

## Fair Work Ombudsman to visit Mount Isa next week

10 September 2013

The Fair Work Ombudsman will visit Mount Isa, in Queensland, next week to help employers and workers learn more about their workplace rights and responsibilities.

Fair Work Inspectors will be available to answer questions about pay, conditions and other aspects of workplace laws from Tuesday, 17 September, until Thursday, 19 September, between 9 am and 1 pm at the Mount Isa Civic Centre, on West Street.

Employees and employers can drop in during these hours, appointments are not required.

Information on a range of topics including wages, flexible work arrangements, leave entitlements, workplace discrimination, hours of work and other entitlements will be available.

Fair Work Inspector, Sue-Ann Feltus, said the visit aimed to raise awareness among Mount Isa employers and employees of national workplace laws.

"A big part of the Fair Work Ombudsman's role is to help build knowledge in the community about workplace laws and to help create fairer workplaces," Ms Feltus said.

"Opportunities like this where we can speak directly to employers and employees are an important way to help achieve that and improve community understanding.

"We encourage anyone in Mount Isa with a question about their workplace rights or obligations to take advantage of the opportunity to seek advice."

The Fair Work Ombudsman's website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - contains a range of tools and resources to help employers and workers understand and comply with workplace laws.

Online tools include an Award Finder and PayCheck Plus to help employers and workers determine the correct pay rates, classifications and minimum entitlements for their industry.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using the free template employment documentation available online.

Other website resources include an online learning course on how to have difficult conversations at work, with a version designed specifically for employers and managers and one for employees available at [www.fairwork.gov.au/learning](http://www.fairwork.gov.au/learning) ([www.fairwork.gov.au/how-we-will-help/online-learning-centre](http://www.fairwork.gov.au/how-we-will-help/online-learning-centre)) .

Employers and employees seeking further information and advice can call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.