

## \$19,000 back-pay for Blue Mountains chef

28 November 2011

A young chef in the Blue Mountains in NSW has been back-paid a total of \$19,000 following intervention by the Fair Work Ombudsman.

The 20-year-old female employee complained that she was not paid her full overtime entitlements between January, 2010 and May, 2011.

After a Fair Work inspector contacted the business and explained its obligations, the employee was back-paid all money owed without the need for further action against the employer.

The Fair Work Ombudsman recovered a total of \$8.215 million back-pay for 4182 underpaid workers in NSW last financial year. Nationally, the Agency recouped a total of \$26.7 million for 17,360 underpaid employees.

“It’s a fact that some businesses inadvertently breach workplace laws. When we find mistakes, we’re here to assist and give practical advice to employers on how to voluntarily fix them,” says Fair Work Ombudsman Nicholas Wilson.

“The Blue Mountains business has now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again.”

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

PayCheck Plus calculates minimum rates of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

An ‘Industries’ section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au)  ([https://twitter.com/fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au)) .

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.