

Deniliquin sales assistant back-paid \$6400

22 August 2011

A sales assistant at Deniliquin in regional NSW has been back-paid a total of \$6400 following intervention by the Fair Work Ombudsman.

After investigating a complaint from the employee, a Fair Work inspector found the worker had not been paid annual leave entitlements.

After the inspector contacted the employer and explained its obligations, the employee was promptly reimbursed all money owed.

Fair Work Ombudsman Nicholas Wilson says the business has also put processes in place to ensure the error is not repeated.

“It’s a fact that some businesses inadvertently breach workplace laws. When we find mistakes, we’re here to help and give practical advice to employers on how to voluntarily fix them,” he said.

The Fair Work Ombudsman provides a single point of contact for people working or running a business in Australia to get accurate and timely information about their workplace rights and obligations.

Workers or employers seeking support should get in touch with the Fair Work Ombudsman via the website - www.fairwork.gov.au - or call the Fair Work Infoline on 13 13 94.

A free interpreter service is available on 13 14 50 and information on the website is translated into 27 different languages.

The website has a number of tools and resources including PayCheck, Payroll Check, a Pay Rate Calculator and an Award Finder to help business-owners calculate the correct pay for their employees.

Free documentation is available Online for employers to use when hiring, managing and dismissing staff including letters of engagement and probation, timesheet and pay slip templates, leave application forms, a self-audit check list and workplace complaint form.

A series of Best Practice Guides have also been created by the Fair Work Ombudsman to assist with individual flexibility arrangements, work and family, consultation and co-operation, employing young workers, gender pay equity, small business, workplace privacy, managing underperformance, effective dispute resolution, parental leave and improving workplace productivity in bargaining.

Follow the Fair Work Ombudsman on [Twitter @fairwork_gov_au](https://twitter.com/fairwork_gov_au) (https://twitter.com/fairwork_gov_au) .

Media inquiries:

Cameron Jackson, Media Adviser, Media and Stakeholder Relations

0457 924 146

cameron.jackson@fwo.gov.au

Page reference No: 4672

Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.