

Website popular for workplace info

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The Fair Work Ombudsman website has attracted more than 650,000 visitors since it was revamped last month.

And more than 3000 users have already registered to set up their own personalised accounts.

The website allows users to create their own account using MyAccount and save information tailored to their workplace.

Fair Work Ombudsman Natalie James says the number of people accessing the free online pay tools, such as PayCheck Plus, continues to increase.

“Recently, we had a record 10,000 visits to PayCheck Plus in one day,” she said.

PayCheck Plus allows employers to determine the correct rates of pay that apply to their business and these can then be saved to a private account.

With more than 10 million visits a year, www.fairwork.gov.au (www.fairwork.gov.au/) is a popular resource for employers and employees.

Ms James says the new website can assist people with basic information, but also provides tools and resources for those who want to broaden their workplace knowledge, update their skills and discover new and more productive ways of working.

For example, the site now features an interactive Online Learning Centre, which has already attracted more than 12,000 users, mostly small business operators.

Free online courses for employers include Difficult conversations in the workplace and Hiring new employees.

The Fair Work Ombudsman’s small business helpline – which launched in December to provide tailored advice to small business people – has now responded to more than 100,000 calls.

Small businesses can sign up to a regular E-newsletter from the Fair Work Ombudsman with helpful workplace tips and information.

Small business employers calling the Fair Work Infoline on 13 13 94 can opt to be put through to the helpline to receive priority service. A free interpreter service is also available on 13 14 50.

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Media inquiries:

Penny Rowe, Senior Media Adviser

Mobile: 0457 924 146

penelope.rowe@fwo.gov.au (<mailto:penelope.rowe@fwo.gov.au>)

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.