


## New sign-language videos to help deaf and hearing-impaired understand workplace rights

9 September 2011

The Fair Work Ombudsman has launched a number of Online videos to assist deaf and hearing-impaired employees to understand their workplace rights.

The short videos - available at [www.youtube.com/fairworkgovau](http://www.youtube.com/fairworkgovau)  (<http://www.youtube.com/user/FairWorkGovAu>) - are presented in Auslan (Australian sign language) and are also sub-titled and narrated in English.

Fair Work Ombudsman Nicholas Wilson says the videos present information about the National Employment Standards, Modern Awards and general tips about what workers should know when starting a new job.

"We are very serious about our job of building knowledge and creating fairer workplaces and are focused on making information on workplace rights easily accessible to all Australians," he said.

"These new videos are a great way for those with a hearing impairment to get an overview of their workplace rights and the tools and resources available from the Fair Work Ombudsman to assist them."

Mr Wilson also encouraged workers to talk to their employers if they have a question about their job or if an issue arises in the workplace.

"Often issues come up because of a breakdown in communication or a simple mistake that's easy to fix," he said.

The series of nine videos add to a growing suite of resources on the Fair Work Ombudsman's YouTube Channel, FairWorkGovAu, which includes videos explaining Australian workplace rights in 13 foreign languages.

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

The Agency's website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - has a number of tools and resources including PayCheck Plus and an Award Finder to assist business-owners calculate the correct pay for their employees.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website or call the Fair Work Infoline on 13 13 94. Deaf or hearing-impaired individuals can call via the National Relay Service on 133 677 (TTY users) or 1300 555 727 (speak and listen users).

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### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.