

Fraser Coast workers back-paid \$87,000

23 January 2013

Eight workers at a Hervey Bay transport industry business have been back-paid a total of \$82,900 following recent intervention by the Fair Work Ombudsman.

The workers were underpaid redundancy entitlements upon termination of employment in 2012.

After Fair Work inspectors contacted the business and explained its obligations the workers were reimbursed all money owed without the need for further action against the employer.

Other recent recoveries include \$5000 for a Maryborough truck driver underpaid penalty rates in 2010-2011.

Fair Work Ombudsman, Nicholas Wilson, said when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred, and fix it immediately.

“When we find mistakes, we’re here to assist and give practical advice to employers on how to voluntarily resolve issues,” Mr Wilson says.

“These businesses have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again.”

Last financial year the Fair Work Ombudsman recovered just over \$8.6 million in back-pay for 4906 workers in Queensland.

More than 148,000 Queensland employees and employers sought advice from the Fair Work Infoline in the last financial year.

Employers and employees seeking information and advice should visit www.fairwork.gov.au or call the Infoline on 13 13 94 from 8am-6pm weekdays.

An ‘Industries’ section on the website provides extra, specialised information for employers and employees in a range of industries, including retail, horticulture, road transport and hospitality.

The new Fair Work Handbook has been designed to help employers better understand their workplace obligations. The Handbook outlines the aspects of the Fair Work Act that employers must be familiar with and also helps them to prevent and resolve workplace issues within their business. You can find the Handbook at www.fairwork.gov.au/employment/employers (www.fairwork.gov.au/find-help-for/Small-business/default) .

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.