

## Hair and beauty focus for Top End campaign

16 November 2011

Hair and beauty salons are the focus of the Fair Work Ombudsman's latest targeted compliance campaign in the Northern Territory.

Fair Work inspectors plan to re-visit employers found to have been non-compliant with workplace laws over the past three years.

Audits of employment records will be conducted over the next two months at Darwin, Alice Springs and other areas in the Northern Territory.

The hair and beauty industry generated a high level of calls to the Fair Work Infoline last financial year.

It ranked equal second with the retail sector behind accommodation & hospitality.

Fair Work Ombudsman Nicholas Wilson says it is important employers understand their obligations under the new Modern Award – the Hair and Beauty Industry Award 2010.

Fair Work inspectors audited 18 NT hair and beauty salons during a national hair and beauty campaign in 2009. Eleven were found to be non-compliant.

Six of the 11 businesses were required to reimburse almost \$7000 in underpaid entitlements to 21 of their employees.

Each of these 11 employers, together with others which have come to the attention of the Fair Work Ombudsman since 2008, will be re-audited in the latest campaign.

A report on the findings will be publicly released early next year.

The Fair Work Ombudsman's proactive targeted campaign activity returned \$96,522 to underpaid workers in the Northern Territory last financial year.

The tally was part of a total of \$273,000 recouped for 542 Territorians who had been underpaid at work.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website – [www.fairwork.gov.au](http://www.fairwork.gov.au) - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners calculate the correct pay for their employees.

PayCheck Plus calculates minimum rates of pay per hour, per shift or per week and takes account of payments for overtime, penalty rates and allowances.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the hair and beauty sector.

Follow the Fair Work Ombudsman on [Twitter @fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au) (https://twitter.com/fairwork\_gov\_au) .

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.