

Mildura truck drivers back-paid \$42,000

17 August 2012

Two workers based near Mildura in Victoria's Sunraysia region have been back-paid a total of \$42,100 following recent intervention by the Fair Work Ombudsman.

The two truck drivers lodged complaints with the Fair Work Ombudsman after they were not paid penalty and overtime rates between 2007 and 2010.

The employees were underpaid a total of \$28,200 and \$13,900, respectively.

After a Fair Work inspector contacted the business and explained its obligations, the employees were reimbursed all the money owed without the need for further action against the employer.

Acting Fair Work Ombudsman Mark Scully says it is always Fair Work inspector's preference to work with employers to help them voluntarily rectify any non-compliance issues.

"We have a flexible, fair approach and when we identify a problem and contact a business, most employers check their records, realise a problem has occurred and fix it immediately," Mr Scully says.

"This business has now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again."

Mr Scully says the Fair Work Ombudsman's Assisted Voluntary Resolution team is now achieving resolution of about half its referrals within the first month.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

PayCheck Plus calculates minimum rates of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms and a self-audit check list.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the road transport, retail, cleaning, clerical, hair and beauty, security, vehicle, horticulture, fast food and hospitality industries.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.