

\$25,300 back-paid to Sunshine Coast workers

16 September 2011

A number of workers on Queensland's Sunshine Coast have been back-paid a total of \$25,300 following intervention by the Fair Work Ombudsman.

The largest recovery was \$13,000 for a Buderim carer who was not paid allowances, penalty rates or for some time worked.

In a separate case, a Warana sales representative was reimbursed \$6300 after not being paid annual leave entitlements or wages in lieu of notice.

And a Yandina clerk was back-paid \$6000 in under-paid long service leave entitlements.

Fair Work Ombudsman Nicholas Wilson says once inspectors contacted the businesses and explained their obligations, the employees were all promptly paid all money owed.

"It's a fact that some businesses accidentally breach workplace laws. When we find mistakes, we're here to help and give practical advice to employers on how to voluntarily fix them," Mr Wilson said.

"Each of these businesses has now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again."

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

The website has a number of tools and resources including, PayCheck Plus and an Award Finder to assist business-owners calculate the correct pay for their employees.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

A free interpreter service is available on 13 14 50 and information on the website has been translated into 27 languages.

An "industries" section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork_gov_au](https://twitter.com/fairwork_gov_au) (https://twitter.com/fairwork_gov_au).

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.