

## SA medical services industry the focus of new education and compliance campaign

24 April 2012

The Fair Work Ombudsman will check the books of up to 100 dentists, orthodontists and general practice medical rooms in South Australia over the next three months as a part of a new education and compliance campaign.

Fair Work inspectors have selected 90 businesses in Adelaide and 10 in regional South Australia for audit. Most have been chosen at random.

Regional areas included in the campaign are Mount Gambier, Port Lincoln, Port Pirie and Whyalla.

Inspectors will check that reception, administrative and support service staff are being paid their full entitlements, including minimum pay rates and penalty rates, and employers are complying with record-keeping and pay slip obligations.

Fair Work Ombudsman Nicholas Wilson says the campaign is an opportunity for employers in the medical services industry to ensure they understand their obligations under workplace laws and are complying with them.

The campaign aims to increase awareness of workplace laws, including Modern Awards and the National Employment Standards.

"The Fair Work Ombudsman is committed to making it easier to comply with workplace laws by providing free education, assistance and advice," Mr Wilson said.

"If inspectors find minor or inadvertent contraventions, the preferred approach is to educate the employer and assist them to voluntarily rectify the issue.

"The campaign will also benefit employers who are complying with workplace laws because our auditing of compliance with minimum pay rates will help to ensure businesses are competing on a level playing field."

Employers or employees alike seeking information and advice should visit [www.fairwork.gov.au](http://www.fairwork.gov.au) or call the Infoline on 13 13 94 from 8am-6pm weekdays.

The website has a number of tools and resources, including PayCheckPlus and an Award Finder, to assist business owners to calculate the correct pay for their employees.

PayCheck Plus calculates minimum rate of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

Resources also include payslip and record-keeping templates, a self-audit checklist, template letters and fact sheets on dozens of topics including leave, industrial action, public holidays, enterprise bargaining, gender pay equality and family-friendly workplaces.

Follow the Fair Work Ombudsman on [Twitter @fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au)  ([http://twitter.com/fairwork\\_gov\\_au](http://twitter.com/fairwork_gov_au)) or find us on [Facebook](https://www.facebook.com/fairwork.gov.au)  (<https://www.facebook.com/fairwork.gov.au>) .

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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