

Almost \$12,000 back-pay for Gippsland workers

30 March 2012

Two workers in the Gippsland region of country Victoria have been back-paid a total of \$11,900 following recent intervention by the Fair Work Ombudsman.

The largest recovery was \$6400 for a manager at a hospitality business in Traralgon.

The 25-year-old male employee lodged a complaint with the Fair Work Ombudsman after he was underpaid annual leave entitlements.

After a Fair Work inspector contacted the business and explained its obligations, the employee was promptly reimbursed without the need for further action.

In another case, a young worker at Stratford has been back-paid \$5500 after she was underpaid the minimum hourly rate.

The Fair Work Ombudsman recovered a total of \$7.573 million back-pay for 3556 underpaid workers in Victoria last financial year.

Nationally, the Agency recouped \$26.7 million for 17,360 employees.

Fair Work Ombudsman Nicholas Wilson says when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred, and fix it immediately.

“We’re here to assist and give practical advice to employers on how to voluntarily resolve issues,” Mr Wilson says.

“The Gippsland businesses involved have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again.”

Mr Wilson says that the Fair Work Ombudsman’s Assisted Voluntary Resolution team is now achieving resolution of about half its referrals within the first month.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to help business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms and a self-audit check list.

An ‘Industries’ section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food, vehicle and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork_gov_au](https://twitter.com/fairwork_gov_au)  (http://twitter.com/fairwork_gov_au) or find us on [Facebook](https://www.facebook.com/fairwork.gov.au)  (<https://www.facebook.com/fairwork.gov.au>) .

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.