

\$27,000 back-pay for South Coast workers

11 July 2012

Four workers on the NSW South Coast have been back-paid a total of \$27,600 following recent intervention by the Fair Work Ombudsman.

The largest recovery was \$12,100 for two clerks at Bomaderry.

The two long-term employees – aged in their 60s – lodged complaints with the Fair Work Ombudsman after they were underpaid termination entitlements.

After a Fair Work inspector contacted the business and explained its obligations, the workers were reimbursed all the money owed without the need for further action against the employer.

Other local recoveries include:

- \$8600 for a warehouse worker in Nowra underpaid the minimum hourly rate for nearly 12 months, and
- \$6900 for a hospitality worker at Ulladulla underpaid penalty rates.

Fair Work Ombudsman Nicholas Wilson says when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred and fix it immediately.

“We’re here to assist and give practical advice to employers on how to voluntarily resolve issues,” Mr Wilson says.

“These South Coast businesses have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again.”

Mr Wilson says the Fair Work Ombudsman’s Assisted Voluntary Resolution team is now achieving resolution of about half its referrals within the first month.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website – www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

A free interpreter service is available on 13 14 50.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms and a self-audit check list.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

An ‘Industries’ section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food, hospitality and vehicle industries.

Employers can sign up to an E-newsletter, follow the Fair Work Ombudsman on Twitter and Facebook.

Media inquiries:

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.