

## Albury-Wodonga workers back-paid \$14,200

22 July 2011

Two workers in Albury-Wodonga have been back-paid a total of \$14,200 following intervention by the Fair Work Ombudsman.

The largest recovery was \$8900 for an Albury clerk who was not paid full entitlements on redundancy.

Once a Fair Work inspector contacted the business and explained its obligations, the employee was promptly paid all money owed.

In a separate case, a Wodonga hospitality worker was reimbursed \$5300 after an inspector found the employee had been underpaid the minimum hourly rate and penalty rates.

Fair Work Ombudsman Nicholas Wilson says each of the businesses has now put processes in place to ensure the errors are not repeated.

"It's a fact that some businesses accidentally break workplace laws. When we find mistakes, we're here to help and give practical advice to employers on how to voluntarily fix them," he said.

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources including PayCheck, Payroll Check, a Pay Rate Calculator and an Award Finder to help business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork\\_gov\\_au](https://twitter.com/fairwork_gov_au)  ([http://twitter.com/fairwork\\_gov\\_au](http://twitter.com/fairwork_gov_au)) .

Media inquiries:

Cameron Jackson, Media Adviser, Media and Stakeholder Relations  
0457 924 146  
[cameron.jackson@fwo.gov.au](mailto:cameron.jackson@fwo.gov.au)

Page reference No: 4688

### Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

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