

Bunbury worker back-paid almost \$19,000

13 July 2011

An office manager at Bunbury in south-west regional WA has been back-paid almost \$19,000 following recent intervention by the Fair Work Ombudsman.

Fair Work Ombudsman Nicholas Wilson revealed details of the underpayment during a visit to Bunbury today with the agency's executive director of regional services and targeting, Steve Ronson.

Mr Wilson says the underpaid Bunbury worker was not paid for time worked or annual leave entitlements when employment was terminated.

"After one of our inspectors contacted the business and explained its obligations, the employee in question was promptly reimbursed all money owed," he said.

"We acknowledge that inadvertent breaches of workplace laws do occur, so our preference is always to work with employers to educate them and help them voluntarily rectify any non-compliance issues we identify."

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources including PayCheck, Payroll Check, a Pay Rate Calculator and an Award Finder to help business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

A series of Best Practice Guides have also been created by the Fair Work Ombudsman to assist with individual flexibility arrangements, work and family, consultation and co-operation, employing young workers, gender pay equity, small business, workplace privacy, managing underperformance, effective dispute resolution, parental leave and improving workplace productivity in bargaining.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.