

Mackay store manager back-paid \$6300

3 November 2011

An employee at Mackay in Queensland has been back-paid a total of \$6300 following intervention by the Fair Work Ombudsman.

The 40-year-old store manager complained to the Fair Work Ombudsman that she was not paid annual leave and sick leave entitlements or for some time worked.

After a Fair Work inspector contacted the business and explained its obligations, the employee was promptly reimbursed all money owed without the need for further action against the employer.

“It’s a fact that some businesses inadvertently breach workplace laws. When we find mistakes, we’re here to assist and give practical advice to employers on how to voluntarily fix them,” says Fair Work Ombudsman Nicholas Wilson.

“This business has now corrected the errors that led to the underpayments and put processes in place to ensure it will not happen again.”

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website – www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

A free interpreter service is available on 13 14 50, and information on the website is translated into 27 different languages.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff, including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

An ‘Industries’ section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork_gov_au](https://twitter.com/fairwork_gov_au)  (https://twitter.com/fairwork_gov_au) .

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.