

## Free information and advice for franchisors

23 March 2012

The Fair Work Ombudsman will provide free advice and information to franchisors and employers over the next three days as part of the 'Franchising and Business Opportunities Expo' at the Sydney Convention Exhibition Centre.

Advisers, located at stall A32, will speak to franchisors about practical steps they can take to ensure franchisees meet their obligations under workplace laws.

Advisers will also distribute flyers and highlight the educative materials on workplace relations laws the Fair Work Ombudsman has available for employers.

Fair Work Ombudsman Nicholas Wilson says franchisors who support franchisees in meeting their workplace obligations demonstrate a commitment to corporate responsibility and position their franchise outlets as employers of choice.

"We have a range of resources to assist franchisors to support compliance with workplace laws and make compliance easier for franchisees, including pay tools, templates, checklists, Best Practice Guides and fact sheets," Mr Wilson said.

The Fair Work Ombudsman has developed a dedicated webpage Online - [www.fairwork.gov.au/franchising](http://www.fairwork.gov.au/franchising) ([www.fairwork.gov.au/find-help-for/franchises/default](http://www.fairwork.gov.au/find-help-for/franchises/default)) - with tools, templates and resources specifically tailored for the franchising sector.

Online advice for franchisors includes the new 'Employer Obligations Guide' which outlines key requirements and responsibilities for employers under current workplace laws. The Guide is designed to assist in the training of franchisees and is to be included in franchise operations manuals.

Additional Online tools include PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

PayCheck Plus calculates minimum rates of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

The Fair Work Ombudsman will also be attending the following 'Franchising and Business Opportunities' events over the coming months:

- Perth, 26-27 May, Perth Convention Exhibition Centre
- Brisbane, 21-22 July, Brisbane Convention Exhibition Centre
- Melbourne, 17-19 August, Melbourne Convention Exhibition Centre

Employers or employees seeking assistance should contact the Fair Work Infoline on 13 13 94 or visit [www.fairwork.gov.au](http://www.fairwork.gov.au).

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.