

Goulburn transport worker back-paid \$23,500

27 May 2011

A transport worker at Goulburn in regional NSW has been reimbursed \$23,500 following intervention by the Fair Work Ombudsman.

The worker complained to the Fair Work Ombudsman of being paid an incorrect Award rate between 2006 and 2010.

After Fair Work inspectors contacted the worker's employer and explained its obligations, the employee was promptly paid all money owed without the need for further action.

Fair Work Ombudsman Executive Director Michael Campbell says the business has now put processes in place to ensure the mistake is not repeated.

"We acknowledge that accidental breaches of workplace laws do occur and our preference is always to work with employers to educate them and help them voluntarily rectify any non-compliance issues we identify," he said.

"Any employer uncertain about which Award applies to their staff and what the correct classifications and pay rates are should get in touch with us for free advice."

The Fair Work Ombudsman has a number of tools and user-friendly resources on its website at www.fairwork.gov.au to assist employees and employers.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation available Online.

An 'Industries' section on the Fair Work Ombudsman's website provides information specifically tailored for employers and workers in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

A series of Best Practice Guides have also been developed by the Fair Work Ombudsman to assist employers make better use of the provisions of the Fair Work Act and better understand other aspects of workplace laws.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. A free interpreter service is available on 13 14 50.

Note: We are unable to provide additional information about this case.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94