

## Workers in Northern Sydney back-paid \$40,000

27 November 2012

Workers in Northern Sydney have been back-paid a total of \$40,100 following recent intervention by the Fair Work Ombudsman.

The largest recovery was \$15,300 for a sales manager at Manly who was underpaid wages over a four-month period in 2011-2012.

After a Fair Work inspector contacted the business and explained its obligations, the employee was reimbursed all money owed without the need for further action against the employer.

Other recent recoveries include:

- \$7400 for an accounts manager at Crows Nest not paid wages in lieu of notice,
- \$6600 for a customer service representative at North Sydney underpaid wages between 2010 and 2012,
- \$5800 for a Newport tradesman underpaid annual leave entitlements upon termination of employment, and
- \$5000 for a cleaner at North Sydney underpaid wages, annual leave entitlements and payment in lieu of notice.

Fair Work Ombudsman Nicholas Wilson says when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred, and fix it immediately.

“When we find mistakes, we’re here to assist and give practical advice to employers on how to voluntarily resolve issues,” Mr Wilson says.

“These businesses have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again.”

Between July 1, 2009 and 30 September, 2012, the Fair Work Ombudsman recovered a total of \$100.2 million in back-pay for more than 56,000 unpaid workers in Australia.

Since March, 2006, the Fair Work Ombudsman and its predecessor agencies have recouped a total of \$185.5 million for 124,000 workers.

Employers and employees seeking information and advice should visit [www.fairwork.gov.au](http://www.fairwork.gov.au) or call the Infoline on 13 13 94 from 8am-6pm weekdays.

Follow the Fair Work Ombudsman on Twitter [@fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au) [http://twitter.com/fairwork\\_gov\\_au](http://twitter.com/fairwork_gov_au) or find us on Facebook <https://www.facebook.com/fairwork.gov.au> .

Media inquiries:

Penny Rowe, Media & Stakeholder Relations  
0457 924 146  
[penelope.rowe@fwo.gov.au](mailto:penelope.rowe@fwo.gov.au)

Page reference No: 3619

### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

---

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.