

CBD workers in Melbourne back-paid \$109,000

10 August 2012

Workers in Melbourne's CBD and inner suburbs have been back-paid a total of \$109,600 following recent intervention by the Fair Work Ombudsman.

The largest recovery was \$33,400 for a Southbank manager.

The male employee in his 40s lodged a complaint with Fair Work Ombudsman when he was underpaid redundancy entitlements.

After a Fair Work inspector contacted the business and explained its obligations, the employee was promptly reimbursed all money owed without the need for further action against the employer.

Other recent recoveries include:

- \$13,600 for two CBD salesmen who had unauthorised deductions from their wages, and were underpaid the minimum hourly rate and annual leave entitlements,
- \$9500 for a CBD consultant underpaid redundancy entitlements,
- \$8800 for a business manager in the CBD not paid wages in lieu of notice,
- \$7600 for a CBD communications professional underpaid the minimum hourly rate,
- \$7200 for a CBD trolley collector not paid for all hours worked,
- \$6800 for a CBD hospitality worker underpaid the minimum hourly rate, penalty rates and annual leave entitlements,
- \$6700 for a CBD security officer underpaid wages in lieu of notice, penalty rates and allowances,
- \$5500 for a Southbank receptionist underpaid the minimum hourly rate,
- \$5500 for a Docklands developer underpaid annual leave entitlements, and
- \$5000 for a CBD receptionist underpaid the minimum hourly rate.

Acting Fair Work Ombudsman Mark Scully says when Fair Work inspectors identify a problem and contact a business, most employers check their records, realise a problem has occurred, and fix it immediately.

"When we find mistakes, we're here to assist and give practical advice to employers on how to voluntarily fix them," Mr Scully says.

"These Melbourne businesses have now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again."

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, road transport, hair and beauty, security, vehicle, social and community services, horticulture, metal manufacturing, fast food and hospitality industries.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.