

## \$30,000 back-pay for NSW Central Coast three

21 September 2011

Three workers on the NSW Central Coast have been back-paid a total of \$30,000 following intervention by the Fair Work Ombudsman.

The largest recovery was \$12,000 for a female carer in the Broken Bay region who was not paid her full entitlements.

In a separate case, a Wyong school assistant was back-paid \$11,400 after a Fair Work inspector discovered she was underpaid the minimum hourly rate.

And also in the Broken Bay region, a plant operator was reimbursed \$6600 after he was underpaid the minimum hourly rate and not paid allowances.

Fair Work Ombudsman Nicholas Wilson says each of the businesses have now put processes in place to ensure these errors are not repeated.

"It's a fact that some businesses accidentally break workplace laws. When we find mistakes, we're here to help and give practical advice to employers on how to voluntarily fix them," Mr Wilson said.

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - or call the Fair Work Infoline on 13 13 94.

A free interpreter service is available on 13 14 50 and information on the website is translated into 27 languages.

Short in-language videos can also be viewed at [www.youtube.com/fairworkgovau](http://www.youtube.com/fairworkgovau) [Ⓜ](http://www.youtube.com/user/FairWorkGovAu) (<http://www.youtube.com/user/FairWorkGovAu>) .

The Fair Work Ombudsman website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

Follow the Fair Work Ombudsman on [Twitter @fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au) [Ⓜ](https://twitter.com/fairwork_gov_au) ([https://twitter.com/fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au)) .

Media inquiries:

Cameron Jackson, Media Adviser, Media and Stakeholder Relations  
0457 924 146  
[cameron.jackson@fwo.gov.au](mailto:cameron.jackson@fwo.gov.au)

Page reference No: 4637

### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

---

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.