

## Results of WA enterprise agreement campaign

31 October 2014

The Fair Work Ombudsman today released the findings of its recent proactive education and compliance campaign in Western Australia focused on enterprise agreements.

Fair Work inspectors visited 49 employers in Perth, Bunbury, Albany and the Pilbara in the retail, fast food and wine industries to assess the compliance of businesses with approved, registered agreements.

They found that 84 per cent were compliant with their record-keeping and pay-slip obligations and 78 per cent were paying the correct wages and entitlements to their employees.

The campaign recovered \$43,100 for 574 employees who were found to have been underpaid.

Most of this was attributed to one company, Australian Fast Foods Pty Ltd, which had underpaid 457 of its employees a total of \$35,202.

The company, which operates the Chicken Treat brand, subsequently entered into a Proactive Compliance Deed with the Fair Work Ombudsman (see [Pay packet review for dozens of Chicken Treat employees throughout WA \(www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2014-media-releases/march-2014/pay-packet-review-for-dozens-of-chicken-treat-employees-throughout-wa\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2014-media-releases/march-2014/pay-packet-review-for-dozens-of-chicken-treat-employees-throughout-wa) media release).

Fair Work Ombudsman Natalie James says the majority of employers assessed during the campaign co-operatively engaged with the Agency and willingly discussed their obligations.

“We found nearly two-thirds of employers were compliant with all of their obligations and nearly four out of five were paying their staff correctly,” Ms James said.

“For those businesses with pay rate errors, we were able to provide advice about the correct interaction between their agreement and the Fair Work Act and employers responded promptly to our findings and took the appropriate action to rectify them.”

People seeking assistance can visit the Fair Work Ombudsman website at [www.fairwork.gov.au](http://www.fairwork.gov.au).

Underpinning the website is the Fair Work Ombudsman’s small business helpline. Small business callers to 13 13 94 can choose to receive priority service.

Small businesses can sign up to a regular employer newsletter from the Fair Work Ombudsman with helpful workplace tips and information.

Follow Fair Work Ombudsman Natalie James on Twitter [@NatJamesFWO](https://twitter.com/NatJamesFWO) (<http://twitter.com/NatJamesFWO>), the Fair Work Ombudsman [@fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au) ([http://twitter.com/fairwork\\_gov\\_au](http://twitter.com/fairwork_gov_au)) or find us on Facebook [www.facebook.com/fairwork.gov.au](http://www.facebook.com/fairwork.gov.au) (<http://www.facebook.com/fairwork.gov.au>).

### Downloads:

- [WA Enterprise Agreement campaign final report \(PDF 280.2KB\) \(www.fairwork.gov.au/ArticleDocuments/714/wa-agreement-campaign-2013-report.pdf.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/714/wa-agreement-campaign-2013-report.pdf.aspx) ([DOCX 6.2MB\) \(www.fairwork.gov.au/ArticleDocuments/714/wa-agreement-campaign-2013-report.docx.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/714/wa-agreement-campaign-2013-report.docx.aspx)

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.