

## October 2012

**[Single complaint has now triggered \\$1m in back-pay for Rentokil workers \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121031-rentokil-eu\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121031-rentokil-eu)**

31 Oct 2012

A single complaint from a service technician in South Australia which originally led to almost 400 of the woman's co-workers being back-paid \$350,000 has since resulted in more than \$1 million being returned to staff.

**[FWO helps create fairer workplaces in NSW / ACT \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-nsw-act\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-nsw-act)**

30 Oct 2012

More than 224,000 employees and employers across NSW and the ACT sought advice from the Fair Work Infoline last financial year.

**[FWO helps create fairer workplaces in NT \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-nt\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-nt)**

30 Oct 2012

More than 5000 Northern Territory employees and employers sought advice from the Fair Work Infoline in the last financial year.

**[FWO helps create fairer workplaces in SA \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-sa\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-sa)**

30 Oct 2012

More than 45,000 South Australian employees and employers sought advice from the Fair Work Infoline in the last financial year.

**[FWO helps create fairer workplaces in Qld \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-qld\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-qld)**

30 Oct 2012

More than 148,000 Queensland employees and employers sought advice from the Fair Work Infoline in the last financial year.

**[FWO helps create fairer workplaces in Tas \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-tas\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-tas)**

30 Oct 2012

More than 15,000 Tasmanian employees and employers sought advice from the Fair Work Infoline last

financial year.

**[FWO helping to create fairer workplaces in WA \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121012-report-wa\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121012-report-wa)**

30 Oct 2012

More than 57,000 Western Australian employees and employers sought advice from the Fair Work Infoline in the last financial year.

**[FWO helps create fairer workplaces in Vic \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-vic\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121030-report-vic)**

30 Oct 2012

More than 186,000 Victorian employees and employers sought advice from the Fair Work Infoline in the last financial year.

**[Three-year milestone for Fair Work Ombudsman \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121029-2011-12-annual-report\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121029-2011-12-annual-report)**

29 Oct 2012

Almost 70,000 visitors a week sought free educational information and advice from the Fair Work Ombudsman's website in 2011-12.

**[\\$34,000 back-pay for Canberra workers \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121025-canberra-recoveries\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121025-canberra-recoveries)**

26 Oct 2012

A number of workers in Canberra have been back-paid a total of \$34,300 following recent intervention by the Fair Work Ombudsman.

**[\\$58,000 back-pay for Gold Coast workers \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121025-gold-coast-recoveries\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121025-gold-coast-recoveries)**

25 Oct 2012

A number of workers on Queensland's Gold Coast have been back-paid a total of \$58,400 following recent intervention by the Fair Work Ombudsman.

**[NSW Central Coast workers back-paid \\$43,000 \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121024-nsw-central-coast-recoveries\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121024-nsw-central-coast-recoveries)**

24 Oct 2012

Workers on the NSW Central Coast region have been back-paid a total of \$43,400 following recent intervention by the Fair Work Ombudsman.

**[Court imposes \\$48,000 penalty over underpayment of Indian student \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases)**

## **/october-2012/20121023-butler-blackberry-penalty)**

23 Oct 2012

The operators of a Victorian labour-hire company have been fined a total of \$48,000 for underpaying an Indian student.

**Casual employee allegedly threatened with sack over request for vehicle allowance**  
**(<http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121022-fwo-v-tuscan-prosecution>)**

22 Oct 2012

A casual employee who pursued a vehicle allowance when using his own motor vehicle in the performance of his duties was told he “should not expect a good outcome and may be fired for causing trouble,” according to documents filed in the Federal Magistrates Court in Brisbane.

**Fair Work agencies collaborate on productivity Memorandum of Understanding**  
**(<http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121019-fair-work-mou>)**

19 Oct 2012

Fair Work Australia, Fair Work Building & Construction and the Fair Work Ombudsman have formalised their commitment to work together on the issue of productivity by signing a Memorandum of Understanding.

**Operator of Perth child care centre fined over pregnancy discrimination (<http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121018-wko-penalty>)**

18 Oct 2012

The operator of a Perth child care centre has been fined \$13,200 and ordered to pay \$5000 compensation to an employee it pressured into resigning after she became pregnant.

**Workers in North West WA back-paid \$55,000 (<http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121016-north-west-wa-recoveries>)**

16 Oct 2012

Workers in Western Australia’s north-west region have been back-paid a total of \$55,000 following recent intervention by the Fair Work Ombudsman.

