

## Four Wollongong warehouse workers back-paid \$65,000 after regulator steps in

30 March 2010

Four Wollongong warehouse workers have been reimbursed a total of \$65,000 after an investigation by the Fair Work Ombudsman found they were underpaid.

The Fair Work Ombudsman randomly audited the company as part of the Agency's regular audit activity and found the casual workers were not paid correctly.

The casual workers were being underpaid their minimum shift entitlements, hourly rates and casual loading.

After inspectors contacted the company, the workers were promptly paid the money they were owed.

Fair Work Ombudsman NSW Director Mark Davidson says that given the employer has co-operated and voluntarily rectified the matter, there will be no further action against the company.

"We have a flexible, fair approach and our preference is always to work with employers to educate them and help them voluntarily rectify any non-compliance issues we identify," he said.

Mr Davidson says the Fair Work Ombudsman can help employers and workers to understand their rights and obligations under new National Employment Standards and Modern Awards, which took effect on January 1, 2010.

"New workplace laws provide a comprehensive safety net of minimum employment conditions that underpin the whole system," he said.

Throughout 2010, the Fair Work Ombudsman will visit up to 10,000 NSW employers who are entering the national workplace relations system for the first time to provide useful information.

The Fair Work Ombudsman has a range of user-friendly resources that can help employers and workers comply with workplace laws and operate their workplace according to best practice.

The Fair Work Ombudsman promotes harmonious, productive and co-operative workplaces. It also monitors compliance and investigates breaches of national workplace laws.

Employers or employees seeking assistance should contact the Fair Work Infoline on 13 13 94 or visit [www.fwo.gov.au](http://www.fwo.gov.au). For translations call 13 14 50.

Media inquiries:

Craig Bildstien, Director Media & Stakeholder Relations,  
0419 818 484  
[craig.bildstien@fwo.gov.au](mailto:craig.bildstien@fwo.gov.au)

Ryan Pedler, Media & Stakeholder Relations Senior Adviser  
(03) 9954 2561, 0434 365 924  
[ryan.pedler@fwo.gov.au](mailto:ryan.pedler@fwo.gov.au)

## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

---

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.