

\$39k back-paid to WA video store workers

14 August 2013

The Fair Work Ombudsman has recovered more than \$39,000 for workers at video stores in Western Australia.

35 audits were completed across WA as part of a compliance and education campaign with less than half (16 stores - 46 per cent) found to be compliant with workplace laws, while 19 (54 per cent) were in breach.

Thirteen stores were found to have underpaid 72 employees a total of \$39,666. Six stores also had breaches of laws relating to record keeping and pay slips.

Underpayments at individual stores ranged from \$500 to \$10,500.

Businesses found to have underpaid staff were located in Perth and the Bunbury area, where one store underpaid nine employees a total of \$3705.

Fair Work Ombudsman, Natalie James, said WA video stores were selected for this campaign because the sector had transitioned over the past few years to a Modern Award, the General Retail Industry Modern Award 2010.

"The campaign aimed to ensure employers understand their obligations under the Award and that workers were receiving their full entitlements," Ms James said.

"While the overall contravention rate is concerning, it is pleasing that all employers were receptive to Fair Work Inspectors assisting them to voluntarily back-pay staff and rectify other non-compliance issues, without the need for further action.

"Inspectors also assisted employers to put processes in place to ensure future compliance and no further action was required."

As part of the campaign, the Fair Work Ombudsman made employers aware of the free, tailored resources at www.fairwork.gov.au to help them understand and comply with workplace laws as easily as possible.

Online resources include templates for time-and-wages sheets and pay slips and the PayCheck Plus tool to help employers calculate the correct pay for staff.

The 'Industries' section of the website includes detailed, tailored information specific to the General Retail Industry Modern Award 2010.

Employers and workers seeking support should visit the website or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

Find out more:

- [WA video games rental store audit program 2012-13 \(DOCX 5.6MB\) \(www.fairwork.gov.au/ArticleDocuments/714/WA-video-games-rental-store-audit-program-2012-13.docx.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/714/WA-video-games-rental-store-audit-program-2012-13.docx.aspx)
- [WA video games rental store audit program 2012-13 \(PDF 203.5KB\) \(www.fairwork.gov.au/ArticleDocuments/714/WA-video-games-rental-store-audit-program-2012-13.pdf.pdf.aspx\)](http://www.fairwork.gov.au/ArticleDocuments/714/WA-video-games-rental-store-audit-program-2012-13.pdf.pdf.aspx)

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.