**\$34,000 penalty for Whyalla company over underpayment of dozens of workers**  
**(<http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121016-wegra>)**

16 Oct 2012

The former operator of four Whyalla businesses has been fined \$34,000 for underpaying dozens of employees following an investigation and legal action by the Fair Work Ombudsman.

**Salons sign up to workplace audits and training after underpaying apprentice hairdressers**  
**(<http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121015-hennessy-lane-gas-hair-studio-eu>)**

15 Oct 2012

The operators of Melbourne hairdressing salons who admitted underpaying two female apprentices have promised to comply with workplace laws in future and agreed to their businesses being independently audited for the next two years.

**[Goulburn Valley workers back-paid \\$67,000 \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121012-gv-vic-recoveries\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121012-gv-vic-recoveries)**

12 Oct 2012

Seven workers in Victoria's Goulburn Valley have been back-paid a total of \$67,400 following recent intervention by the Fair Work Ombudsman.

**[Free information and advice for working parents at Melbourne Expo \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121012-pregnancy-expo\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121012-pregnancy-expo)**

12 Oct 2012

The Fair Work Ombudsman will provide free advice and information to working parents over the next three days as part of the Pregnancy, Babies & Children's Expo at the Melbourne Convention and Exhibition Centre at South Wharf.

**[Cleaning contractor faces court action over alleged underpayment of foreign workers \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121011-terrence-thomas-prosecution\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121011-terrence-thomas-prosecution)**

11 Oct 2012

Three international students worked for a Melbourne cleaning contractor for several weeks without being paid, the Fair Work Ombudsman alleges.

**[Specialised food retailers focus of new campaign in NSW and ACT \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121010-nsw-act-specialised-food-campaign\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121010-nsw-act-specialised-food-campaign)**

10 Oct 2012

The Fair Work Ombudsman will audit up to 250 specialised food retailers in NSW and ACT over the next five months as part of a new education and compliance campaign.

**[Court action over restaurant's response to employee's request for long service leave \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121009-theravanish-prosecution\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121009-theravanish-prosecution)**

9 Oct 2012

The Fair Work Ombudsman has initiated its first age discrimination prosecution.

**[Statement on Glendal Foods \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121008-glendal\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121008-glendal)**

8 Oct 2012

The Fair Work Ombudsman today expressed concern about serious allegations publicly raised by a number of

employees about their working conditions at a Brunswick food manufacturing site in suburban Melbourne.

**[Fair Work inspectors to make educational visits to employers in Sydney CBD \(http://www.fair-work.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121005-sydney-tevs-oct\)](http://www.fair-work.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121005-sydney-tevs-oct)**

8 Oct 2012

The Fair Work Ombudsman will make educational visits to dozens of businesses in Sydney's CBD over the next two weeks.

**[Geelong workers back-paid \\$38,000 \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121005-geelong-recoveries\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121005-geelong-recoveries)**

5 Oct 2012

Three workers in the greater Geelong area have been back-paid a total of \$38,800 following recent intervention by the Fair Work Ombudsman.

**[Second company director fined over failure to produce employment records \(http://www.fair-work.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121004-rechichi-penalty\)](http://www.fair-work.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121004-rechichi-penalty)**

4 Oct 2012

The Federal Magistrates Court has fined a second Perth company director who refused to provide staff employment records to the Fair Work Ombudsman.

**[Sydney cleaners back-paid almost \\$70,000 \(http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121002-cleandomain-eu\)](http://www.fairwork.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121002-cleandomain-eu)**

2 Oct 2012

Dozens of cleaners at Sydney's Westfield shopping complex have been reimbursed tens of thousands of dollars after an investigation by the Fair Work Ombudsman found they were underpaid.

**[Operator of pizza outlet fined \\$30,000 for underpaying young, vulnerable staff \(http://www.fair-work.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121001-stacborn-penalty\)](http://www.fair-work.gov.au/about-us/news-and-media-releases/archived-media-releases/2012-media-releases/october-2012/20121001-stacborn-penalty)**

1 Oct 2012

A company which bought a country pizza franchise and paid some staff a flat hourly rate almost 50 per cent below the minimum legal wage has been fined \$30,000 and ordered to back-pay more than \$38,000 still owing to 13 employees.

## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

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Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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