

Katherine pilot back-paid \$17,000 after lodging complaint with Fair Work Ombudsman

26 May 2010

A pilot based at Katherine in the Northern Territory has been reimbursed \$17,000 after a recent investigation by the Fair Work Ombudsman found he was underpaid.

The pilot lodged a complaint after he was not paid for all hours worked, did not receive pay in lieu of notice or annual leave entitlements.

When Fair Work inspectors raised the underpayments with the man's employer, the pilot was promptly back-paid all money outstanding.

Fair Work Ombudsman NT/SA Director Carey Trundle says that because the employer fully co-operated and voluntarily rectified the underpayments, no further action will be taken.

"We have a flexible, fair approach and our preference is always to work with employers to educate them and help them voluntarily rectify any non-compliance issues we identify," Ms Trundle said.

The Fair Work Ombudsman has a number of tools on its website - www.fwo.gov.au - to assist employees and employers to check minimum rates of pay, including Paycheck.

Small to medium-sized businesses without human resources staff can also ensure they are following best practice when hiring, managing and dismissing employees by using free template employment documentation with step-by-step instructions or accessing a series of Best Practice Guides.

Employers or employees seeking assistance or further information can also contact the Fair Work Infoline on 13 13 94 from 8am-6pm weekdays. For translations, call 13 14 50.

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Contact us

Fair Work Online: www.fairwork.gov.au

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94