

Wollongong truck driver receives \$11,500

9 May 2011

A truck driver at Wollongong in regional NSW has been back-paid \$11,500 after the Fair Work Ombudsman intervened.

Following a complaint from the employee, Fair Work inspectors contacted the driver's employer to explain its obligations and the driver was promptly back-paid three weeks' sick leave and termination pay.

Fair Work Ombudsman Executive Director Michael Campbell says the business has now put processes in place to ensure the mistake is not repeated.

"We have a flexible, fair approach and our preference is always to work with employers to help them resolve any non-compliance issues we identify," he said.

Mr Campbell says the Agency places a strong focus on educating and assisting employers to understand and comply with workplace laws.

"We are serious about our job of ensuring regional communities understand their rights and obligations in the workplace," he said.

The Fair Work Ombudsman has a number of tools and user-friendly resources on its website at www.fairwork.gov.au to assist employees and employers.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation available Online.

The 'Industries' section on the Fair Work Ombudsman's website provides information specifically tailored for employers and workers in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

A series of Best Practice Guides have also been developed by the Fair Work Ombudsman to assist employers make better use of the provisions of the Fair Work Act and better understand other aspects of workplace laws.

The guides cover work and family, consultation and co-operation, individual flexibility arrangements, employing young workers, gender pay equity, small business, workplace privacy, managing underperformance, effective dispute resolution, parental leave and improving workplace productivity in bargaining.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. A free interpreter service is available on 13 14 50.

Note: We are unable to provide additional information about this case.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94