie James says it is important that employers in Darwin understand their workplace obligations.

She says massage businesses and nail salons were selected for attention because they employ a significant number of overseas workers and employees for whom English is a second language.

“These workers can be vulnerable if they are not fully aware of their workplace rights or are reluctant to complain, so it’s important we are proactive about ensuring they are being paid correctly,” Ms James said

Where inspectors identify errors, they will work with employers to assist them to rectify mistakes and put processes in place to ensure they are not repeated.

Inspectors will then make follow-up inquiries later to ensure employers have followed through on commitments to address any non-compliance issues.

Employers and employees seeking information or advice are encouraged to visit www.fairwork.gov.au or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

Follow Fair Work Ombudsman Natalie James on Twitter [@NatJamesFWO](https://twitter.com/NatJamesFWO) (<http://twitter.com/NatJamesFWO>), the Fair Work Ombudsman [@fairwork_gov_au](https://twitter.com/fairwork_gov_au) (http://twitter.com/fairwork_gov_au) or find us on Facebook www.facebook.com/fairwork.gov.au (<http://www.facebook.com/fairwork.gov.au>).

Media inquiries:

Tom McPherson, Media Adviser

Mobile: 0439 835 855

tom.mcpherson@fwo.gov.au (<mailto:tom.mcpherson@fwo.gov.au>)

Page reference No: 5057

Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.