

## Mandurah workers back-paid almost \$20,000 after regulator intervenes

6 October 2010

The Fair Work Ombudsman has recovered almost \$20,000 for three workers at Mandurah in Western Australia after recent investigations found they were underpaid.

The biggest recovery was \$9300 for a security officer who was underpaid his minimum hourly rate, superannuation entitlements, penalty rates and loadings.

After inspectors contacted the employer and advised of its obligations, the worker was immediately back-paid.

Other recoveries include:

- \$5200 for a young Mandurah childcare worker who was underpaid her minimum hourly rate, and
- \$5100 for a Mandurah receptionist after she was not paid casual loading for three years.

Fair Work Ombudsman Executive Director Michael Campbell says that given the employers co-operated and voluntarily rectified the underpayments, there will be no further action against the companies.

“We have a flexible, fair approach and our preference is always to work with employers to educate them and help them voluntarily rectify any non-compliance issues we identify,” he said.

Mr Campbell says employers need to ensure they regularly review their Award or agreement to ensure they are complying with workplace laws.

The Fair Work Ombudsman has a number of tools on its website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - to assist employees and employers to check minimum rates of pay.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation available online.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. For translations, call 13 14 50.

Note: We are unable to provide additional information on the case listed above.

Media inquiries:

Craig Bildstien, Director, Media & Stakeholder Relations,  
0419 818 484  
[craig.bildstien@fwo.gov.au](mailto:craig.bildstien@fwo.gov.au)

Richard Honey, Adviser, Media & Stakeholder Relations,  
(03) 9954 2716, 0457 924 146  
[richard.honey@fwo.gov.au](mailto:richard.honey@fwo.gov.au)

## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

---

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.