

\$83,600 recovered for Tasmanian cleaners

13 December 2011

Dozens of cleaners at a Tasmanian business have been back-paid a total of \$83,600 following intervention by the Fair Work Ombudsman.

The employees - who variously worked in Hobart, Launceston and Devonport - were underpaid the minimum hourly rate.

The employees were underpaid amounts ranging from \$34 to \$6960.

Fair Work inspectors discovered the underpayments during the recent National Cleaning Services Campaign, in which more than 350 cleaning companies around Australia - including nine in Tasmania - were audited.

A second Tasmanian company was also found to have underpaid staff during the campaign, with the employer required to back-pay two employees \$520.

One further Tasmanian company remains under investigation.

"It's a fact that some businesses inadvertently breach workplace laws. When we find mistakes, we're here to assist and give practical advice to employers on how to voluntarily fix them," says Fair Work Ombudsman Nicholas Wilson.

"This Tasmanian business has now corrected the errors that led to the underpayments and put processes in place to ensure they will not happen again."

The Fair Work Ombudsman recovered a total of \$858,000 back-pay for 1586 underpaid workers in Tasmania last financial year. Nationally, the Agency recouped a total of \$26.7 million for 17,360 underpaid employees.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94. A free interpreter service is available on 13 14 50.

The website has a number of tools and resources, including PayCheck Plus and an Award Finder, to assist business-owners to calculate the correct pay for their employees.

An 'Industries' section on the website provides extra, specialised information for employers and employees in the retail, cleaning, clerical, hair and beauty, security, horticulture, fast food and hospitality industries.

Follow the Fair Work Ombudsman on [Twitter @fairwork_gov_au](https://twitter.com/fairwork_gov_au)  (https://twitter.com/fairwork_gov_au) .

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.