

## Fair Work inspectors to make educational visits to regional Queensland employers

4 October 2010

The Fair Work Ombudsman will make educational visits to about 475 businesses from Bundaberg through to Mackay before the end of year.

Fair Work inspectors will doorknock businesses to provide information packs to employers who have entered the national workplace relations system.

Inspectors will visit employers in Bundaberg and Mackay, as well as those in Proserpine, Rockhampton, Gladstone, Maryborough, Hervey Bay, Biloela, Moranbah, Dysart, Glenden, Emerald, Clermont, Springsure, Capella and Tieri.

They will focus on a range of industries, including retail, fast food, hospitality and hairdressing. This follows educational visits to more than 3000 other Queensland businesses so far this year.

Fair Work Ombudsman Executive Director Michael Campbell says the informal visits are aimed at assisting employers to understand national workplace laws, including the National Employment Standards and Modern Awards.

Information packs being distributed include helpful resources such as fact sheets, templates and Best Practice Guides and provide advice about practical steps employers can take to adjust to the new system.

"We are very serious about our job of building knowledge and creating fairer workplaces and we are strongly focused on ensuring the community understands its workplace rights and obligations," Mr Campbell said.

"The best advice I can give to business operators is to get the basics right and everything else should start to fall into place.

"By the basics, I mean knowing which Award applies to your employees, the correct classifications and pay rates."

The Fair Work Ombudsman has a number of tools on its website - [www.fairwork.gov.au](http://www.fairwork.gov.au) - to assist employees and employers to check minimum rates of pay.

Small to medium-sized businesses without human resources staff can also ensure they are better equipped when hiring, managing and dismissing employees by using free template employment documentation with step-by-step instructions or accessing a series of Best Practice Guides.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. For translations, call 13 14 50.

Media inquiries:

Craig Bildstien, Director, Media & Stakeholder Relations,  
0419 818 484  
[craig.bildstien@fwo.gov.au](mailto:craig.bildstien@fwo.gov.au)

Ryan Pedler, Senior Adviser, Media & Stakeholder Relations  
(03) 9954 2561, 0411 430 902  
[ryan.pedler@fwo.gov.au](mailto:ryan.pedler@fwo.gov.au)

## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

---

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.