

\$27,000 back-pay for Wollongong workers

31 October 2011

A number of workers at Wollongong in regional NSW have been back-paid a total of \$27,300 following intervention by the Fair Work Ombudsman.

The largest recovery was \$12,000 for a customer service officer.

The 54-year-old female employee, who had been working for the company for more than 10 years, was not paid her long service leave entitlements when her employment was terminated.

After an inspector contacted the company and explained its obligations, the employee was promptly reimbursed all outstanding entitlements without the need for further action against the employer.

In a separate case, a 57-year-old machinist has also been back-paid \$8400 after the male employee did not receive redundancy payments.

And a 54-year-old assistant tradesman was also reimbursed \$6900 after an inspector discovered the employee had not received redundancy payments.

"It's a fact that some businesses inadvertently breach workplace laws. When we find mistakes, we're here to help and give practical advice to employers on how to voluntarily fix them," says Fair Work Ombudsman Nicholas Wilson.

"Each of these businesses has now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again."

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

A free interpreter service is available on 13 14 50, and the website has information translated into 27 different languages.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

Follow the Fair Work Ombudsman on [@fairwork_gov_au](https://twitter.com/fairwork_gov_au)  (http://twitter.com/fairwork_gov_au)

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.