

\$107,000 back-pay for inner Sydney workers

29 November 2012

A number of employees in Sydney's CBD and surrounding suburbs have been back-paid a total of \$107,000 following recent intervention by the Fair Work Ombudsman.

The largest recovery was \$27,250 for a finance manager in the CBD.

The employee lodged a complaint with Fair Work Ombudsman after she was underpaid her redundancy entitlements upon termination of her employment.

After a Fair Work inspector contacted the business and explained its obligations, the employee was promptly reimbursed all money owed without the need for further action against the employer.

Other recent recoveries include:

- \$23,200 for a CBD car park attendant underpaid wages over a four year period,
- \$17,800 for an Erskineville management consultant underpaid redundancy entitlements,
- \$16,500 for a CBD education worker underpaid wages and entitlements,
- \$9700 for a Mascot product supervisor underpaid redundancy entitlements,
- \$6900 for a CBD cleaner not paid entitlements upon termination, and
- \$5900 for a Pyrmont real estate agent underpaid commissions.

Fair Work Ombudsman Nicholas Wilson says when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred, and fix it immediately.

"When we find mistakes, we're here to assist and give practical advice to employers on how to voluntarily fix them," Mr Wilson says.

"These Sydney businesses have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again."

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

PayCheck Plus calculates minimum rates of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, road transport, hair and beauty, security, vehicle, social and community services, horticulture, metal manufacturing, fast food and hospitality industries.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.