

Strong compliance in Qld aged care industry

31 January 2013

The Fair Work Ombudsman today released the findings of an education and compliance campaign focussing on Queensland's aged care sector.

The industry was selected for attention because it has generated a number of employee complaints and has not previously been the subject of a campaign in Queensland.

Fair Work inspectors checked the books of 205 retirement villages and nursing homes last year to ensure they were paying workers correctly and complying with pay slip and record-keeping obligations.

Of the 204 audits completed, inspectors found 197 employers (97 per cent) were compliant with their workplace obligations, while seven (three per cent) recorded contraventions.

Of the seven businesses with contraventions, three businesses had only record-keeping contraventions and four businesses, located in Brisbane and the Darling Downs region, had underpaid 55 employees a total of \$8800.

Fair Work inspectors educated non-compliant employers about their obligations under workplace laws and assisted them to voluntarily rectify their issues and back-pay workers.

Fair Work Ombudsman Nicholas Wilson says the campaign helped to increase employers' awareness of workplace laws and the resources available to assist them.

"We are very pleased with the high rate of compliance found in this campaign but it is important that businesses in this sector continue to be proactive to ensure their ongoing compliance with workplace laws," Mr Wilson says.

"We have excellent resources on our website to assist employers to understand workplace laws and ensure they provide employees their full entitlements."

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website www.fairwork.gov.au or call the Fair Work Infoline on 13 13 94.

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Campaign result:

- [Queensland aged care audit program report \(PDF 354.6KB\) \(www.fairwork.gov.au/ArticleDocuments/714/QLD-aged-care-campaign-report-final.pdf.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/714/QLD-aged-care-campaign-report-final.pdf.aspx)
- [Queensland aged care audit program report \(RTF 448.7KB\) \(www.fairwork.gov.au/ArticleDocuments/714/QLD-aged-care-campaign-report-final.rtf.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/714/QLD-aged-care-campaign-report-final.rtf.aspx)

Media inquiries: (08) 8225 8263 (all hours).

Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

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Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.