

## Workers in South West Vic back-paid \$30,000

21 September 2012

Three workers in South-West Victoria have been back-paid a total of \$30,600 following recent intervention by the Fair Work Ombudsman.

The largest recovery was \$11,900 for an agricultural manager at a property near Hamilton.

The male employee in his 50s lodged a complaint with the Fair Work Ombudsman after he was underpaid the minimum hourly rate.

After a Fair Work inspector contacted the business and explained its obligations, the employee was reimbursed all money owed without the need for further action against the employer.

In another local case, a farmhand at a property south of Hamilton has been back-paid \$10,600 after not being paid for all hours worked.

And in Warrnambool, a manager in her 60s has been back-paid \$8100 after she was underpaid annual leave and long service leave entitlements.

Fair Work Ombudsman Nicholas Wilson says that when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred and fix it immediately.

“We’re here to assist and give practical advice to employers on how to voluntarily resolve issues,” Mr Wilson says.

“The three businesses involved have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again.”

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - or call the Fair Work Infoline on 13 13 94.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

PayCheck Plus calculates minimum rates of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms and a self-audit check list.

An ‘Industries’ section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, vehicle, road transport, horticulture, fast food and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au) ([http://twitter.com/fairwork\\_gov\\_au](http://twitter.com/fairwork_gov_au)) or find us on [Facebook](https://www.facebook.com/fairwork.gov.au) (<https://www.facebook.com/fairwork.gov.au>).

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.