

New workplace pact aims to improve compliance

15 October 2014

The Victorian Registration and Qualifications Authority (VRQA) is joining forces with the Fair Work Ombudsman to help improve compliance with federal workplace laws relating to apprentices and trainees.

The VRQA has signed a two-year Memorandum of Understanding with the Fair Work Ombudsman.

It follows similar MoUs the Fair Work Ombudsman has signed recently with the Accommodation Association of Australia (AAoA), the Australian Hotels Association (AHA), Restaurant and Catering Association (RCA), and the Australian Security Industry Association Ltd (ASIAL).

Deputy Fair Work Ombudsman (Operations) Michael Campbell co-signed the MoU in Melbourne with VRQA Director Lynn Glover.

The VRQA was established under Victoria's Education and Training Reform Act and its functions include the registration and regulation of apprenticeships and traineeships.

Mr Campbell welcomed the Authority's commitment to collaboration and exchange of information, saying it is pleasing to see the two parties work together to promote and achieve workplace compliance for vulnerable employees.

"This Memorandum of Understanding highlights the Authority's commitment to making compliance with workplace laws a high priority across a sector for which we both have regulatory responsibility," Mr Campbell said.

Representatives of both agencies will meet formally at least twice a year to share information and discuss strategic and operational issues concerning the employment of apprentices and trainees.

VRQA Director Lynn Glover said the Authority's relationship with the Fair Work Ombudsman would help it to perform its regulatory role in ensuring apprentices, trainees and their employers met their training contract obligations.

Ms Glover said the VRQA had a strong working relationship with the Fair Work Ombudsman and it was pleasing to formalise it through the Memorandum of Understanding.

"I look forward to further strengthening the relationship between us," she said.

The Fair Work Ombudsman's website – www.fairwork.gov.au – has information to assist employers as well as tools and resources for those who want to broaden their workplace knowledge, update their skills and discover new and more productive ways of working.

Employers and employees seeking further information and advice can also call the Fair Work Infoline on 13 13 94.

A free interpreter service is also available on 13 14 50.

The VRQA website <http://www.vrqa.vic.gov.au> – www.vrqa.vic.gov.au – has information for apprentices, trainees and their employers about training contracts. People can also call 1300 722 603.

Follow Fair Work Ombudsman Natalie James on Twitter [@NatJamesFWO](https://twitter.com/NatJamesFWO) (<http://twitter.com/NatJamesFWO>), the Fair Work Ombudsman [@fairwork_gov_au](https://twitter.com/fairwork_gov_au) (http://twitter.com/fairwork_gov_au) or find us on Facebook www.facebook.com/fairwork.gov.au (<http://www.facebook.com/fairwork.gov.au>).

Download:

- [Victorian Registration and Qualifications Authority and Fair Work Ombudsman Memorandum of Understanding \(DOCX 70KB\)](http://www.fairwork.gov.au/ArticleDocuments/725/vrqa-and-fwo-mou.docx.aspx) (www.fairwork.gov.au/ArticleDocuments/725/vrqa-and-fwo-mou.docx.aspx) (PDF 1.7MB) (www.fairwork.gov.au/ArticleDocuments/725/vrqa-and-fwo-mou.pdf.aspx)

Media inquiries:

Ryan Pedler, Assistant Media Director

Mobile: 0411 430 902

ryan.pedler@fwo.gov.au (<mailto:ryan.pedler@fwo.gov.au>)

Page reference No: 5079

Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.